

PART 1

- 1 (A) He is operating a computer.
(B) He is inspecting an item for sale.
(C) He is looking through some files.
(D) He is dressed formally.
- 2 (A) He is mopping the floor.
(B) He is lifting a suitcase.
(C) He is bending over the bag.
(D) He is unpacking a trunk.
- 3 (A) A microphone has been set up on a stage.
(B) Some equipment has been arranged in a studio.
(C) A man is turning up the volume.
(D) A seat is being adjusted.
- 4 (A) Some papers are scattered under the table.
(B) The file folders are being placed on the desk.
(C) Most of the bookcases are empty.
(D) The area is stocked with many office supplies.
- 5 (A) Waves are crashing on the shore.
(B) Some people are swimming in the ocean.
(C) A boat is moving through the water.
(D) The rocks rise above the water.
- 6 (A) The suspension bridge has been built over the water.
(B) A bridge spans the stream.
(C) Railing is being installed along the bridge.
(D) People are walking toward an archway.
- 7 (A) A man is addressing the audience.
(B) All of the seats are occupied.
(C) A man is delivering a speech outdoors.
(D) The microphone is being adjusted.
- 8 (A) They are participating in a competition.
(B) They are moving down the slope.
(C) They are climbing a mountain.
(D) They are wearing backpacks.
- 9 (A) A floor is being illuminated by an electric light.
(B) The cables are hanging from the ceiling.
(C) Light is streaming in through the window.
(D) The room is being cleaned.
- 10 (A) A woman is pouring water into a cup.
(B) Some branches have fallen onto the grass.
(C) A tent is being erected.
(D) Liquid is being poured into a container.

PART 2

- 11 Can I borrow your laptop computer?
(A) Sorry, I'm still using it.
(B) I can go with you.
(C) Of course, I'll lend you some money.
- 12 When did you get back from your business trip?
(A) No, I prefer economy class.
(B) From Chicago.
(C) A couple of weeks ago.
- 13 How did you like the atmosphere?
(A) It isn't like that.
(B) It was pretty good.
(C) One of my friends told me.

- 14 Is the manual also available in German?
(A) No, I'm from France.
(B) I think so.
(C) Actually, I'm not available at the moment.
- 15 Are you going to the plant next week?
(A) Let me check my calendar.
(B) Yes, she plans to.
(C) I think it's going well.
- 16 Would you like me to send my resume to you by email or post?
(A) No, I haven't completed it yet.
(B) Either would be fine.
(C) For a secretary position.
- 17 Why did you leave the office so early?
(A) Because I left it at home.
(B) I used to live near here.
(C) I had a dental appointment.
- 18 Would you like to go over this quarterly report now?
(A) Yes, I am.
(B) I'd be pleased to.
(C) It was very informative.
- 19 What should I do with these boxes of supplies?
(A) Frankly, I'm a little surprised.
(B) They contain a lot of paper.
(C) Store them in the warehouse.
- 20 I think I saw you on 5th Avenue.
(A) That's where I live.
(B) I didn't see him either.
(C) On April 5th.
- 21 How was the musical yesterday?
(A) It was a lot better than expected.
(B) I went there with my colleague last night.
(C) I'm not feeling well.
- 22 Why has the workshop been postponed?
(A) It's being held in the post office.
(B) No, but I'm still working on it.
(C) The instructor had a family emergency.
- 23 When do you want me to visit your office, today or tomorrow?
(A) The earlier, the better.
(B) It's located on 3rd street.
(C) I'm not sure whether he is available today.
- 24 Which shirt do you think goes well with these pants?
(A) So far, so good.
(B) The one on the top shelf.
(C) Well, I don't get along with him.
- 25 Do you happen to know how to get in touch with John?
(A) Something urgent happened.
(B) Here is his business card.
(C) You've got the wrong number.
- 26 Where should this new cabinet go?
(A) From the online store.
(B) Yes, I already knew that.
(C) In the manager's office.
- 27 Please let me know when you run out of paper.
(A) The copier doesn't work properly.
(B) Sure thing.
(C) It's still out of stock.
- 28 Could you tell me what the conference was mainly about?
(A) I'd appreciate it.
(B) That's not the main reason.
(C) Ms. Taylor should know the details.
- 29 I suppose you can buy it at a lower price.
(A) Where would you recommend?
(B) To hire additional staff.
(C) By the end of the month.

- 30 You filed a complaint, didn't you?
 (A) Recently, I haven't heard from him.
 (B) No, the floor tiles haven't arrived yet.
 (C) I'm still working on it.
- 31 Isn't Susan concerned about tomorrow's interview?
 (A) She looks really confident, actually.
 (B) She applied for a job with TN Motors.
 (C) No, I'm not worried at all.
- 32 How many students signed up for the class?
 (A) You can sign at the bottom of the page.
 (B) The same number as last semester.
 (C) I haven't made up my mind yet.
- 33 Could I talk with Mr. Baker about my article?
 (A) He has been a reporter for a decade.
 (B) Let me speak with his secretary first.
 (C) He used to work at the Los Angeles Times.
- 34 When will Ms. Williams retire?
 (A) As soon as they find a replacement for her.
 (B) I'm a little tired.
 (C) I saw her at the retirement party.
- 35 Why haven't you returned my call yet?
 (A) I was in a staff meeting.
 (B) She's still on vacation.
 (C) I'll return them to you as soon as possible.
- 36 Will you be transferred this year or next?
 (A) At the bank across the street.
 (B) I'll put you through right away.
 (C) I'll be relocated this December.
- 37 Is this compact car in demand here?
 (A) I'll contact him later.
 (B) Yes, and in Asia as well.
 (C) To keep up with the demand.

- 38 Jack, what's your extension again?
 (A) Not again.
 (B) It's 305.
 (C) I can't locate an extension cord.
- 39 We need another sales representative in our new branch office.
 (A) I'll call a former colleague of mine.
 (B) Yes, it's for sale.
 (C) Sally will represent our firm.
- 40 I thought Brian would preside at the committee meeting.
 (A) It starts soon.
 (B) The president will be here soon.
 (C) He has been ill.

PART 3

41-43 refer to the following conversation.

- M: Hello, this is John Stevenson from Super Reading bookstore. I'm calling to ask whether you can send someone to take a look at our ceiling. It's been leaking since last night's rainstorm.
- W: Hi, Mr. Stevenson. I'm afraid we're already booked up for this week. Is it okay if we drop by your store one day next week?
- M: Well, I want to get it fixed as soon as possible. Without repairing it, we can't reopen part of the store. Could you make it on Monday, then?
- W: I think we can do that. Our repairman will give you a call before he visits.

44-46 refer to the following conversation.

- M: Sally, would you like to see the new film directed by Peter Lloyd with me this Saturday?
- W: You mean *The Adventure of Little Ralph*? Why not! I read a review on a local newspaper and the critics say it's amazing. Also, I'm a huge fan of Jerry Peterson who starred in it.
- M: Yes, I like his acting too. Let me reserve the tickets for 7 pm. How does it sound?

W: Great. Why don't we meet at 5 pm so that we can go for a bite to eat? I know a good French restaurant near Hollywood Cinema.

47-49 refer to the following conversation.

W: Brian, have you heard about the city's new plan to build an overpass on Jefferson Road?

M: Yes, I saw the morning news on TV today and it said the proposal was approved by the city council yesterday. I hope it will alleviate traffic congestion downtown by giving motorists more alternatives.

W: That's what the mayor and other city officials expect. However, some citizens are concerned about the possibility that it might have a bad effect on the landscape in the downtown area.

M: In addition, it might worsen the area's traffic during the construction period, don't you think?

50-52 refer to the following conversation.

M: I heard your office will be moving to a new building on Robson Street soon. Is that true?

W: Yes, it is. We've already got everything packed and the movers will take all the office supplies and equipment to the new office building tomorrow.

M: Actually, a former colleague of mine told me about it when we had lunch together yesterday. I think it's good for you. You always wanted to move to a bigger office building. Is there anything that I can do for you?

W: Well, we're thinking of purchasing new office chairs and I think you could help us find a great deal. You used to work as a sales clerk at a big furniture store, right?

53-55 refer to the following conversation.

W: It looks like this copier isn't working properly. Although I pressed this green button to copy these handouts, nothing came out. I checked the manual thoroughly but I don't know what's wrong with it.

M: Have you checked if it's plugged in?

W: Of course. It's definitely plugged in and there's enough paper in the tray. The problem is that I have an important meeting with prospective clients at 2 pm and I really need to make copies for them.

M: In that case, you should call the maintenance office immediately. If it is not fixed in time, you'd better use the one in the accounting office on the second floor.

56-58 refer to the following conversation.

W: Dave, have you been to the bookstore across the street lately? It has been completely renovated and it looks like a new store.

M: I didn't know that. Last time I went there, I had difficulty in locating the book I wanted. I thought it should be set up better.

W: Right. Many customers complained about it, which led to the dramatic drop in profits. That's why they decided to improve their facilities and extend their hours. In addition, they started a blowout sale last week.

M: That's good. I need to buy a book on marketing strategies for my class this semester. I think I should stop by there on my way home. Shall we go together?

59-61 refer to the following conversation.

M: Have you met our new marketing manager? I heard he got transferred from our Chicago branch and started work here last Monday.

W: Yes, I saw Mr. Wang in the staff meeting on Friday for the first time. He looked very energetic and organized. In particular, I liked the way he developed our new marketing strategies. He encouraged participants to share their ideas in an informal and inviting way.

M: It sounds like he has a constructive approach. I hope he will bring us more enthusiasm and help us increase our profits in the end.

W: That's exactly what I want from him. By the way, there is another meeting that he is supposed to preside over on Tuesday. You'll be there, won't you?

62-64 refer to the following conversation.

- W: Mr. Baker. I'd like to congratulate you on being here today. We narrowed the list of candidates for the position of the marketing manager down from 15 to 3. Our hiring committee reviewed your resume and we were really impressed with your relevant job experience. Would you please tell us more about your past experience?
- M: As you are already aware, I've been working as a car salesperson for a decade. I've been Employee of the Year five times in a row as well.
- W: And if you were hired here at TM Motors, what would you like to do first?
- M: Well, I'd like to come up with various marketing strategies and ideas to attract more young people because they are the biggest consumers in the industry these days.

65-67 refer to the following conversation.

- W: Hello. This is Jane McDonald from JT Media. I want to order new business cards for my department members because we recently created a new company logo.
- M: Okay. If you give me the information you want to appear on the cards by email, we can start on the order immediately. Also, we need to know how many cards you would like.
- W: I'll have my assistant contact you with more details by the end of the day. By the way, how soon would they be completed? My director wants this done as soon as possible.
- M: Once we get the necessary information from you, it won't take long. They will be ready to be delivered by the end of the week at the latest.

68-70 refer to the following conversation.

- W: Hello, Tom. This is Jessica from security. I'm calling to remind you of the training session on our new security procedures. It is scheduled to take place at 2 pm on April 15th. I'd like you to be there, please.
- M: I received an email about it last week. Actually, I was going to tell you that I won't

be able to make it. I need to fly to London to close a deal with our counterpart on April 14th and I won't be back here until April 20th.

- W: That's Okay. We are planning to hold another session for anyone who can't make this first one. I'll send you an email as soon as the details are confirmed.

PART 4

71-73 refer to the following recorded message.

Hello, you've reached Dr. Samson's dental clinic. Our office is currently closed for renovations and we won't be open until next Monday. If you are calling to make an appointment, please leave your name and phone number after the beep. Also, I'd like to remind you that our office hours will be changed as of next week. Please note that when we reopen we will be open from 9 am to 7 pm every day except for Sunday. Should you need immediate assistance, please call 445-1100. Thank you.

74-76 refer to the following announcement.

Hi, everyone. This is Jane Brown, the store manager of Super Shop. I'm pleased to inform you that as of today our store is starting a big sale to commemorate our 30th anniversary that will go on for the next 7 days. All major brand digital cameras will be discounted by up to 40%. Plus, every laptop computer will come with a free case — but only for today. Please come and take advantage of this great opportunity. We're located right next to the city hall. If you are not certain how to get here, please refer to the directions on our website at www.supershop.com. Thank you for your patronage over the past 3 decades. We'll continue to work hard to satisfy your needs as always.

77-79 refer to the following telephone message.

Hello, Mr. Watson. This is Jim Taylor from Accounting. I'm calling regarding the travel expense report you turned in yesterday. I noticed some problems with it and I want them rectified as soon as possible. First, you didn't include the restaurant receipt for May 15th. According to

your report, you paid 150 dollars for dinner with clients but I couldn't find any relevant receipts. Also, the hotel receipt doesn't match the amount on the report. Please call my office at 610-1100 so that I can expedite your request. Thank you.

80-82 refer to the following advertisement.

Are you looking for a convenient and cozy place in the downtown area? If you want a perfect apartment for your family, look no further than Pacific Hill, which overlooks the harbor. These apartments are within walking distance to Queen Street shopping district and Robinson Park, which attracts an estimated two million visitors every year. Recently, we repainted the walls and upgraded the kitchens with new high-end appliances. What's more, all residents have free access to the wireless Internet service inside the building. If you'd like a tour, don't hesitate to call James Decker at 600-1200. Thank you.

83-85 refer to the following talk.

Welcome to our 10th annual Environment Conservation Forum here at Mega Dream Hotel. I'm so thrilled to have participants from more than 20 countries this year. First of all, we have invited Dr. James Donald as our keynote speaker. He is well known in the field of environmental engineering and even won the Green Planet award last year. He will share his knowledge about the hazards of carbon dioxide with us later. Throughout the week, there will be a number of informative lectures and discussions that might interest you as well. Please refer to the complete schedule in the conference packet you received when you checked in at the reception desk.

86-88 refer to the following announcement.

Before we move onto the next agenda, I'd like to remind you that the inspectors from the fire department will visit our manufacturing plant tomorrow for the annual safety inspection. As managers, you are responsible for the section you are assigned to. It's essential for us to receive a perfect report. Please make sure that everything is working safely before you leave work today. Also, I'd like each of you to turn in a status report to me by the end of the day.

Now, Mr. Jennings will tell us about the quarterly report which includes important sales figures and after that we'll talk about these results.

89-91 refer to the following advertisement.

Are you planning a family reunion or a company event? If so, why not try The scent of Paris, one of Arizona's most famous French restaurants? We specialize in authentic French dishes like Beef Bourguignon and Pureed Carrot Soup. We have been pleasing our patrons for over 30 years, providing an elegant atmosphere in a relaxed setting. Since Mr. Brian Fabian established this small French restaurant in Tucson, it has steadily grown to become one of the top 10 restaurants in Arizona. If you would like to see our menu, please feel free to visit our website. For reservations, please call us at 500-1000. Don't hesitate to make your day special with us today.

92-94 refer to the following news report.

Good evening, listeners. This is Rebecca Simpson with your local headlines. This morning, Hamilton Construction hosted an annual banquet to raise money for local charity organizations. The banquet was held at the Atlantic Hotel in the past but it was held in the Lincoln Community Center this year due to renovations at the hotel. Fortunately, many celebrities including a famous hockey player, Jim Morgan and a well-known actress, Susan Black participated in the event. Proceeds for this year's event will go to a local orphanage in Little Rock. Here is Tony Jennings with Ryan Kim, the president of Hamilton Construction.

95-97 refer to the following introduction.

Ladies and gentlemen, I'm pleased to introduce our new designer, Jill Robinson to all of you today. Her interest in fashion started when she sold clothes as a sales clerk in a small boutique. After she graduated from London University, she began to work as an assistant designer at Oxford Apparel. Last year, she held a fashion show in Rome featuring her latest works. It turned out to be a hit and she was on many magazines's list of top designers. Even though she is only in her early 30s, her creativity and uniqueness will play



a very important role in launching our new line of clothing this fall. Ms. Robinson, could you come over here and say a few words?

98-100 refer to the following news report.

Good evening, everyone. Thank you for tuning in to NBS evening headline news. Yesterday, Sean Suzuki, a spokesperson of Yamaha electronics Co., the world's number one mobile phone manufacturer announced that they plan to launch their Dream X model in the European market next week ahead of the product's global debut in March. This new version of the smart phone is equipped with a 2.5 mega-pixel camera along with 256 MB of RAM and a mini SD slot for extra storage. Mr. Suzuki stressed in the press conference that this new model will be made of titanium that is not only light but also durable. Right after the announcement, the stock price of Yamaha soared 40%. Stay tuned as the weather report is up next.

PART 1

- 1 (A) He is holding a bottle.
(B) He is putting on a wool hat.
(C) He is looking at the sign.
(D) He is eating something.
- 2 (A) He is fishing at the shore.
(B) He is holding a fishing rod.
(C) He is getting on the boat.
(D) He is reeling the fish in.
- 3 (A) A plane is touching down on a runway.
(B) Some service vehicles are gathered near the airplane.
(C) Some passengers are disembarking from the aircraft.
(D) The airstrip is being cleared by the service crew.
- 4 (A) A man is standing at the front of the room.
(B) Most of the people are seated at the meeting.
(C) Some people are concentrating on taking notes.
(D) The tables are being set up in a meeting room.
- 5 (A) A man is being served.
(B) A man is wearing a safety helmet.
(C) A bike is leaning against the table.
(D) A table is covered with a cloth.
- 6 (A) A woman is holding a leash.
(B) A woman is feeding the dogs.
(C) A woman is petting the animals.
(D) A woman is walking the dogs on the beach.
- 7 (A) They are putting on their glasses.
(B) One of the men is wearing a long-sleeved shirt.
(C) They are having a conversation.
(D) One of the men is sipping from a bottle.
- 8 (A) The man is measuring his height with a ruler.
(B) The man's back is turned to the window.
(C) The woman is assisting the man.
(D) The woman is trying on some clothing.
- 9 (A) All of the seats are unoccupied.
(B) Candlesticks are set on the table.
(C) Some dishes are being served.
(D) Chandeliers are being polished.
- 10 (A) There are piles of books on the floor.
(B) Some potted plants are on the ledge.
(C) Plants have been set out on the balcony.
(D) Some pots are beside the entrance.

PART 2

- 11 What's wrong with this fax machine?
(A) Let me take a look at it.
(B) I'd prefer sending it by email.
(C) A long time ago.
- 12 Where is Mr. Johnson from?
(A) I'm from Hong Kong.
(B) As far as I know, he was born in London.
(C) He is an assistant professor.
- 13 Is there a pharmacy around here?
(A) At around noon, I think.
(B) I have a sore throat.
(C) There is one on Grand Avenue.

- 14 Why was the office so empty?
(A) Everyone was in a training session.
(B) Okay, let me place an order.
(C) That's a good idea.
- 15 How much is a one-way ticket to Orlando?
(A) This way, please.
(B) In fact, I have been there once.
(C) That'll be 120 dollars.
- 16 How was Mr. Jenkins's talk?
(A) He seems quite talkative.
(B) It was a little boring.
(C) I talked to her on the phone this morning.
- 17 Who wrote this article?
(A) It was so interesting.
(B) Actually, I did.
(C) Yes, I rode a horse.
- 18 When will we meet the new vice president?
(A) Thanks. It was a nice present.
(B) At headquarters.
(C) In a couple of weeks.
- 19 Why were all the desks moved out?
(A) They're moving out next week.
(B) I bought them from Evergreen Furniture.
(C) We were cleaning the office.
- 20 Where will the seminar be held?
(A) I was held up in traffic.
(B) You could ask John.
(C) It will take place tomorrow.
- 21 You received the catalogue, didn't you?
(A) I'll check my mailbox.
(B) He's interested in your new line of clothing.
(C) No, I haven't met them yet.
- 22 Could you stop by the warehouse and see if the shipment has arrived?
(A) Okay, I will try it on.
(B) Yes, it stopped working all of a sudden.
(C) No problem. I'll handle it.
- 23 Would you prefer taking a cab or the bus?
(A) Whenever you want.
(B) Let's take a taxi.
(C) Yes, it would be much faster.
- 24 I heard you had a job interview last week.
(A) Yes, it has a nice view.
(B) It went well.
(C) No, I haven't heard from him yet.
- 25 How far is it to the convention center?
(A) In the middle of this month.
(B) So far, so good.
(C) We are almost there.
- 26 Would you like me to send you an invoice?
(A) I'd appreciate it.
(B) No, I haven't received it yet.
(C) Yes, I like his voice.
- 27 Didn't you revise the itinerary?
(A) No, but Mr. Brown did.
(B) I don't think it's refundable.
(C) I took a vacation in January.
- 28 Should we hire someone part-time or full-time?
(A) We need both.
(B) Yes, the salary should be higher.
(C) To replace the parts.
- 29 How often do you usually go overseas?
(A) For a month.
(B) Every quarter.
(C) More than usual.

- 30** Is Ms. Allen coming to the party tonight?
 (A) The party starts at 7 pm.
 (B) I'm afraid I can't.
 (C) She said she'd be there.
- 31** When do you think we'll get our new office chairs?
 (A) It looks very comfortable.
 (B) The supplier will call us today.
 (C) From the warehouse.
- 32** Have you worked with Sam before?
 (A) We used to be in the same department.
 (B) Yes, it worked well.
 (C) No, I don't have it.
- 33** Be sure to review the contract thoroughly before you sign it.
 (A) Yes, it was assigned to you.
 (B) Okay, I'll contact him beforehand.
 (C) I'll do that.
- 34** Do you know who made the last-minute change?
 (A) I believe it was Benjamin Jackson.
 (B) I don't know him very well.
 (C) She took care of the meeting's minutes.
- 35** Why don't we raise some money for the charity?
 (A) Put it on the chair.
 (B) Due to their limited budget.
 (C) That's a good idea.
- 36** Will Ms. Davis lead the training session tomorrow?
 (A) In the library.
 (B) No, Mr. Westwood is replacing her.
 (C) Sure, I'll pick you up at the train station.
- 37** If you have lots of things to do, you could ask Alex for some help.
 (A) Thanks, they were very helpful.
 (B) Yes, you can.
 (C) Thanks for letting me know.
- 38** Are you still working on the financial report?
 (A) I already turned it in this morning.
 (B) In Accounting.
 (C) It will cost you a lot.
- 39** Would you like to join our poetry club?
 (A) In the evening.
 (B) Sorry, I'm tied up these days.
 (C) It's located downtown.
- 40** The desk is more expensive than I thought it would be.
 (A) Let's check somewhere else.
 (B) On the hard disk.
 (C) Yes, I thought he would.

PART 3

41-43 refer to the following conversation.

- W: Excuse me, I'm here to see Mr. Walker. Do you know where his office is?
- M: You must be looking for the personnel manager. His office is on the third floor. By the way, I understand he is away on business.
- W: I don't think so. His secretary called me yesterday and asked me to come over to his office for a job interview today.
- M: Really? One moment, please. Let me call his office and see if he's available.

44-46 refer to the following conversation.

- W: Jack, how is the article about successful businesswomen coming along? As you know, it's due on Friday.
- M: I hate to say this, but I haven't made any progress yet. Actually, I'm having a hard time arranging an interview with Kate Tucker, the founder of GNC Automobiles.
- W: If that's the problem, you may want to call Jane Moore in the editorial department. She wrote a piece about her last year and she can probably help you with it.
- M: Great. I'll get in touch with her right away. Can I have her phone number, please?

47-49 refer to the following conversation.

- W: Hey, Peter. It's almost 7 pm. How many more of these vehicles should we work on today?
- M: We need to put snow tires on every wheel of this van and check the brake and transmission fluid of the truck over there.
- W: That's a lot more than I expected. Will we need to stay late to finish this all up?
- M: I'm sorry I can't. I'm supposed to pick up my cousin at the airport at 9 pm. Why don't we get to work early tomorrow instead?

50-52 refer to the following conversation.

- W: Pardon me. I purchased this textbook for my class here, but I found some pages missing when I got home.
- M: I'm sorry about that. Would you like me to give you a refund or do you want to exchange it with another one? If you'd like a refund, you need to show me the original receipt.
- W: Well, I'd like to get my money back, but I forgot to bring the receipt with me.
- M: I'm afraid we can't give you a refund without it. But if you give me a minute, I'll check with the store manager to see what I can do for you.

53-55 refer to the following conversation.

- M: You know what, Sera? Important Japanese clients are supposed to visit our headquarters next Wednesday. Do you have any idea how we can make their visit more enjoyable?
- W: I've heard they are very interested in musical performances. How about taking them to one?
- M: That's an excellent idea. I understand *Les Miserables* has been playing at the Pacific Theater since last Monday. I've heard great things about it, too. After the show, we can take them to the Little Castle for dinner. They serve a variety of amazing Italian dishes.
- W: *Les Miserables* is one of my favorite musicals. I'm sure they will love it. I'm going to visit the website and reserve tickets. I

hope that there are still good seats available for Thursday.

56-58 refer to the following conversation.

- M: Emma, what happened to you this morning? We were waiting for you at the staff meeting for an hour.
- W: I'm sorry about that, Kyle. My car didn't start up this morning, so I had to get it towed. By the way, did the vice president say something about the business proposal from Grand Bank?
- M: Yes, but would you mind if I fill you in later on? I'm about to visit a client's office to finalize a contract.
- W: Not at all. Please give me a call when you get back. I'll be in my office until I finish writing the sales report.

59-61 refer to the following conversation.

- W: Ted, I'm in charge of this afternoon's presentation on our new mobile phone that hit the market in March, but I haven't received the sales figures from John. I've been trying to contact him all day and I still haven't reached him.
- M: Didn't you know he called in sick today? Apparently, he hurt his leg while playing soccer last weekend.
- W: I didn't know that. Hopefully, he will recover soon. By the way, how can I get the sales data I need?
- M: Not to worry. Jenny in the sales department may have all the information you need on her computer. I'll ask her to email it to you as soon as possible.

62-64 refer to the following conversation.

- M: Hi, Emily. Did you hear that the purchasing department finally decided to buy a copy machine for our office?
- W: I didn't know, but that's great news. We have had difficulty making copies of our sales reports since the old one stopped working last week. By the way, do you happen to know what kind of copier they have in mind?
- M: I have no idea. Let me call David and ask if

he knows.

- W: Well, I hope they will buy us the same one that the personnel office currently uses. Apparently, it can also scan all kinds of images and print documents, which would be a huge benefit to us.

65-67 refer to the following conversation.

- M: Hello. This is Kevin Drake from *The Chicago Daily*. We'd like to run a special feature on the top universities in North America and I was wondering if I could interview some of your students and take pictures of your facilities.
- W: I'm afraid I'm not in a position to decide on that. Samuel Peterson, our registrar, usually handles this kind of thing and you should get permission directly from him first. But he's on vacation and he won't be back until next week.
- M: Hmm. Could you tell me how I can get in touch with him directly? I'd like to discuss it with him in person.
- W: Okay. Wait a minute. Let me look up his cell phone number in the directory.

68-70 refer to the following conversation.

- M: Hi, I'm calling to rent a car for my vacation to Michigan Lake this weekend. I'd like an SUV that has off-road capability.
- W: Let me see. Oh, you're in luck. There's one SUV left for this weekend. It's a 2012 Grand Cherokee and its engine is powerful enough for a comfortable drive on rough grounds.
- M: That sounds great. But I need to talk with my friends first and confirm with them.
- W: I see. But I suggest you make up your mind as soon as possible. It'll probably be rented pretty soon.

PART 4

71-73 refer to the following announcement.

Attention all passengers waiting to board Atlanta Air flight 1710, which was scheduled to depart for New York at 3:10 pm. Because of heavy fog here in Heathrow Airport, this flight has been delayed until further notice. Passengers holding

tickets for this flight are invited to receive a meal voucher worth 10 dollars. If you'd like one, please feel free to pick it up at our customer service desk, which is situated next to Gate 10 on the second floor. If you want to get a refund or exchange your ticket, please proceed to one of our ticket counters. Thank you for your patience.

74-76 refer to the following telephone message.

Hi, this is John Moore and I'm calling regarding the Internet service you provide. I'm scheduled to move to Jacksonville next Monday and I'd like to get it installed as soon as possible. Steve Wagner, one of my colleagues, told me that he has been very satisfied with your fast and reliable service. So, I'm wondering if you can give me a price quote within the week. Please call me at 400-2355 whenever you are available. When you return my call, I'll give you my new address in Jacksonville. I hope to hear from you soon. Bye.

77-79 refer to the following excerpt from a meeting.

Good evening, everyone. Thank you for attending today's managerial meeting. As the senior designer, I feel very pleased to let you know that our new minivan, the Geo X-10, will finally be unveiled today. Since this new model is powered by our latest hybrid technology, it will be a lot more fuel-efficient than its predecessors. Management has decided to release it nationwide next week. Our marketing director, James Tucker, has worked hard to make the launch a success. In fact, he is here now to talk about the marketing strategies he's prepared so far. Please welcome him with a big round of applause.

80-82 refer to the following radio broadcast.

Good morning, listeners and thank you for tuning in to the TBN business talk show. I'm your host, George Cooper, and we'll be speaking with the famous business columnist, Elizabeth Watson, today. She used to teach microeconomics at Utah University. Last year, she won the Pacific Award, which is awarded to prestigious American economists. Recently, she wrote a book titled *How to Get Rich* and it quickly

became a bestseller. Today, she will discuss the international award she has been nominated for and briefly talk about her new book at the end of the show. If you have any or comments, don't hesitate to call our station at 300-1200.

83-85 refer to the following announcement.

Good afternoon, everyone. My name is Sally White and welcome to the Manchester Art Museum. Today, I'll be guiding you through our famous sculpture garden, which features a number of bold and innovative designs from all over the world. Especially, one of the emerging young sculptors in Europe, Juan Garcia will be here at noon to talk about his works that are displayed here. We are very pleased to give you this great opportunity to hear from the gifted artist. Finally, I'd like to remind everyone that photography is not permitted during the tour. Should you have any questions, please feel free to ask me. If you are ready, let's get started.

86-88 refer to the following telephone message.

Hello, Ms. Carter. This is Jason Morrison from Indiana Consulting. I reserved the dining hall at your hotel for April 15th and I'm calling to let you know of some changes we'd like to make. Initially, we were expecting 120 employees to attend our end-of-year banquet, but there will actually be 30 more people joining us for the event. Also, I'd like you to add a vegetarian option to our dinner menu. I hope these changes won't cause you any inconvenience. If you want to discuss this in more detail, don't hesitate to call my office at 300-7600.

89-91 refer to the following voice mail message.

Hello, this message is for Ron Myers. This is Lora Thompson from Perfect Dream Insurance. I'm calling concerning a small mistake on the invoice I received this morning from your store. I ordered a computer desk and 5 large filing cabinets, but it looks like we are being charged twice as much for the desk. When I placed the phone order last week, you told me the desk would cost \$80. But you charged us \$160 for it. Fortunately, it appears that the money hasn't been debited from our company account yet. Could you send us a revised statement by email later today so that I can settle the payment as

soon as possible? Thank you.

92-94 refer to the following announcement.

Good morning, everyone. My name is Jenny Brooks and I'm here to give you a brief outline of today's orientation for new employees. First, our president, Ben Clark, will give a welcoming speech at 10 am. Following that, you will watch a video describing the history of Peace Bank for about half an hour. After taking a short break, you will take pictures for your ID card in meeting room 303. Lunch will be given in the cafeteria at noon after which you are required to meet in the auditorium at 1:30 pm sharp. In the afternoon, Bruce Park from Personnel will tell you about our attractive wage and benefits packages.

95-97 refer to the following telephone message.

Hello, Ms. Johnson. This is Cathy. As you requested on the phone last Tuesday, I have booked you on the flight leaving Tokyo on Friday April 5th at 7pm. This flight is scheduled to arrive in Hong Kong at 10 pm local time. But the Miracle Hotel, which you wanted to stay at, is fully booked because of an international sales convention being held the first week of April. Alternatively, may I suggest the Blue Wave Hotel? It has recently been renovated and seems to be popular with tourists. Also, it's within walking distance to the beach. Please call me back at 650-1250 and let me know what you think.

98-100 refer to the following advertisement.

Are you planning a special event? If you want it catered, please consider calling Homemade Catering! We offer catering services for weddings, birthday parties, business meetings, corporate and social events, and we guarantee to serve a wide range of dishes to suit your needs. In particular, we specialize in Chinese and Indian food. Both all-you-can-eat buffets and sit-down meals are available. Our chef, Jeff Wang, is sure to make food that will make your event successful. Also, Mark Kim, our event manager, is willing to help you turn any occasion into a great event. For more information, please visit our website. We look forward to serving you soon.

Actual Test 03

PART 1

- 1 (A) Some boats are floating on the lake.
(B) The sail on the boat is being raised.
(C) The ship is docked at a port.
(D) One of the buildings is taller than the others.
- 2 (A) She is eating under the parasol.
(B) She is holding a utensil.
(C) She is ordering a pizza.
(D) She is sitting with her legs crossed.
- 3 (A) She is posing for a picture.
(B) She is holding a camera.
(C) She is developing a photo.
(D) She is admiring the waterfall.
- 4 (A) The desk is crowded with many different items.
(B) Many books are being arranged in a bookcase.
(C) Some papers are spread on the couch.
(D) The table is being cleaned up.
- 5 (A) The people are boarding the train.
(B) The passengers have arrived at the station.
(C) There is a train on one side of the track.
(D) A training session is in progress.
- 6 (A) They are carrying a canoe.
(B) They are paddling a boat.
(C) They are walking along the coast.
(D) They are putting on life vests.
- 7 (A) A man is writing a letter.
(B) A ladder is propped up against the tree.
(C) A man is standing on a ladder.
(D) A ladder is being carried up to the roof.
- 8 (A) One man is handing a business card to the other.
(B) One of the men is folding his arms.
(C) Some people are wearing name tags.
(D) A man is looking at the blueprint.
- 9 (A) People are seated in a circle.
(B) A man is speaking to the audience.
(C) People are applauding the speaker.
(D) A man is pointing to a document.
- 10 (A) There are several pots on the stove.
(B) The sink is full of dirty dishes.
(C) The oven is being used.
(D) There are saucers on the cupboard.

PART 2

- 11 How was your trip to Italy?
(A) In Rome.
(B) By train.
(C) It was fantastic.
- 12 When will the main gate be closed?
(A) Let's ask the guard over there.
(B) She won't be here until 3 pm.
(C) Mainly due to inclement weather.
- 13 Who will install the new software?
(A) At the hardware store.
(B) In a few minutes.
(C) Jason will take care of it.
- 14 Why don't you bring an umbrella?
(A) It's going to be sunny all day.
(B) Because it's still raining.
(C) It's in the bottom drawer.

- 15** Have you seen the blueprint that I put on this table?
 (A) I saw Mr. Nelson reviewing it.
 (B) No, it looks red.
 (C) Sure, you can use the printer over there.
- 16** What's your phone number?
 (A) A number of days.
 (B) It's out of order.
 (C) It's on my business card.
- 17** Why can't I open the door?
 (A) We recently changed the locks.
 (B) It will be held indoors.
 (C) To open an account.
- 18** When do you think the proposal will be ready?
 (A) I'll get it to you by the end of the day.
 (B) It wasn't as thorough as expected.
 (C) Sure, I was.
- 19** Why has the subway stopped suddenly?
 (A) He left us all of a sudden.
 (B) Let me find out.
 (C) Yes, she's very weird.
- 20** Would you mind closing the windows?
 (A) Yes, they live closely.
 (B) Are you cold?
 (C) The eyes are the window to the soul.
- 21** Wasn't there a shoe store around here?
 (A) There used to be.
 (B) Around noon.
 (C) Why don't you try them on?
- 22** You may want to talk with a professional consultant.
 (A) Yes, I probably should.
 (B) I think she's a lawyer.
 (C) Good idea. Let's consult the manual.
- 23** Has the guest speaker arrived yet?
 (A) He will talk about the new project.
 (B) Yes, he's taking off his coat.
 (C) Right, it will be aired live.
- 24** How many employees have registered for the training session?
 (A) At the registration desk.
 (B) A lot more than last year.
 (C) Approximately 20 copies.
- 25** You can exchange it at no extra cost.
 (A) Yes, she is in charge.
 (B) Sounds good.
 (C) To recharge the battery.
- 26** Ms. Johnson will be attending the retirement party, won't she?
 (A) Yes, that's what she told me.
 (B) Sorry, I'm busy with clients.
 (C) It's being held at the Hilton Hotel.
- 27** Would you rather work alone or as a team?
 (A) Actually, I don't care.
 (B) I'd rather walk.
 (C) Yes, I would.
- 28** Who was the guy standing by the entrance?
 (A) The vice president will be here soon.
 (B) By the end of the week.
 (C) I didn't see anyone.
- 29** We've met before, haven't we?
 (A) Yes, I have seen him before.
 (B) No, the meeting was postponed.
 (C) I don't believe so.
- 30** Haven't you compiled the portfolio yet?
 (A) No, but my secretary did.
 (B) It was very impressive.
 (C) Yes, at the port.

- 31 Why don't I give you a hand?
(A) It's so handy.
(B) Thank you, but I'm almost finished.
(C) Because we are shorthanded.
- 32 What are you planning to do over the weekend?
(A) It sounds like a great plan.
(B) Let me look over it first.
(C) I'm going to visit my parents.
- 33 Will you take a coffee break or continue to work?
(A) Let's keep going.
(B) More than 30 copies.
(C) Isn't it already broken?
- 34 I think we need a brush to paint the wall.
(A) Check the tool box.
(B) At the gallery.
(C) There's no need to rush.
- 35 Should we ship it by train or truck?
(A) Yes, it's not far from here.
(B) Let's send it by plane.
(C) At the training session.
- 36 You didn't see a convenience store around the hotel, did you?
(A) Yes, it's very convenient.
(B) I saw one across the street.
(C) It seems a little expensive.
- 37 Can we afford to buy new furniture for our department?
(A) From the department store.
(B) We need to go over our budget first.
(C) I'm afraid we aren't.
- 38 Why didn't you come to the awards banquet last night?
(A) Yes, I will.
(B) For first prize.
(C) It slipped my mind.

- 39 Where did you locate your wallet?
(A) Ben found it.
(B) It's conveniently located.
(C) Yes, it's hung on the wall.
- 40 Shouldn't we discuss this issue in the evening?
(A) Tomorrow morning is better for me.
(B) Actually, we issue it monthly.
(C) Yes, it should arrive here this afternoon.

PART 3

41-43 refer to the following conversation.

- M: Julia! How long have we been waiting? I think the bus was supposed to be here 10 minutes ago. What's happening?
- W: That's right. It's almost 9 o'clock. If it isn't here within the next 20 minutes, we might miss our flight. Why don't we call a taxi?
- M: All right. I really don't want to be late for the seminar and it's scheduled to begin at 3 pm. Let me find the number for a cab.
- W: Wait! I see the bus on its way at last.

44-46 refer to the following conversation.

- M: Hi, I'd like to buy this leather jacket. How much is it?
- W: Let me check the price tag, sir. That will be 250 dollars. Would you like to pay in cash or by credit card?
- M: Can I write a check? Also, I want to sign up for one of your membership cards.
- W: No problem. We accept checks. If you'd like to join our membership program, please complete this form. Then you'll be regularly updated about special discounts at our store.

47-49 refer to the following conversation.

- W: I'm sorry to interrupt you, but I think our marketing department reserved this room for our 2 o'clock meeting.
- M: Oh, dear. I'm sorry we didn't realize that it's already a quarter past 2. Could you give us a second? And we'll be out of the meeting

room promptly.

- W: Take your time. In fact, our manager is still talking with the vice president in his office. As a result, it seems like our meeting won't begin until 2:30 pm.
- M: Oh, I see. Would you like us to leave our projector and screen here so that you can make use of them for your meeting? Once you are finished with them, just call our office.

50-52 refer to the following conversation.

- W: Pardon me. I'm looking for some cheddar cheese, but it looks like there's nothing on display here.
- M: I'm sorry, but we've already run out. The next shipment will arrive tomorrow.
- W: That's too bad. Do you happen to know what else can be used for a delicious sandwich? It's for my son.
- M: Well, my kids love mozzarella cheese. It goes well with all kinds of food. In addition, it's tender and low in fat. If you'd like some, I'll ask one of our employees to help you out.

53-55 refer to the following conversation.

- W: Hey, Jim. Did you hear the news? The Royal Gallery on Main Street is featuring works of art from impressionist Robert Taylor as of next Monday.
- M: I didn't know that. I'd like to check it out, though. Do you know how long the exhibit is on for?
- W: It's ending at the end of the month. Actually, my cousin Kate is coming to see me this Thursday and I'm planning to take her to the exhibition this Saturday. She's an art major, so she'll love it.
- M: It's been such a long time since I last saw Kate. In fact, it must have been at our high school graduation in 2005. Could you ask her to give me a call when she's in town? I'd love to see her.

56-58 refer to the following conversation.

- M: Hello. I'm calling to inquire about the advertisement I saw in the flyer about your

Spanish courses. Could you give me some more details about them?

- W: Yes, I'd be pleased to. Currently, we offer intermediate and advanced courses. However, we are scheduled to start a beginner course in the fall semester. Each class meets three times a week and lasts approximately two hours per day.
- M: Okay, but I work full-time, so I'm wondering if you offer evening classes as well.
- W: Of course. We provide a wide range of options. If you give me your email address, I'll send you our complete timetable right away.

59-61 refer to the following conversation.

- M: Look, Jinny. When I opened the box that was delivered here, I found the digital camera in it a little damaged.
- W: Oh, really? Let me see. Hmm. You're right. The lens is a little bit scratched. Also, the extra battery they promised to include isn't in the box.
- M: Don't worry too much. Damaged items can be exchanged or refunded within a week of the purchased date.
- W: Right, but we're in a hurry because we need it for the annual company picnic on Saturday. Why don't we call the supplier now?

62-64 refer to the following conversation.

- W: Sam, how is the catalogue design going? I'd like to have it done and mailed out to our customers by the end of the week.
- M: Actually, there were some problems with the original design and we had to revise it. Although we have worked overtime since last week, it might be a little difficult to complete it within the week.
- W: All right. Is it possible for you to get it ready by next Wednesday? As our new clothing line is going to be released the week after next, I can't give you more time than that. But I can ask Joan in the administration department to give you a hand if you want.
- M: I'd appreciate that. I can use all the help I can get.

65-67 refer to the following conversation.

- W: Hi. Brad. Could you help me set up the projector? I have a presentation here in half an hour, but I have never done this before.
- M: No problem. By the way, will you talk about the sales campaign for our new product?
- W: No. Jason in advertising will cover the overall plan, including our sales campaign, following my presentation. In fact, I'll be focusing on the budget plan for the new product.
- M: Right. I almost forgot you work in Accounting. Now, I think we're all set. Let's turn it on and see if it's working okay.

68-70 refer to the following conversation.

- M: Jane, what do you think about the last candidate we just interviewed?
- W: You mean Julia Torres? She looked intelligent and competitive. In addition, she has lots of experience in the field of marketing.
- M: I agree with you. But don't you think she's overqualified for this job? I think she is more suitable for the marketing manager position in our Denver branch. I heard they're having a hard time filling that post.
- W: It makes sense. Judy told me that they have had very few qualified candidates. She might want to look at her resume and cover letter. I'll give her a call first.

PART 4

71-73 refer to the following telephone message.

Hello, this is Mary Swanson from American Apparel and this message is for Julia Black. I booked a private room for our departmental get-together tomorrow evening. But our division should stay late to prepare for an unexpected inspection from the fire department. As a result, I'd like to give our room up to other patrons. Sorry for the last-minute change and I hope it doesn't cause you any trouble. As you already know, we love your delicious Mexican dishes and we're planning to have dinner there some day next month. Sorry again and I'll talk to you later.

74-76 refer to the following talk.

Welcome to Super Fitness Center. My name is Brian Harding and I'll be showing you around our state-of-the-art facilities. First, you'll see our weight room, which is filled with a wide range of dumbbells and barbells. After that, you will have a chance to try our treadmills and stationary exercise bikes in our fitness room. Unlike other fitness centers, we offer various exercise classes like yoga and Pilates for free. In addition, our qualified dietician regularly updates our website with all kinds of information for a healthy diet. Finally, if you decide to sign up for our membership program right after the tour, you will be eligible for a 20% discount. Okay, if you're ready, let's get started.

77-79 refer to the following announcement.

Before we move onto our next agenda, I'd like to let you know that we'll be doing some maintenance work on our network system. In order to do this, our intranet server might be shut down over the weekend. If you are planning to come into work this weekend, you are advised to bring your laptop computer and use the conference room on the third floor, where wireless Internet service is available. This work should be completed by Sunday and it will be up and running again on Monday. Please make sure to back up all important data, just in case, before you leave work on Friday.

80-82 refer to the following speech.

I feel honored to be here at the Sydney Book Fair. As a children's book author, I'm so thrilled to see so many children interested in reading. I believe reading affords children the opportunity to develop the powers of imagination and inner visualization. I always enjoy visiting Sydney, as I was born and raised here. This is the special city that inspired me to be a writer, and my recent book, *My Dreams*, is based on my childhood here in Sydney. Now, I'd like to introduce Kevin Miller, who has made every effort to make this event happen this year. He is widely known as a poet, but he also created the children's reading program called The Reading Bank last year. Please join me in welcoming him.

83-85 refer to the following news report.

Good evening, listeners. This is Susan Haywood reporting for TBC headline news. This morning, Golden Hill's city council approved a plan to revitalize the abandoned manufacturing plant in the Bay area. City officials hope to turn this area into a beautiful park. At a press conference, the mayor, Samuel Newman, expressed his enthusiasm, saying "We are taking steps to make the city greener." However, some concerned citizens argue that this plan will make the traffic situation in the city much worse than it is now.

86-88 refer to the following announcement.

Attention, all passengers waiting to board Far East Airway's flight 150 to Bangkok. I regret to tell you that this flight has been cancelled due to heavy thunderstorms here in Incheon. But there is another plane scheduled to leave in three hours, at 5:30 pm, at Gate 4 instead of 15. If you need to transfer to another flight to Bangkok, please see one of our representatives at the gate for further information. Otherwise, you can view your flight schedule on the monitor and print out your boarding pass on a self-service transfer machine near our check-in counters. Thank you.

89-91 refer to the following instructions.

Good morning, everyone. The reason why I called the meeting this early in the morning is to update you on our new security procedures, which will be implemented next week. Starting next Monday, all employees are asked to wear ID badges in our building at all times. Also, you need to place the badge on the security panel to enter the building. If you haven't gotten your picture taken, please do so in the staff lounge on the third floor right after the meeting. Please make sure that the new ID badges will be issued and delivered to each department head on Friday. Finally, all visitors should sign in at the main gate for a temporary badge before entering the building. Thank you for your cooperation.

92-94 refer to the following introduction.

Thank you for coming here early in spite of your hectic schedule. Today, we're joined by an eminent architect, Jerry Donald, who was in charge of constructing our head office here

in Chicago. He is famous for his innovative style and he is also admired by those studying architecture. In addition, he has won Architect of the Year awards four times in a row. Today, he runs Jerry & John Architects in Lansing with his partner, John Wang. As you already know, I've been trying to make our working environment more inviting and comfortable since I was appointed the CEO of our company last year. In line with my previous efforts, management has decided to add new leisure facilities to our headquarters for our employees. Fortunately, Jerry has agreed to take charge of this project. In a few moments, he will be here with us to briefly talk about his plan.

95-97 refer to the following voice mail message.

Hello, Ms. Lopez. This is James Parker from T&B Realty. You called our office yesterday and expressed interest in renting office space in Chelsea. Although you wanted the property that is close to the Queen Street subway station, there isn't anything suitable for an attorney's office there at this moment. However, there is a brand new office building under construction and it will be done by the end of the month. If you don't mind waiting, I think this would be perfect for you. Also, there are some alternatives that might interest you in other areas. Please phone me again and arrange a convenient time for us to meet for more details. I'm looking forward to hearing from you soon. Take care.

98-100 refer to the following talk.

Good morning, ladies and gentlemen. I'd like to thank you for coming to our 5th annual charity banquet here at Jefferson Hall. This event was supposed to be held at the Marriot hotel as usual. However, as the hotel is still being renovated, we had no choice but to change the venue. We apologize for the inconvenience this may have caused. To my surprise, the number of people attending this year's event is much higher than we anticipated. We are very thankful for your support. As you already know, all of this year's proceeds will go directly to Global Pet Lovers in Portland, Oregon, an organization that is committed to the rescue and rehabilitation of abused and abandoned dogs, cats and other pets. Thank you again for your interest and support.

PART 1

- 1 (A) He is typing on a keyboard.
(B) He is staring at the monitor.
(C) He is turning on the computer.
(D) He is plugging in a laptop.
- 2 (A) A woman is filling the bowl with water.
(B) A woman is pouring something into the pan.
(C) A woman is stirring vegetables while cooking.
(D) A woman is watering some potted plants.
- 3 (A) A man is pointing into the distance.
(B) They are wearing hats.
(C) They are having a meeting in an office.
(D) A man is standing beside the woman.
- 4 (A) A woman is leaning against the door.
(B) Some railing is being set up.
(C) There is some shrubbery near the balcony.
(D) The blinds are being drawn over the windows.
- 5 (A) A boat is on the water.
(B) The houses overlook the water.
(C) The water is flowing over the rocks.
(D) Some boats are being rowed.
- 6 (A) The statue is mounted on a pedestal.
(B) Some people are riding horses.
(C) The bricks are being laid.
(D) The lamppost is being taken down.
- 7 (A) He is riding the waves.
(B) He is opening a book.
(C) He is writing with a pen.
(D) He is holding a bottle.
- 8 (A) Some people are exchanging business cards.
(B) A woman is taking notes.
(C) Some people are reviewing papers.
(D) The men are standing across from each other.
- 9 (A) One man is writing on the board.
(B) People are listening to a speaker.
(C) Some people are using their laptops.
(D) All of the people are seated.
- 10 (A) Some chairs are piled on the table.
(B) The centerpiece is floral.
(C) Chairs have been arranged under the lights.
(D) There is a round table between the chairs.

PART 2

- 11 Where did you leave your research report?
(A) I gave it to Mr. Hansen.
(B) In the newspaper.
(C) Yes, I searched the Internet last night.
- 12 What's your president's name?
(A) May I ask why you're asking?
(B) Sorry, I wasn't present at the meeting.
(C) You can call me John.
- 13 Could you type this document for me?
(A) Yes, you can.
(B) I'd be happy to.
(C) Sure, I love these types of books.

- 14 Has your store been in operation for more than 30 years?
 (A) No, he just started his business last year.
 (B) Yes, I have some.
 (C) Actually, 29.
- 15 Why don't we order more office chairs?
 (A) By tomorrow.
 (B) Okay. Let me call the supplier.
 (C) Because they look out of fashion.
- 16 Can I use your cell phone for a minute?
 (A) Sorry, it's already sold out.
 (B) Be my guest.
 (C) Who is going to take the minutes?
- 17 Shouldn't we review the projection report this afternoon?
 (A) Sorry, the projector is currently not working.
 (B) Yes, your report was impressive.
 (C) Why don't we do it first thing tomorrow morning?
- 18 Could you tell me where the mail room is?
 (A) Sure, I sent it to you by email.
 (B) It'll start any minute.
 (C) Come with me, please.
- 19 I thought you had already left for Paris.
 (A) My flight was cancelled.
 (B) Yes, I left it on my desk.
 (C) Right. It was such a beautiful city.
- 20 Do you want to go now or will you be here for a while?
 (A) I'm about to leave now.
 (B) I stay up late now and then.
 (C) I don't know why.
- 21 Wasn't Ms. Gardener supposed to stop by our office today?
 (A) It stopped working.
 (B) I heard she was ill.
 (C) Yes, I will be at the office this afternoon.
- 22 The sales director was just here, wasn't she?
 (A) I haven't seen her all day.
 (B) Yes, it's still on sale.
 (C) Can you give me some directions?
- 23 I must have misplaced the telephone directory.
 (A) No, the line was busy.
 (B) Well, I don't want to miss the staff meeting either.
 (C) Why don't you check the filing cabinet?
- 24 Which hotel is Mr. Lee staying at?
 (A) Please stay tuned.
 (B) The one beside the beach.
 (C) It was very cozy.
- 25 How about we buy every employee a laptop computer?
 (A) Whichever is faster.
 (B) By the end of the week.
 (C) It'd be too costly.
- 26 I heard Mr. Park retired recently.
 (A) Yes, I feel a little tired.
 (B) He wasn't late for the retirement party.
 (C) Yes, last Monday.
- 27 How would you like your steak, sir?
 (A) Well done, please.
 (B) It comes with a garden salad.
 (C) Thanks. It was really delicious.
- 28 I'm afraid this vending machine doesn't appear to work.
 (A) Sorry, I have no coins.
 (B) That's the third time this week.
 (C) It seems like he disappeared suddenly.
- 29 Should I finish the quarterly report today or tomorrow?
 (A) Please get it done as soon as you can.

- (B) It's already a quarter past 10.
(C) You'd better report it to him tomorrow.
- 30** This is your car, isn't it?
(A) I used to take the bus.
(B) Yes, I purchased it last week.
(C) I was stuck in traffic.
- 31** I was told that our flight has been postponed.
(A) For how long?
(B) She told me about it.
(C) I'll send the original to you by post.
- 32** I can't read those small letters.
(A) No problem. There's a ladder for you.
(B) How about putting on my reading glasses?
(C) Don't worry. Mr. Peterson will lead the training session.
- 33** Why haven't you turned in the expense report yet?
(A) Because it seems a little expensive.
(B) Turn right at the next corner.
(C) I misplaced some receipts.
- 34** When do you expect Mr. Johnson to come back?
(A) Every day except Tuesday.
(B) I'll be back later this afternoon.
(C) He didn't tell me.
- 35** What seems to be the problem?
(A) I don't have a clue.
(B) He seems all right.
(C) Yes, that's the problem.
- 36** We need 30 copies of this handout by 2 pm.
(A) Let's make more just in case.
(B) Please hand it in as soon as possible.
(C) Yes, it was really neat.
- 37** Have you already taken the course?
(A) I haven't taken my medication yet.
(B) Yes, and it was very informative.
(C) The report isn't ready yet.
- 38** Do you know why the bank is closed today?
(A) It's a holiday.
(B) I'd like to open an account.
(C) Yes, it's close to my office.
- 39** Did you have a pleasant flight?
(A) The plane takes off in a few minutes.
(B) I couldn't sleep on it at all.
(C) Yes, I'm pleased to hear that.
- 40** Shouldn't we look at the manual before we assemble these shelves?
(A) Why not! I have it right here.
(B) In the assembly line.
(C) Look at the man standing by the bookshelf.

PART 3

41-43 refer to the following conversation.

- W: Excuse me. I'm looking for the Global Theater. Do you know where it is by any chance?
- M: Yes, but it's not within walking distance. I suggest you take the number 6 bus across the street.
- W: Oh, I see the bus stop over there. Actually, I need to arrive there by 5 pm to see the world premiere of Sean Cobb's new play. I don't want to miss any of it.
- M: It's already 4:20 pm. I think you'd really better hurry, then.

44-46 refer to the following conversation.

- M: Good evening. Welcome to Shanghai Kitchen! How may I help you?
- W: Hi. Do you have a table for a party of 6 available? It seems like your restaurant is quite busy.
- M: Wait a minute, ma'am. We're fully booked

right now, but we could seat you in about 15 minutes in the main hall if you don't mind waiting. Or if you prefer a private room, there will be one available in about half an hour.

- W: The private room sounds better for me, but I need to talk with the other people in my group first. I'll be right back.

47-49 refer to the following conversation.

- W: Hello, Brian. Do you have a minute to help me? I want to access our company website, but I can't. I called the technical support team, but nobody answered the phone.
- M: Didn't you know that our website is being updated to fully reflect the changes that came into effect on November 3?
- W: You mean our new payroll system? Do you know when the update will be finished? I need to look over our new product lines on our website so that I can give the latest information to my clients.
- M: Actually, I have a catalogue showing the full range of our new winter clothes. Would you like to look at it?

50-52 refer to the following conversation.

- W: Hey, Sam. Have you tried the new seafood restaurant on Glory Avenue?
- M: Yes, I went there with a colleague a couple of weeks ago. The food was great but the prices were much higher than I'd expected.
- W: Oh, really? How about the atmosphere? I read an article the other day and it said that a warm and friendly ambiance matches the food they serve.
- M: That's right. It has a pretty nice atmosphere and the servers are very kind. Actually, I have a dinner appointment with Mark in Marketing this evening. Would you like to join us?

53-55 refer to the following conversation.

- W: Pardon me. Can you tell me where Ms. Kim's office is? I'm already late for the meeting in her office.
- M: Sure. It's on the fifth floor. You can take the elevator at the end of this corridor. You must

be her new secretary, right?

- W: I think you've got the wrong person. In fact, I run a jewelry shop on King Street and I commissioned Ms. Kim to design our new company logo.
- M: Oh, I'm sorry that I took you for somebody else. My name is David Grant and I work with Ms. Kim in her design team. If you come with me, I'll show you where it is.

56-58 refer to the following conversation.

- M: Hello. May I speak with Robert Tucker? I'm supposed to get a price estimate for the interior design of my office from him.
- W: I'm sorry, but he is talking with our lawyer in the conference room right now. Would you like to call him back in about an hour?
- M: Well, I need to show an apartment to a client in 20 minutes. Could you please ask him to give me a call before the end of the day?
- W: No problem. I'll have him call you as soon as he comes back.

59-61 refer to the following conversation.

- M: Hi, Jessica. Jim in Personnel told me that Mr. Park in your department will retire next month. Is that correct? You know, he's only in his late 40s.
- W: That's right. Apparently, he wants to spend more time with his wife and children. I heard he is planning to leave the city and run an orchard in his hometown.
- M: We're going to miss him. He's one of the best architects that I have worked with.
- W: I definitely agree with you. I hope he will continue to work as a freelance architect. By the way, is anyone preparing a farewell party for him? If so, I really want to attend it.

62-64 refer to the following conversation.

- M: Sally, my laptop crashed three times this week and I think I need to purchase a new one as soon as possible. Could you recommend any store around here?
- W: Why don't you try Best Buys on Hamilton Street? I bought my printer there and I was satisfied with their technical service and

affordable prices.

- M: I know where it is. I went there with my former colleague, Ben Brown, last year. It seems to be the largest store in this region.
- W: You can say that again. I heard they are scheduled to start their annual clearance sale today. Why don't we stop by there during our lunch break? I want to buy the new laptop computer they are advertising in the papers.

65-67 refer to the following conversation.

- M: Wow. These roses are beautiful. Did you grow them yourself?
- W: Yes, I've been growing flowers as a hobby since 2005. At first, I liked the scent of the flowers that my husband gave me as a birthday gift, and later decided to plant some lilies and roses in my garden. That's how everything started.
- M: You have such a great pastime. I used to collect rare stamps and coins, but I have been so tied up with work these days that I can't continue doing it.
- W: I know how busy you are nowadays. Oh, by the way, you just started working at British Bank, right? How is your new job?

68-70 refer to the following conversation.

- M: Julie, I just got a phone call from Ms. Woods in Accounting. She asked me if your expense report is ready.
- W: Actually, I was going to submit it this morning, but I realized that some hotel receipts were missing. I asked the hotel to fax me the copies and they promised to send them to me by the end of the day.
- M: Good. I'll tell Ms. Woods that you will turn in the report by tomorrow. That should give her enough time to proceed with the reimbursement.
- W: Okay. I'll try to get it done first thing tomorrow morning, then.

PART 4

71-73 refer to the following telephone message.

Hi, James. This is Sharon. This morning, Mr. Garcia called and asked if you could delay your demonstration of the new accounting software. It was originally supposed to take place tomorrow afternoon at 2 pm in Mr. Garcia's department. However, he said that the inspectors from the health office are supposed to visit his office tomorrow and he has to prepare for it all of a sudden. For that reason, he was wondering whether you could stop by his office next Monday instead. His contact number is 500-9800. Please call him as soon as you get this message. If nobody answers the phone, you can leave a message with his secretary, Karen Suzuki.

74-76 refer to the following announcement.

Before we break for lunch, I want to remind you that we'll be sponsoring our annual benefit run for a local charity. This year, all proceeds will be used to buy winter clothes for orphans in our region. I'd like to invite you to share this valuable experience with us. Anyone who wishes to participate in this great cause can sign up for it at the information desk by tomorrow. A cold bottle of water will be offered to every participant on the spot. For more details, please feel free to pick up a pamphlet in the lobby or call Ms. Choi at 340-8700. Thank you.

77-79 refer to the following excerpt from a talk.

Good afternoon, everyone. First of all, I'd like to thank you for purchasing our new Xerox 100 copy machine. My name is Ben Watson and I'm here to tell you how to make the most of it. This state-of-the-art copy machine is designed to handle all your office requirements. Due to our advanced technology, it also has the ability to fax, scan and print. Its easy-to-use interface and commands will help you expedite work in your office. We'll go through each function step by step and you'll also see all the necessary information in the manuals that I'm about to pass around.

80-82 refer to the following traffic report.

Good evening, motorists. This is Susan Lee with your hourly traffic report. Although traffic is moving smoothly along major highways, the downtown area is already backed up several miles due to vehicles heading out of the city. Please be prepared for congestion if you are about to leave work. As a reminder, the soccer match between England and Spain is scheduled to kick off at 8 pm at Big Ben Stadium on Queen's Road. You may want to avoid this area and take route 10 instead. That's it for now. NBN sports news with Daniel Walker will follow in a minute.

83-85 refer to the following telephone message.

Hello, Ms. Otis. This is Jason Brown from Speedy Office Depot. You ordered 20 boxes of Evergreen copy paper and 10 packs of Peace ballpoint pens via our online ordering system. However, we are currently out of Evergreen copy paper and we won't be restocked until the end of the week. As soon as we have it, we'll deliver it to your warehouse at no extra charge. To make up for this inconvenience, I'll mail you a coupon for \$30 toward your next order. Should you have any concerns with your order, please call David Jones at 340-7600. Thank you.

86-88 refer to the following excerpt from a meeting.

Before wrapping up the meeting, I'd like to give you an update on the parking situation at our main office. As some of you already know, the underground parking lot in our main building will be closed from March 15 to March 21 for renovations. As a number of employees have complained about the inconveniences the old facilities cause, to solve this problem, JT Innovations has been hired to renovate it. During the renovations, employees are invited to use the parking lot adjacent to our east wing instead. Also, you can park your car at Fresh Mart's parking lot if you want. It's located just 50 meters away from our main building and you can use it for free if you present your ID badge to the attendant. Thank you for your cooperation.

89-91 refer to the following voice mail message.

Hello, Mr. Duke. This is Sean Lee from the Manchester Book Club. I'm calling to ask whether you can participate in the Manchester Reading Festival next month. We'd like you to read some passages from your latest bestseller, *The Revenge*, and share opinions with our audience on the main stage. I think it would be a great opportunity for the public to explore the world of your writing. The event will be held in the Global Cultural Center from May 3 to May 9 and I hope you'll be able to join us on the first day of the festival. To find out more about the event, please visit www.manchesterreading.com or call me at 450-9900 anytime you want. I'm looking forward to hearing from you soon.

92-94 refer to the following announcement.

Hello, everyone. My name is John Anderson and I'm the store manager here. First, I'd like to express my gratitude for your patronage. To celebrate our 30th anniversary, we are offering 50% off our products, including microwave ovens, air conditioners and refrigerators, for one week. This is our first 50% off sale, which means it will be the biggest sale ever. This will be a great chance for you to buy our high-end home appliances at reasonable prices. In addition, if your purchase is over \$500, you will be given a vacuum for free. Come and take advantage of this special offer. Don't miss this once-in-a-lifetime opportunity next week.

95-97 refer to the following recorded message.

Hello. You've reached Underwood Community Library. We're currently closed. We're open from 9 to 8 every day except for Monday. For general questions, please call us back during our regular hours. If you wish to reserve a book, you can visit our online reservation service at www.underwoodbooks.com. Through the website, you can also refer to the listings of available books. Finally, please note that the children's reading room that can accommodate as many as 60 children will soon be open. The official opening ceremony is scheduled to take place on April 10th and everyone is welcome to attend.

98-100 refer to the following talk.

Thank you for joining the 5th Healthcare Job Fair. My name is Jim Todd and I'm the coordinator of this year's event. As you know, healthcare professionals are tremendously respected in our society. Anyone who wants to be a healthcare practitioner will find today's lineup of presentations quite interesting and informative. First, the keynote speech delivered by Dr. Sean Jefferson is scheduled to start at 10:00 am. After that, a short coffee break will be given and you can also enjoy free snacks and beverages in the lobby. At 11:30, Professor Jerry Hudson from London University will give you some valuable tips on how to plan a career in your chosen field. If you want to know more about the schedule, please feel free to pick up a copy of the program at the information desk on the second floor.

Actual Test 05

PART 1

- 1 (A) People are standing on the platform.
(B) The platform is deserted.
(C) Some passengers are hurrying to catch the train.
(D) A train is approaching the station.
- 2 (A) Shrubs are growing along the trail.
(B) The path leads to the mountain.
(C) People are enjoying an outdoor activity.
(D) The bicycles are being ridden along the shore.
- 3 (A) He is relaxing outdoors.
(B) He is resting his chin on his hand.
(C) He is putting on a wristwatch.
(D) He is lying on the grass.
- 4 (A) The television has been dismantled.
(B) Some potted plants are on the table.
(C) The blinds are drawn.
(D) The floor is being mopped.
- 5 (A) One of the men is gesturing as he talks.
(B) An interview is taking place.
(C) They are attending a banquet.
(D) One side of the table is unoccupied.
- 6 (A) A man is trying on a pair of shoes.
(B) A variety of shoes are on display.
(C) Some shoes are being polished.
(D) Some shoes are being moved onto the shelf.
- 7 (A) Some people are fishing in a boat.
(B) Some people are watching fish.
(C) Some people are swimming in the river.
(D) Some people are standing in shallow water.
- 8 (A) A man is packing a shipping carton outdoors.
(B) The shelves are filled with books.
(C) A man has a book open on his lap.
(D) There is a box under the table.
- 9 (A) Umbrellas are being opened.
(B) Many stools have been placed on the beach.
(C) A couple of parasols are open.
(D) There are some plates on the table.
- 10 (A) He is walking away from the lake.
(B) He is placing a bag on the ground.
(C) He is standing alone by the water.
(D) He is barefoot at the water's edge.

PART 2

- 11 What does Ms. Shin need for her business trip?
(A) I'll ask her.
(B) She won't be back until next week.
(C) To New York.
- 12 Do you want me to put this folder on your desk or in the filing cabinet?
(A) To file a complaint.
(B) Place it on the table, please.
(C) No, I don't want it that way.
- 13 Could you help me write this report?
(A) Just give me a second.
(B) Yes, I reviewed it.
(C) Right, he's the author.
- 14 If you are free, I'd like you to escort the clients to our main plant.
(A) Yes, it's absolutely free.

- (B) Okay, I'll meet you in the court.
(C) Let me check my schedule.
- 15** Why hasn't the shipment arrived yet?
(A) Actually, I prefer taking the train.
(B) There might be a technical problem.
(C) Sorry, I don't have one either.
- 16** Isn't this the cafe you're looking for?
(A) A cup of coffee, please.
(B) At the cafeteria.
(C) No, it's the one across the street.
- 17** Can you tell me what the staff meeting was about?
(A) Yes, we're still understaffed.
(B) In fact, I missed it.
(C) He was about to attend the meeting soon.
- 18** Does Mr. Baker speak Chinese?
(A) Yes, he's bilingual.
(B) Sure, I love baked goods.
(C) Actually, I was born in China.
- 19** When did you receive the statement from the electric company?
(A) They sent it to me by post.
(B) A couple of days ago.
(C) It was erected last month.
- 20** It seems like we've run out of copy paper.
(A) Right, she seems very friendly.
(B) Yes, the copier was out of order.
(C) I'll call the supplier immediately.
- 21** Are our new products popular in North America?
(A) Yes, but not in the domestic market.
(B) I knew it was very attractive.
(C) I heard they were launched in March.
- 22** Who is in charge of the promotional campaign?
(A) Charge it to my account, please.
(B) Yes, I just got promoted.
(C) It hasn't been decided yet.
- 23** Didn't you bring the receipt with you?
(A) Sorry, I can't go with you.
(B) Yes, I forgot about it.
(C) It's in my pocket.
- 24** Would you like me to give you a ride to the airport?
(A) The plane will take off at 6.
(B) I'd rather drive myself.
(C) Sure, I'll give it to you later.
- 25** How did the sales workshop go?
(A) It went well.
(B) By train, I think.
(C) No, the monthly sales were down.
- 26** Are you taking some time off this month?
(A) Not until May.
(B) They should take off in a minute.
(C) Yes, I'll turn it off.
- 27** Why is Sally still in the office?
(A) No, it's still under renovation.
(B) Because I should work overtime.
(C) She doesn't want to miss the deadline.
- 28** May I ask why you are leaving so early?
(A) I left it at home.
(B) We still have a few minutes.
(C) I have some errands to run.
- 29** Are you interested in participating in the marketing seminar?
(A) When is it?
(B) It was very interesting.
(C) No, he's in Personnel.

- 30** The director knows the figures were updated, doesn't he?
 (A) The software wasn't updated yet.
 (B) Yes, I do.
 (C) He was informed this morning.
- 31** Why don't you try on this jacket?
 (A) Yes, but I didn't try my best.
 (B) Do you think it goes well with my shirt?
 (C) Because it looks good on you.
- 32** How did you find my office so easily?
 (A) I used to work around here.
 (B) To improve efficiency.
 (C) I found it very appealing.
- 33** You submitted the quarterly report, didn't you?
 (A) Actually, Jane did.
 (B) It's due today.
 (C) A quarter of a mile.
- 34** Do you need the summary now or can you wait until tomorrow morning?
 (A) It sounds very reasonable.
 (B) There's no need to rush.
 (C) Yes, I can't wait to see him.
- 35** Do you feel like going to a seafood restaurant?
 (A) Sorry, but I'm not hungry.
 (B) I'm getting better, thanks.
 (C) I'm not going to see it.
- 36** Did your company win the bid?
 (A) The game was postponed.
 (B) There hasn't been an announcement yet.
 (C) Yes, she won the award.
- 37** Isn't the traffic worse at this time of the day?
 (A) To avoid the traffic jam.
 (B) Perhaps tomorrow.
 (C) Yes, it is.
- 38** Don't you have to sign up for the class now?
 (A) I already registered online.
 (B) The lecture wasn't boring.
 (C) On the bottom line.
- 39** Do you want to have dinner at home or would you rather eat out?
 (A) It doesn't matter.
 (B) It was very delicious.
 (C) I'd rather walk to work.
- 40** Would you mind opening the windows?
 (A) Do you have a cold?
 (B) Okay, I'll turn it down.
 (C) Not at all.

PART 3

41-43 refer to the following conversation.

- W: Excuse me. I'd like to buy two tickets for the 6 o'clock magic show with Harry Peterson.
- M: I'm afraid that we're already sold out, but you can still get tickets for the 8 o'clock performance if you'd like.
- W: Only if it's with the same magician. By the way, is there any place nearby where I can grab a bite to eat?
- M: Yes. There's a food court downstairs and they offer a wide range of food, including Chinese and Mexican. It's really quite good.

44-46 refer to the following conversation.

- W: Pardon me. I purchased this laptop computer last week but it suddenly stopped working yesterday. I tried to find out what was wrong with it, but I can't even get it to work.
- M: Let me see. Well, it looks like there's some problem with the power cord. However, you'll need to wait for a while over there because our technicians are currently busy with other customers.
- W: Okay, but is it possible that I can just get a refund or a replacement?
- M: I'm not sure. I'll go and check with my supervisor right away.

47-49 refer to the following conversation.

- M: Jane, have you heard the news? The vice principal told me that Mike decided not to renew his contract.
- W: Really? What happened? I thought he loved teaching math to our students.
- M: That's correct. He told me that he really enjoyed working here. As you know, it's a prestigious private school and everyone wants to get a job here. In addition, we have a high college entrance rate. But he said he would like to teach younger students in a middle school.
- W: Now I can understand why he made that decision. But I hope that he will continue to work with us. He's a great mentor and he helped me settle in when I started to work here.

50-52 refer to the following conversation.

- W: Jerry, can you give me a hand? I need to move these boxes to make space here, but they're too heavy to carry by myself.
- M: No problem, Jane. Where would you like me to put them?
- W: They were originally supposed to be in the warehouse, but it's full of our last season's stock. I think we should store them in our supply room until we start the annual clearance sale next Monday.
- M: Unfortunately, the supply room is still being renovated. We'd better place them by the copy machine right here for a couple of hours and then figure out where we should keep them.

53-55 refer to the following conversation.

- M: Susie, we're planning to throw a farewell party for Sally in Sales this Friday. Would you like to join us?
- W: I'd love to, but I can't. My cousin is supposed to come to see me this Friday. I promised her that I'd take her to a new French restaurant that just opened up last Thursday.
- M: I think Sally really wants to see you before she leaves the company. Why don't you come by to say good-bye when you finish

eating? The party won't finish until midnight. It will be held at JJ's, just across from Oscar Cinema.

- W: Okay, but can I go with my cousin? I don't want to leave her alone in my apartment.

56-58 refer to the following conversation.

- M: Betty! Did you hear the news about the city's new construction plans on TV last night?
- W: No. I attended an international sales forum in Dublin all week and I just came back this morning. What was it about anyway?
- M: City council finally passed a bill to build a new subway line downtown despite strong objections from the opposition party.
- W: Well, I'm getting tired of driving to work. If that goes ahead, it would save me a lot of time and money. In addition, I can read on the subway during the commute.

59-61 refer to the following conversation.

- M: Excuse me. I'd like to purchase a book called *The Far East* for my history class.
- W: Okay. Let me check our database. Well, I've found two different books with the same title. One is written by Julia Simpson and the other is by Sam Cook. Which one are you looking for?
- M: I'd like the one by Sam Cook. How much is it?
- W: It costs \$30. You can pay either by cash or by check. We can't accept credit cards right now because our credit card machine is currently not working.

62-64 refer to the following conversation

- W: Jason, has the shipment of balloons arrived yet? It's already 2:30. The grand opening of our furniture store is scheduled to take place tomorrow and we need them to finish decorating here.
- M: Well, I called the supplier half an hour ago. He assured me that they should arrive here within an hour.
- W: Hmm... If they are not here by 4 pm, we'll probably have to work some overtime again. I hope that's not the case. What's taking

them so long anyway?

M: Apparently, the delivery truck broke down on the highway and it had to be towed and repaired at a garage. That's why all the deliveries have been delayed for at least a couple of hours.

65-67 refer to the following conversation.

- M: Hi, there. I'm here to deliver this parcel to Ms. Jung. Is she here?
- W: I'm sorry, but she's still in a meeting with clients. I don't think she will be back in the office anytime soon.
- M: Would you like to sign for the delivery or do you want me to come back tomorrow morning?
- W: Oh, could you put the package on the table over there while I sign for it?

68-70 refer to the following conversation.

- M: Excuse me, I'm going to have dinner at Chinese Kitchen. How much will it be if I park my car here until 7 pm?
- W: I'm sorry but we don't have any spaces available right now. As you can see, it's Friday night and the mall is crowded with shoppers.
- M: I know what you mean. Hmm. Do you happen to know anywhere else I can park around here?
- W: It's going to be hard to find parking around here right now. The bank across the street is now closed so there might be a parking space there.

PART 4

71-73 refer to the following speech.

Good evening, everyone. I'm Paul Kim. First of all, I'd like to thank you for your dedication and hard work. Since I established this company in 1990, I've enjoyed working with very creative and diligent workers like you. Honestly, I have mixed feelings about leaving the company but the incoming president, Peter Lang, will surely lead our company to a higher level in terms of IT technology. In 2006, he was selected

as one of *Fortune* magazine's Top 10 Young Entrepreneurs. After I retire, I plan to spend more time with my family and devote myself to writing my autobiography, which is scheduled to be released at the beginning of next year.

74-76 refer to the following telephone message.

Hello. My name is Betty Swan and this message is intended for Bill Walters. I'm calling to say thank you for everything you did for the opening ceremony we held at the Miracle Hotel on April 10th. Actually, the attendees enjoyed the food you served that evening and the wait staff were very attentive and friendly. One of our most important clients, Jim Williams, truly fell in love with a wide selection of the vegetarian dishes you prepared. This morning, he called me and asked if you could share a recipe for the stir fried noodles with vegetables. Please call me at 540-4400 by the end of the day. Thank you.

77-79 refer to the following talk.

Zeus Computers has asked us to organize a series of customer relations training workshops next month. Paul McDonald, the executive director, expressed his concerns about numerous complaints from their customers when we had a phone conversation on Monday. According to him, they conducted customer satisfaction surveys across the nation last week and more than 60% of respondents turned out to be unhappy with the attitude of their sales staff. Based on what he said, I think we need to focus on developing their communication skills to improve their level of customer service. I'd like each of you to come up with ideas about activities we will use in the training sessions by the end of the week. We'll meet again here to exchange opinions at 5 pm on Friday.

80-82 refer to the following announcement.

Good afternoon, everyone, and welcome to the Milky Candy factory. My name is Rachel Thompson and I'll be your guide for the next two hours. First, you'll see how America's most loved sweets are made along the assembly lines. After that, you'll be invited to one of Denver's major tourist attractions, the Milky Sweets Museum. It was built three decades ago with support from

Mark Smith, the founder of Milky Candy. You're sure to love the tour. Now, if you don't have any questions, let's begin the tour.

83-85 refer to the following recorded message.

Hello, this automated telephone message is to remind all TM electronics employees that our computer database system will be upgraded over the weekend. As a result, we will not be allowed to access our company network, including our corporate email system, starting from 6 pm on Friday, with the entire job scheduled to be completed on Sunday. Please don't forget to back up all important data on your computer before you leave the office on Friday. Next Monday, Jane Parker from the tech department will give you more detailed instructions on how to deal with the new system at 2 pm. Also, you will receive your new ID number and password before the afternoon training.

86-88 refer to the following announcement.

Attention, shoppers. To celebrate our 30th anniversary, Harrot Department store will be offering all our products at 20-50% off for the next 7 days. This is our way of saying how much we appreciate our loyal customers. Today, our clothing department will be featuring men's suits. For only 100 dollars, you can purchase custom-made suits on the second floor. Also, don't forget to drop by our kitchenware section on the third floor, where you'll see a wide selection of pots and pans at the lowest prices ever. If your purchase total is \$200 or more, you will be offered a \$10 gift certificate at our customer service desk on the fourth floor. Finally, please be sure to keep your receipts for this amazing opportunity.

89-91 refer to the following news report.

Good evening, listeners. This is Ben Ryan with today's CMN headlines. Today, Mayor Harry Jones announced plans to build a new community center. Construction will begin next Tuesday and it is scheduled to be completed by the end of the year. Once it's open to the public, people can take advantage of the diverse activities and classes it will provide. Unlike other community centers, it plans to start free crafts

classes as well. Also, it will feature an Olympic-size indoor swimming pool as well as outdoor tennis courts adjacent to the building.

92-94 refer to the following talk.

Due to strong demand for our laptop computers in China, the board of directors has decided to open a new branch in Shanghai in early July. Business analysts anticipate that this trend will continue as the number of laptop users in China continues to increase. Once the new branch is fully operational, our market share is expected to increase to 35% from the current 31%, adding 20,000 new customers per year. As some of you already know, I was asked to head up this new branch in Shanghai and I'm looking forward to the new assignment. Although we plan to hire local workers in Shanghai, we also need experienced salespeople like you. If you are interested in this great opportunity, don't hesitate to see me in person after the meeting. I'll give you more details about it.

95-97 refer to the following announcement.

Attention, passengers who are waiting for the train bound for Liverpool. This train is now boarding at platform 2A. If you haven't purchased a ticket yet, please proceed to the ticket booths located next to the main entrance of the train station. As soon as you get on the train, you will be requested to show your ticket to the conductor. Because of the long weekend, there is a higher volume of travelers today than normal. Therefore, we are limiting the number of carry-on bags to two per person. Please make sure that you put your bags in the overhead compartment. Again, the train for Liverpool is about to depart at platform 2A.

98-100 refer to the following telephone message.

Hi, Jennifer. This is David Choi from the administration department. I'm calling you because I just realized that you haven't submitted your request for vacation yet. Last week, I sent an email to every employee about this matter. As you know, we will be quite busy with numerous orders during the peak summer season, which means it will be pretty hard to



coordinate vacation time. To honor all vacation requests, we need to know about your summer plans in advance. I'll be in my office until 8 pm to complete my monthly report. So, please feel free to either call me or see me in person. Thanks for your cooperation.

PART 1

- 1 (A) A woman is holding a baby.
(B) A woman is pushing a cart.
(C) A woman is guiding a stroller.
(D) A woman is riding in a carriage.
- 2 (A) Two people are shaking hands.
(B) A screen is being adjusted.
(C) Documents have been heaped on the chair.
(D) One of the men is handing out some papers.
- 3 (A) She is parking a bicycle.
(B) She is wearing protective gear.
(C) She is riding a bicycle through the forest.
(D) She is paddling a boat.
- 4 (A) Some pedestrians are crossing the road.
(B) A woman is working at a building site.
(C) Some vehicles are parked near the building.
(D) A balcony is attached to every apartment.
- 5 (A) Food is being put into the oven.
(B) A table is being set up.
(C) Plates are stacked in the cupboard.
(D) There is an assortment of food on the table.
- 6 (A) The entire floor is covered with the carpet.
(B) They are weaving the rug together.
(C) One of the men is rolling up his sleeve.
(D) Some people are admiring the artwork in the gallery.
- 7 (A) Vehicles have stopped at the crosswalk.
(B) The road is being paved.
(C) Cars are moving in both directions.
(D) Traffic lights are out of order.
- 8 (A) The man is taking some measurements.
(B) The woman is wiping the window glass.
(C) The woman's image is reflected in the mirror.
(D) The man is looking at his reflection.
- 9 (A) A woman is seated on the grass.
(B) A woman is kneeling down on the ground.
(C) A woman is taking a picture of the landscape.
(D) A woman is looking at the mirror.
- 10 (A) He is doing the dishes.
(B) He is preparing some food.
(C) He is slicing a pizza.
(D) He is putting food on the tray.

PART 2

- 11 What happened to the workshop?
(A) It was called off at the last minute.
(B) I don't know where the shop is located.
(C) No, it's not within walking distance.
- 12 Can you tell me when the proposal is due?
(A) Due to inclement weather.
(B) That's what I was told.
(C) By the end of the week.
- 13 Which would you like, coffee or tea?
(A) Sorry, the copier isn't available.
(B) I'd rather eat outside.
(C) Whatever you want.

- 14 Where can I find a bus stop around here?
 (A) Yes, around the clock.
 (B) Look over there.
 (C) Thanks. It's very nice of you.
- 15 Who will lead the training session this afternoon?
 (A) I read it yesterday.
 (B) About the new payroll system.
 (C) I'm in charge.
- 16 I'd like to purchase two tickets for the concert, please.
 (A) For what time?
 (B) It seems a little expensive.
 (C) In the auditorium.
- 17 Didn't you talk to the client about delays?
 (A) I sent him an email this morning.
 (B) For another week.
 (C) No, it was cancelled.
- 18 The rent is \$1,000 per month.
 (A) At the rental agency.
 (B) Wasn't it less before?
 (C) Yes, I lent it to him last month.
- 19 Shouldn't we double-check the sales figures?
 (A) Let's figure it out together.
 (B) Sounds good to me.
 (C) Twice a week.
- 20 You just got back from vacation, didn't you?
 (A) Actually, I was on a business trip.
 (B) Yes, it will be fun.
 (C) I'll get back to you later.
- 21 Where should I put this box?
 (A) There's space under my desk.
 (B) Let me help you unpack it.
 (C) It arrived this morning.
- 22 Would you like to preside over the committee meeting?
 (A) I'd be glad to.
 (B) I wasn't able to present it at the meeting.
 (C) Yes, he's such a committed member.
- 23 How did you like the movie we saw together last night?
 (A) Yes, it was.
 (B) I haven't seen it for a while.
 (C) It wasn't bad.
- 24 I'm going to attend the sales convention next week.
 (A) Yes, they are very attentive.
 (B) Right, I almost forgot.
 (C) At the Plaza Hotel.
- 25 Do you know the guy who just passed by?
 (A) Yes, she has surpassed all expectations.
 (B) His name is David.
 (C) By tomorrow.
- 26 Why was the reception cancelled?
 (A) It was supposed to be held today.
 (B) In the grand ballroom.
 (C) We couldn't afford it.
- 27 It looks like we've run out of ink.
 (A) Yes, the printer is still out of order.
 (B) It looks promising.
 (C) Didn't we replace the cartridge last week?
- 28 You've lived overseas before, haven't you?
 (A) Yes, for my last job.
 (B) We lived in the suburbs.
 (C) I'll go over it.
- 29 Do you know how to get to the airport?
 (A) By plane.
 (B) I'll bring a map.
 (C) It'll depart soon.

- 30** You must be excited about the promotion.
 (A) I'm looking forward to it.
 (B) In the marketing department.
 (C) To promote our new product lines.
- 31** Do I have to include the latest sales figures?
 (A) I can't locate the sales report.
 (B) I don't think it's accurate.
 (C) Yes, they're necessary.
- 32** Do you have the patient's contact number?
 (A) Can I take a message?
 (B) No, my mobile phone isn't working.
 (C) Check this file.
- 33** We'd better leave for the seminar now.
 (A) Let me just get one thing first.
 (B) Why don't we leave it as it is?
 (C) It's being held at the convention center.
- 34** How did Mr. Kim learn how to operate this machine?
 (A) The instructor helped me.
 (B) He isn't a difficult person to work with.
 (C) He went through the manual.
- 35** This restaurant has been recently renovated.
 (A) Yes, I can see that.
 (B) I'll take the seafood spaghetti.
 (C) Turn right at the next intersection.
- 36** Are you using the same accounting software I do?
 (A) I think he's in Personnel.
 (B) It's harder than expected.
 (C) I should ask my secretary.
- 37** I won't be available until 6 pm today.
 (A) Let's get together tomorrow instead, then.
 (B) There's no room available then.
 (C) Until the end of the day.
- 38** Would you like me to order more office supplies?
 (A) If you think it's necessary.
 (B) To be honest, I was a little surprised.
 (C) In alphabetical order.
- 39** I heard the rock concert will be outdoors.
 (A) I'd rather stay indoors.
 (B) Be sure to lock the door when you leave.
 (C) Hopefully, it won't rain tonight.
- 40** The assembly line will be shut down for a few hours, right?
 (A) The line is still busy.
 (B) That's what the sign says.
 (C) The store closes at 8 sharp.

PART 3

41-43 refer to the following conversation.

- W: Hello, Matthew. It's been such a long time since we last saw each other. From what I heard, you found work at an international food chain based in New York. How do you like working there?
- M: Great. Actually, I haven't had much free time since I was promoted to a managerial position last month, but I really like my coworkers.
- W: Good to hear that. You know, I need to find a job myself since I'm graduating from grad school in the fall. Do you happen to know if your company is hiring these days?
- M: I'm not quite sure. But I can ask someone in HR if you want.

44-46 refer to the following conversation.

- M: Hi, this is George Frasier. I'm calling to confirm my room reservation. I'm supposed to be booked at your hotel from March 6 to March 9.
- W: One moment, please, sir. Yes, you're booked for three nights in a deluxe suite room.
- M: Right. By the way, I was wondering if your hotel offers airport shuttle service to and

from Sydney's airport. I'm flying in late on March 6 and I'm scheduled to arrive at the airport at around midnight.

W: Sure, but we offer the service for \$10 each way with advance notice required. Would you like me to arrange that for you?

47-49 refer to the following conversation.

W: Jeff, don't you think it's getting too warm in the office? Maybe the air conditioner is not working properly.

M: Yeah. I was thinking the same thing. I feel very hot too. The staff meeting is scheduled to take place in about an hour, so we need to have it fixed as soon as possible. Why don't you call maintenance now?

W: Oh, I just remembered that there's a problem with the air conditioning system on our floor and it won't be up and running until tomorrow.

M: In that case, let's move the meeting somewhere else. Let me call the facility manager and ask if the conference room on the 2nd floor is available.

50-52 refer to the following conversation.

M: Hi, I bought this MP3 player here last month. It's been working fine, but all of a sudden it won't turn on. I want to get it fixed before I go on vacation next Tuesday.

W: I'm sorry to say this, but we don't offer a repair service here. However, I can send it to our repair center in Tucson. It usually takes a week to get it back.

M: Oh, it's going to be too late. Isn't there any way to expedite the service process?

W: If you pay \$20, you can have it sent directly to either your house or office within 3 days. But you don't have to pay for the repairs since you are still under warranty.

53-55 refer to the following conversation.

W: Jim, are you going to attend the training session starting at 3 pm today?

M: You mean the one about the new accounting program installed last week, right? Didn't you hear that it's mandatory for all employees?

W: No. I thought that only employees in accounting were required to go, not all of us. If that's true, I have no choice but to miss the first part of the training. The thing is that I'm supposed to meet prospective clients this afternoon and I'm not sure how long it will last.

M: Not to worry. If you're late, I'm willing to take notes for you. That way, you won't miss anything important. Just drop by my desk later so that I can fill you in.

56-58 refer to the following conversation.

W: Hey, Henry. The director asked me to analyze the quarterly sales figures, but the analysis program generates the same error message over and over again. Could you come here and take a look at it?

M: I'm sorry but I'm tied up with my own work. I'm still working on the sales proposal which is due this afternoon. Why don't we look at it first thing tomorrow morning instead?

W: Well, I will be out of the office to meet with our contractor tomorrow, so I really want to get it fixed by the end of the day.

M: Hmm. Why don't you call Sera Black in general affairs? She's computer literate and she might help you address the problem.

59-61 refer to the following conversation.

M: Hello, Ms. Brown. This is Sam Fox from the *Indiana Herald*. We spoke earlier about the feature I'm writing on the auto industry. I'd like you to talk about consumer trends these days.

W: As you know, most American consumers preferred larger and faster cars. But, all of a sudden, compact cars started stealing market share due to the high oil prices.

M: I see. Does this new trend affect your company in any way?

W: Yes, we used to focus on large vehicles, but we're now struggling to develop fuel-efficient vehicles like hybrid cars.

62-64 refer to the following conversation.

M: Jane, I feel a little worried that we haven't come up with a name for our new product

yet. We don't have much time before releasing it in October.

- W: You're correct. But didn't we outsource it to a professional marketing agency?
- M: Yes, they suggested some catchy names but the president disliked all of them. Without a name, we can't even start the marketing campaign in advance.
- W: Well, why don't we ask our employees to come up with some ideas for next week's meeting? That way we can put together a list of some great possibilities. You know, there's a saying: many hands make light work.

65-67 refer to the following conversation.

- M: Julie. I went to the warehouse that's for sale on Royal Street again this morning and I was convinced that it would help increase the storage capacity for our company.
- W: You can say that again. I agree that it would be a profitable investment for the future. Have you contacted the real estate agency?
- M: Yes, I sent an email asking for the details on the property last night. I haven't received a reply yet, though.
- W: The agency is just two blocks away from our office. Let's drop by there lunch time.

68-70 refer to the following conversation.

- M: Cathy, did you hear that our Calgary branch is going to close next Thursday?
- W: Yes, the vice president talked a little bit about it at the managers' meeting last Friday. Regional sales in western Canada have continuously decreased and the branch has incurred a lot of debt. To make ends meet, the board of directors decided to close down all unprofitable businesses.
- M: I see. That's why the company is trying to reduce costs at all levels. By the way, do you know what will happen to the employees working at the Calgary branch?
- W: Well, some of them will be relocated to our headquarters, but the others will be laid off as of February 28th.

PART 4

71-73 refer to the following telephone message.

Hello, this is Sara Shaw, the manager of Evergreen Interiors. I'm calling concerning the order for the wallpaper that I placed last Tuesday. It was supposed to be delivered by this Monday but it actually arrived this morning, which was three days late. Also, I realized that you shipped the white wallpaper, not the blue wallpaper. We need this wallpaper for our clients by Saturday. So, I'd like you to send the correct wallpaper as soon as possible. We'll send this white wallpaper back to you via express courier service by the end of the day.

74-76 refer to the following instructions.

Attention, employees. Effective September 11, a new security policy will be implemented. This means that all employees should wear valid identification badges to enter and exit the building. Please remember that the old identification cards will no longer be accepted. If you haven't received your new badge, please let our security manager know so that you can get one by next Monday. Also, please note that all visitors must obtain a visitor's badge and be escorted around the building. The badges must be worn visibly at all times. Please note that there will be no exceptions to this new rule.

77-79 refer to the following talk.

Now, let's talk about other marketing strategies before we open our new branch in Jervis Bay. As Mr. Berry suggested, we will include a special coupon that can be used at our new branch in the local newspaper. Anyone that has this coupon is entitled to a free garden salad. But I don't think this is enough to attract customers' attention. There are a lot of restaurants in Jervis Bay and we need some unique approaches in order to survive the competition. Let's come up with as many ideas as we can no matter how big or small they are.

80-82 refer to the following telephone message.

Hello, Ms. Perez. This is Sally Kitten from Global Travel. I'm calling regarding your inquiry about your hotel reservation. You wanted to reserve a single room at a hotel near Stanley Beach.

Unfortunately, the hotels at the beach are all booked up since it's the busiest season of the year. However, there's a suite available at the Marriot Hotel near the beach. If you'd like, I can go ahead and reserve it for you, though it does cost almost twice as much as a single room. I'll send you an email with more details about it right away. Please call me back and let me know what you want. Talk to you soon. Bye.

83-85 refer to the following news report.

Good evening, listeners. I'm Kyle Drake at CBN Evening News with our hot business stories today. Holiday Inns, one of the world's leading hotel chains, announced at a press conference this morning that they will merge with China's Dragon Hotel. Catherine Grant, CEO of Holiday Inns, emphasized at the press conference that this merger will surely help them expand their market share in Asia. In an effort to more efficiently respond to a rapidly growing Asian market, they also plan to open their first Asian branch under the name of Holiday Dragon in Hong Kong on December 31. In addition, Ms. Grant stressed that every room in the new hotel will provide a great view of the surrounding harbor area. Guests can also take advantage of the state-of-the-art fitness club and spa free of charge. Please stay tuned for more exciting business news. We'll be right back after this short commercial break.

86-88 refer to the following excerpt from a meeting.

Good morning, everyone. My name is Paul Young and I'll be leading today's staff meeting. The first thing on our agenda today is the replacement of our service elevator, which is currently out of order. Temporarily, workers are using the main elevators in the building, but this may inconvenience our customers. As you know, the service elevator has already stopped working three times this week and it seems like it's beyond repair. Thus, I think it's necessary to replace it. It's been almost 10 years since it was installed. In addition, we have had trouble moving heavy objects like desks and tables because our current elevator's capacity is limited. What's worse, it is too slow to keep up with our needs. For these reasons, I went ahead

and called the elevator firm this morning, and asked them to send someone over for an estimate. I'll keep you updated on this matter via email.

89-91 refer to the following telephone message.

Hi, Ms. Park. This is Lena Clinton and I'm leaving this message to remind you of your dental appointment for Wednesday, November 10 at 2:30 pm. You're scheduled for a regular check-up, including taking some X-rays and having your teeth cleaned. Since this is your first time here, I'd suggest you arrive 20 minutes early to complete some patient history forms. Also, please note that our clinic has recently moved downtown and we're now located at 2100 Washington Street, adjacent to National Bank. If you don't know how to get here, please call me at 300-4500 or visit our website at Clintonclinic.com for more details.

92-94 refer to the following traffic report.

Good evening, commuters. This is Lisa Clark from Channel 20's traffic report. This report is brought to you by Fresh Dew Drinks. Although most of the freeways look clear right now, there might be some significant traffic problems you should be aware of. First, a huge construction project is underway on Interstate 30, which may cause serious delays when rush hour starts. If you were planning to use Interstate 30, you may want to use Highway 50 instead. Also, it's reported that there's bumper-to-bumper traffic on the Golden Bridge due to a three-car collision that occurred there about 40 minutes ago. That's it for now. We'll be back with more traffic updates in an hour.

95-97 refer to the following talk.

I feel so honored to be here at the New York International Film Festival this year. As an actor, I'm thrilled to be a part of this event because I won a best actor award for the first time in my life two decades ago. Also, New York is always special to me because my first movie, *The Lawyers*, was filmed here. I'd like to tell you that we'll be showing this year's entries at two different places: Max Cinema and Academy Theater. I hope you enjoy the movies. Before we

move on, I'd like to introduce the eminent movie director John Wang to you. He is here today to celebrate the start of this event. Now, let me call him up to the stage. Please give him a big round of applause.

98-100 refer to the following telephone message.

Hi, Ms. Torres. This is Judy Brooks from Watson Pharmaceuticals. As you probably know, our company is planning to release a new product next year and we'd like to hear from prospective customers like you to develop a marketing strategy. Our records indicate that you recently took part in a customer survey of ours which was conducted last month and I'd like to ask whether you want to participate in our focus group discussion that is scheduled for next week. The whole session shouldn't take up more than two hours of your time. Of course, you will be paid for your participation. Your valuable opinions would be greatly appreciated. If you're interested, don't hesitate to call me at 400-6600. For more details, you can visit our website at www.watson.com. Thank you.

Actual Test 07

Part 1 Part 2 Part 3 Part 4

PART 1

- 1 (A) The table has been neatly set.
(B) The plates of food are being served.
(C) The candles on the table are being lit.
(D) The food has been placed on the plates.
- 2 (A) They are unfolding a map.
(B) They are drawing a plan.
(C) They are placing a document on the hood.
(D) They are examining a map together.
- 3 (A) Some people are waiting on the platform.
(B) Some people are boarding the train.
(C) The train conductor is collecting tickets.
(D) The train is pulling into the station.
- 4 (A) A car door has been left open.
(B) A vehicle is entering the garage.
(C) A bike is mounted on the roof of the car.
(D) A van is being pulled over to the curb.
- 5 (A) People are waiting for their friends.
(B) People are greeting each other.
(C) Clothes are hung up against the wall.
(D) The signs are being posted on the windows.
- 6 (A) Most of the people are looking in the same direction.
(B) One of the men is using a computer on his lap.
(C) People are looking at some documents.
(D) The laptop computers are being installed.
- 7 (A) The landscape in this area is dry and rocky.
(B) The path goes through the woods.
(C) The man is walking up the steps.
(D) The trail curves into the distance.
- 8 (A) A phone is off the hook.
(B) A calendar has been put on the shelf.
(C) A computer has been turned on.
(D) A keyboard is being placed on the table.
- 9 (A) Some trees are reflected in the water.
(B) The trees have lost their leaves.
(C) There are no clouds in the sky.
(D) Some people are fishing at the lakeshore.
- 10 (A) Paint is being applied to the wall.
(B) One of the men is using a shovel.
(C) Scaffolding has been set up.
(D) A ladder is propped up against the house.

PART 2

- 11 Didn't you go to the movies last night?
(A) Yes, it was cancelled.
(B) Actually, I was busy.
(C) Sure, it'll be exciting.
- 12 Have you been assigned to the project?
(A) It exceeded our expectations.
(B) There's a sign over there.
(C) Yes, I have.
- 13 Where is the managerial meeting taking place?
(A) The general manager did.
(B) It started half an hour ago.
(C) In the conference room.

- 14 When are you planning to leave for Hong Kong?
(A) Sorry, I don't speak Chinese.
(B) My flight departs at 8 pm.
(C) It sounds like a great plan.
- 15 Could you tell me how I can get to the post office?
(A) They will be posted soon.
(B) Turn right at the next corner.
(C) It closes at 6 pm.
- 16 What were you talking about at the seminar?
(A) Mr. Jackson was in charge.
(B) It'll take about an hour.
(C) Information technology.
- 17 Which pants would you like better, the white or the black ones?
(A) The sooner, the better.
(B) Why don't you try on both?
(C) I'd prefer the white shirt.
- 18 Isn't the vice president retiring this month?
(A) Yes, not until next year.
(B) Sorry, I didn't attend his retirement party.
(C) No, but he'll make up his mind soon.
- 19 Is the next tenant going to pick up the keys today or tomorrow?
(A) Let me check with him right away.
(B) I'll pick you up tomorrow.
(C) The key is right next to the closet.
- 20 You have a calculator, don't you?
(A) Yes, but I'm still using it.
(B) I think you have the wrong number.
(C) Jane did the rough calculation this morning.
- 21 The traffic is terrible, isn't it?
(A) Yes, it looks beyond repair.
(B) I'm getting better, though.
(C) Not as bad as this morning.
- 22 Why is the museum closed?
(A) No, it's open until 7.
(B) It's being renovated.
(C) It's not that far.
- 23 Are you attending the staff meeting tomorrow?
(A) I'll be out of town for a few days.
(B) No, I'll meet him today.
(C) Right, everyone was very attentive.
- 24 Your speech was very impressive.
(A) I'm glad you think so.
(B) I was impressed with your resume.
(C) Yes, I can speak some other languages.
- 25 Have you reviewed the contract?
(A) Yes, the view was fantastic.
(B) Unfortunately, I've been tied up all day.
(C) They look great to me.
- 26 Did you distribute these handouts?
(A) No, but Sam will.
(B) Do you want to contribute?
(C) Sure, I'll give you a hand.
- 27 Let's tell Brian that we might be a little late.
(A) Yes. I rate him highly as a coworker.
(B) Okay, I'll give him a call.
(C) It took a little longer than I'd expected.
- 28 Should I send a duplicate or the original to you?
(A) I made copies on both sides.
(B) Of course, I'll email it to you later.
(C) I'd like both.
- 29 Isn't Mr. Baxter's office on the fifth floor?
(A) He's now on the fourth.
(B) I'm afraid he's not in his office.
(C) No, it's made of wood.
- 30 Didn't you reserve a meeting room?
(A) Yes, we'll meet him at 3 pm.

- (B) Oh, I forgot to.
(C) No, the hotel was fully booked.
- 31** When can we look over the proposal?
(A) It looks very persuasive.
(B) I finished it on Monday.
(C) As soon as it's approved.
- 32** Who was in charge of the training session?
(A) For new employees.
(B) We hired an outside consultant.
(C) It was held in the auditorium.
- 33** How did the welcome reception go?
(A) I was too tired to attend.
(B) I went there this morning.
(C) You're quite welcome.
- 34** Have my guests arrived yet?
(A) They are in the waiting room.
(B) Yes, I'm ready to leave.
(C) At a live show.
- 35** There are no seats in the first row.
(A) Three times in a row.
(B) Here's the receipt.
(C) Let's sit in the back then.
- 36** Why don't we advertise the position in a local newspaper?
(A) Which one?
(B) Because we're currently understaffed.
(C) In the personnel department.
- 37** I'm free if you are in need of assistance now.
(A) Thanks, but I can manage it myself.
(B) Yes, it's free of charge.
(C) You're in luck.
- 38** It seems like the copier isn't working properly.
(A) It's not the proper way.
(B) Why don't you check the cord?
(C) We'd better walk to the cafe.
- 39** Don't hesitate to call me if you have any concerns.
(A) Can I have your phone number?
(B) Yes, I'm a little concerned about it.
(C) Here is my business card.
- 40** Why was the banquet dinner postponed?
(A) No, it won't be delayed.
(B) At a buffet restaurant.
(C) The organizer was away.

PART 3

41-43 refer to the following conversation.

- W: John, I was supposed to pick up the incoming marketing director at the airport at 4 pm today. But I have an urgent meeting with a client at 2 pm, so I'm not sure whether I can make it to the airport in time. If you are free this afternoon, could you pick him up?
- M: Let me check my calendar. Well, I have to attend the training workshop for new employees at 1 pm. I think it'll last at least 3 hours so I won't be able to help you. Why don't you call Simon in Personnel? He just came back from a business trip this morning and he might be available this afternoon.
- W: All right. I have no choice but to ask him for some help. Do you have his office number?

44-46 refer to the following conversation.

- W: Tim, have you been to the new bakery that just opened right next to our company's main entrance? Whenever I pass by it, the place seems packed with people.
- M: You mean Mary's Bakery? Actually, I haven't been there before but I want to go really badly. I was told it serves tasty pastries. In addition, starting next Monday, it will begin to carry a wide range of coffees in association with Heaven Coffee Ltd.
- W: That sounds awesome. I'm a big fan of Heaven Coffee. Plus, that will make grabbing a coffee close to work more

convenient than ever.

47-49 refer to the following conversation.

- M: Hi, this is James Thacker from Pacific Finance. I requested an estimate for repairing the leaky roof of our garage via email last Friday, but nobody has come by to visit yet and it's now an urgent matter.
- W: I'm sorry, but due to last week's rainfall, many people in your neighborhood had a similar problem. As a result, we've been crazy busy since last week. However, we can send someone this afternoon if you want.
- M: Well, I'm leaving the office now to meet with clients at 3 pm and I won't be back for the rest of the day. Could you arrange for someone to come by tomorrow instead? I'll be in the office all day long.

50-52 refer to the following conversation.

- W: Time is really flying these days! It's already December 20th. What do you have planned for the Christmas holidays?
- M: I reserved tickets for the musical *Cats* on December 25th. But I have a problem. Jason Smith was supposed to go with me, but now he was asked to fly to London to attend an international marketing conference on December 22 and he won't be back until December 26. Jason was going to drive me so now I have no way of getting to Brown Theater.
- W: Relax, Tom. There's a bus that goes from the subway to Brown Theater. If you'd like, I'll email you the bus schedule later.

53-55 refer to the following conversation.

- M: Hi, I'm here to buy some reading materials for the waiting room in our clinic. Can you recommend any magazines for our patients?
- W: When I went to the dentist yesterday, I had a chance to read a monthly health magazine that featured healthy diets for kids. It was filled with so many interesting articles. I think it would be perfect for your patients.
- M: That sounds great. Do you remember the

name of the magazine?

- W: Not really. But I'll recognize it once I see the cover. Just one moment, please. Let me look over the magazine racks and see whether I can find it.

56-58 refer to the following conversation.

- M: Hello. My name is Charles Murray and I'm calling to make an appointment with Dr. Kim on Tuesday. I have a runny nose and a sore throat.
- W: I think you have the flu, Mr. Murray. Let me look at Dr. Kim's calendar. Oh, you're in luck. We just had a cancellation and Dr. Kim has an opening on Tuesday afternoon at 3 pm. How does that sound?
- M: Great. I'm going to take the day off on Tuesday so I'll be free all day.
- W: Okay. I'll put you down for 3. Oh, and there's one more thing I need to tell you. Our parking lot is currently being worked on, so you should park in the parking lot next door.

59-61 refer to the following conversation.

- M: Jane, didn't you say that you are thinking about a career change? I heard Jacksonville's 20th annual job fair will be held at Florida University on April 3rd and 4th. It's open to anyone who's interested and it's free of charge.
- W: It sounds like a great opportunity for me. I'm interested in pursuing a career in marketing. Do you happen to know which employers will be at the event?
- M: I'm not sure. Why don't you visit their website? Here's the flyer that I picked up this morning. You can find their website address in there.

62-64 refer to the following conversation.

- W: Hello. I saw an advertisement about your new cellular phones in the newspaper and ordered a blue TX-100 model through the Internet. But I realized that you sent me a red one when I received it this morning.
- M: I'm sorry about that. There must have been a mistake when we shipped your order. You should either exchange it or get a refund.

Which would you prefer?

- W: Is it possible for me to exchange it at one of your stores in town? I need it immediately because I want to take it to a conference being held out of town tomorrow. My office is located on Jefferson Road and I'd like to know if you have a blue TX-100 available at your Jefferson Branch.
- M: Could you wait a moment? Let me check if they have one in stock at the moment.

65-67 refer to the following conversation.

- M: Take a seat, Linda. I'm so impressed with what your department did last quarter. Sales reached \$3 million at the end of the second quarter due to your excellent leadership.
- W: I'm flattered. Without the hard work and dedication of our salespeople, it would have been impossible.
- M: Don't be so modest. By the way, did you hear that our company plans to open a new branch in Bangkok this December? If you don't mind, I'd like you to head up the new branch.
- W: Thanks for the offer. I'm always interested in working overseas. But moving to Asia would be a big challenge for my family. I think I should discuss it with my husband before making a decision.

68-70 refer to the following conversation.

- W: Hello, this is Karen Wallace from Neon Bank. I ordered some cabinets and desks from your store and I received them this morning. However, the total on the bill I received was different from the price I was quoted.
- M: Could you hold on while I look at your billing information? By the way, what particular charge are you concerned about?
- W: According to the statement you sent me, I was charged extra \$75 for storage, but I don't understand what that is all about.
- M: Oh, it's the storage fee. When we delivered them to your office on May 20th, no one was there. So we took them back to our warehouse, as per our delivery policy. As a result, we had to keep them in our facility overnight, which cost you an extra \$75.

PART 4

71-73 refer to the following recorded message.

Hello. You've reached the Westwood public library. I'm sorry that we're currently closed. Our regular hours of operation are from 9 am to 8 pm every day except Monday. Should you need any immediate assistance, please call our after-hours line at 690-009. If you are a member of our library, please note that we will be closed from July 10 to August 5 for extensive renovations, including knocking down the dividing walls and replacing the flooring. However, you can still borrow books and participate in various programs at other public libraries in Jackson County. All you need to do is present your library card at the counter. Once again, we're sorry for the inconvenience.

74-76 refer to the following telephone message.

Hello, Mr. Stevens. This is Sean Stockton and I'm calling to let you know that I sent my resume to your office. When we talked at the Global Journalism Conference held in Ottawa last week, you told me about your company's job vacancy for an editor. As I indicated on my resume, I think I'm suitable for that position because of my background in the mass media. I graduated from London Journalism School in 2005 and worked as a media intern at the *Manchester Daily*. Presently, I have been working as the chief editor at the *Liverpool Times*. I think the knowledge I've obtained from my past work experiences makes me an ideal applicant for the position. In addition, I can speak French and German fluently, which will help because I can communicate with the foreign media more easily. Should you want to know more about me, please refer to the cover letter attached to my resume. I'm looking forward to hearing from you soon. Bye.

77-79 refer to the following advertisement.

Globe Language School is proud to present a new addition to next semester's class schedule. A well-known translator, David Joel, will be teaching the intermediate Spanish translation class on Tuesdays and Thursdays. Anyone who is interested in Spanish literature will find it very interesting and helpful. Also, an introductory Japanese class will be offered on

weekends. In this class, you will learn Japanese through exciting activities like role-playing and storytelling. If you'd like to sign up for one of these new classes, please feel free to stop by our front desk in the main lobby. Should you need more details, please visit our website at www.globelanguage.com. Thanks.

80-82 refer to the following excerpt from a meeting.

Hi, everyone. The reason I called a meeting today is to tell you about our new smartphone, which will be released next Monday. Originally, we were supposed to launch this model the following month, but we heard that one of our competitors, LT, is going to release a similar model in March. That's why we decided to reschedule our launch date. Today, Derrick Swanson, the head of our R&D department, will be here to show you the main features of the new product. At the end of the demonstration, you will be given a chance to try out each function step by step. I hope this will help you sell it to your prospective customers later. Now, let me hand the microphone over to Mr. Swanson.

83-85 refer to the following talk.

Good morning, everyone. First, I'd like to congratulate you on being selected to join our company. We've narrowed the field of the most promising consultants from more than 1,000 applicants. As the leading consulting company, we are proud of offering the best services to our clients in more than 100 locations in the world. From today, we'll show you some communication skills with clients and other techniques you can take advantage of. Right now, I'll distribute some questionnaires in order to find out your professional background and knowledge. Based on the results, we'll put you into several groups for afternoon sessions.

86-88 refer to the following telephone message.

Hi, Ms. Baxter. This is Peter Peterson from the Century Science Museum. I'm calling to remind you that our facility will be reopening to the general public at the new location on August 20th. To celebrate our reopening, we'll be featuring a new interactive exhibit called

The Industrial Revolution which will help visitors understand the direction of development in modern technology. Also, Dr. Alan Brooks will be giving a special lecture on science in space and priority seats will be offered to members like you. If you'd like to attend the lecture, please call me at 300-1500 as soon as possible. For your reference, I'll send you the museum's calendar for upcoming exhibits by email right away. Thank you.

89-91 refer to the following telephone message.

This is Jenny Sanderson from Personnel at Super Autos calling for Mr. David Grant. We went over the resume you sent us last week and it seems like you're well qualified for the position in the tech department. I'd like to interview you on May 15th at 3 pm. As you probably read the job description on our website, the position you applied for is responsible for follow-up services for our vehicles. As our company's first priority is customer satisfaction, the quality of after-sales service is very important to us. Therefore, you are asked to complete a brief qualification test after the interview. If you need to ask me anything, you can reach me at 330-9900.

92-94 refer to the following radio broadcast.

Hi, everyone. You're listening to CBN's live talk show, *Tonight*, and I'm your host, Andy Jung. Today, we will be inviting the writer Ben Watson to the studio and he will talk about his life as a bestselling author. His latest short story, *The Passion*, is based on his childhood in South America. When he was a child, his father served as the American ambassador to Brazil. He has promised to talk about his interesting school days in Brazil on today's show. If you have any during the show, call us at 400-5500 or send us a text message. I'll be right back after the commercial break.

95-97 refer to the following announcement.

Thank you for coming to the meeting early this morning. I have a couple of announcements I'd like to make today. First, I want to inform you that we will initiate some diverse recreational programs in order to improve the health of employees as of October 1st. We'll provide a

variety of programs, including team sports, and we encourage as many employees as possible to get involved. Through these activities, you will have the opportunity to meet people outside your department. You can call John Kim at extension 330 for more information. And one more thing, from October 10 to 12, our main elevator will be shut down for repairs. Therefore, please kindly take the west wing elevator instead. Otherwise, you can use the stairs. Thank you for your cooperation.

98-100 refer to the following telephone message.

Hi, Ms. Hunter. This is Lora Woods from Bank One. I'm calling to invite you to our grand opening celebration on February 5, from 10 am to noon, at our new location, 330 Soho Street, right across from Stears Shopping Mall. Our fifth branch in Denver, we will continue to strive to serve you better at every branch in the city. On February 5, Mayor Bill Taylor will join us for a ribbon cutting ceremony and Mike Travis, who established Bank One in 1975, will make a speech. At 1 pm, lunch will be offered at the Phoenix Hotel, which is adjacent to the Stears Shopping Mall. Please visit our website for a detailed map to the venue. If you are planning to attend it, please call me at 250-4400 no later than January 30.

PART 1

- 1 (A) A woman is pulling over the car.
(B) A woman is looking in a mirror.
(C) A woman is exceeding the speed limit.
(D) A woman is holding a steering wheel.
- 2 (A) Some people are waiting in line to check in.
(B) Some people have stopped in front of the shop.
(C) Some people are browsing for bargains.
(D) Some people are paying by credit card.
- 3 (A) Some people are strolling along the path.
(B) Trees line both sides of the street.
(C) Some people are walking along the hallway.
(D) The path curves along the fence.
- 4 (A) He is using a power tool.
(B) He is gathering up the rope.
(C) He is lighting a candle with a match.
(D) He is cooking some food on a grill.
- 5 (A) The building overlooks the pool.
(B) The fence is positioned near the swimming pool.
(C) An addition to the building is being built.
(D) Some people are lying on the chairs.
- 6 (A) A woman is playing in a band.
(B) A woman is performing indoors.
(C) A woman is playing an instrument on her own.
(D) A woman is entertaining customers.
- 7 (A) The restaurant is full of diners.
(B) Candles are placed on all of the tables.
(C) Several seats are unoccupied.
(D) A waiter is taking an order.
- 8 (A) The bed is being made.
(B) Various items are spread out on the table.
(C) There is a lamp on either side of the bed.
(D) A canopy is placed above the bed.
- 9 (A) Books are sorted into different boxes.
(B) One of the men is picking up a book from a rack.
(C) Some boxes are piled up in a cart.
(D) People are standing in lines.
- 10 (A) Vehicles are parked in a row.
(B) Cars are moving into the parking lot.
(C) Some pickup trucks have stopped at the traffic light.
(D) Car engines are being inspected in the garage.

PART 2

- 11 Mr. Choi is still on leave, isn't he?
(A) Twice a year.
(B) He just came back.
(C) I'll leave him a message.
- 12 Who is the woman you just talked to over there?
(A) I think she is.
(B) That's the new president.
(C) His name is Bill Smith.
- 13 How often do you get your hair cut?
(A) At the beauty shop.
(B) To reduce costs.

- (C) Every two weeks.
- 14** Did you remember to bring the letter of recommendation?
 (A) Sorry, I don't remember his name.
 (B) That's why I recommended it.
 (C) Yes, it's right here.
- 15** Could you turn down the music?
 (A) Sorry, I didn't know it was so loud.
 (B) No, I won't turn down your proposal.
 (C) Yes, I used to play the guitar.
- 16** When will your flight depart?
 (A) At Gate 20.
 (B) Unfortunately, it was cancelled.
 (C) It will arrive at noon.
- 17** Which company does Sally work for?
 (A) She's worked there for a decade.
 (B) Whichever you want.
 (C) I wasn't told.
- 18** The steak is much better than before.
 (A) Do you really think so?
 (B) I'd like it well done, please.
 (C) Yes, there's a lot at stake.
- 19** It seems that this software program isn't efficient.
 (A) In the tech department.
 (B) That's what I thought.
 (C) Yes, it was pretty cheap.
- 20** Why was the shareholders' meeting delayed?
 (A) There was a scheduling conflict.
 (B) Why don't we share a cab?
 (C) It was held in the auditorium.
- 21** I think we should raise the salaries for new employees.
 (A) By the end of the month.
 (B) Can we afford to do that?
 (C) At the orientation.
- 22** The fax machine is broken again.
 (A) I know, but I can't figure out why.
 (B) I think air mail would be better.
 (C) Yes, the brakes are still broken.
- 23** I'm being transferred to headquarters.
 (A) It's located in New York.
 (B) How come?
 (C) Yes, it will be transported by plane.
- 24** Who do you think will be promoted to vice president?
 (A) It will be promoted soon.
 (B) I think so, too.
 (C) Simon has a good chance.
- 25** How can I book a tennis court?
 (A) He's a good player.
 (B) In the library.
 (C) You can do so online.
- 26** Be sure to keep your receipt.
 (A) Sure, I'll keep it a secret.
 (B) I received it yesterday.
 (C) No problem. I can do that.
- 27** Didn't you organize this year's seminar?
 (A) It's being delayed.
 (B) Actually, I did it last year.
 (C) It was very informative.
- 28** Have you seen the new catalogue?
 (A) Yes, I have been there.
 (B) I haven't had a chance yet.
 (C) For our new products.
- 29** Weren't you supposed to meet with the new employees?
 (A) Sorry, it slipped my mind.
 (B) The meeting will be held in room 105.
 (C) I don't think we can meet the deadline.
- 30** Where are the office supplies we received this morning?
 (A) I'm not very surprised.

- (B) The office is on the second floor.
(C) You can check the storage area.
- 31** Which position are you applying for?
(A) Here's the application form.
(B) I haven't decided yet.
(C) It's in the right position.
- 32** Do you know why it's so cold in here?
(A) Yes, I have a bad cold.
(B) Because the heater is still on.
(C) The heater is busted again.
- 33** Why don't I give you a ride?
(A) Thanks, but I'd prefer taking a cab.
(B) Sure, I can give it to you later.
(C) Because of the traffic jam.
- 34** I didn't see you at the meeting, did I?
(A) I called in sick today.
(B) Okay, I'll see you later.
(C) It started at 2 pm.
- 35** I thought you worked at J&D Investment.
(A) I'm afraid it's out of stock.
(B) Yes, but I recently started my own business.
(C) In the property market.
- 36** Aren't you in charge of this construction project?
(A) It sounds good.
(B) I used to be.
(C) It takes approximately 3 hours to recharge.
- 37** It looks like many employees have signed up for the training session.
(A) At the orientation session.
(B) The sign will be posted by the entrance.
(C) Shouldn't we reserve a larger room, then?
- 38** Where should I turn in these chairs after the meeting is over?
(A) Go straight and turn right.
(B) Just put them here.
(C) Over 100 people will be here.
- 39** I think we should buy a new copier.
(A) I'd like a decaf coffee.
(B) I knew it was his fault.
(C) I thought you could repair the old one.
- 40** Would you like me to send you a copy of the contract or should I keep it?
(A) I'd like to keep it.
(B) It expires on April 10.
(C) Actually, I sent it to him last night.

PART 3

41-43 refer to the following conversation.

- M: Hi, my name is James Campbell and I reserved a table for four at 6 pm.
- W: Let me check the list. Yes, I found your name here. We've arranged a table right next to the fireplace for you. Is it all right with you?
- M: Sure. That's perfect. Also, I ordered a special chocolate cake to celebrate my mother's birthday when I talked to your event coordinator, John, on the phone. Is it ready?
- W: Yes, we'll serve it after the meal as you requested. Would you like to be seated now? I'll bring you something to drink while you look at the menu.

44-46 refer to the following conversation.

- W: George, I'm planning to go to the ballpark with Sean this Sunday. The New York Tigers are playing the Boston Eagles. Would you care to join us?
- M: I'd love to, but I need to go to the airport to pick up some clients from Japan.
- W: Oh, really? Is there anyone who can cover for you in your department? We have one free ticket and I'd really like you to come

with us.

- M: It sounds tempting. I'd better call Jason in Personnel and ask if he is available on Sunday.

47-49 refer to the following conversation.

- W: Sam, have you decided what to do about renovating your office?
- M: I ordered some new desks and chairs yesterday and they will arrive in less than three days. Although I was going to repaint the wall myself, I was assigned a new project last week. So, I'm thinking of using a home improvement company to get it repainted. I think I should ask for estimates from several different companies in town.
- W: Well, I had my house painted in May and The Smiths did a great job. They have been in business for more than four decades and their rates were reasonable.
- M: Good. Let me call them this afternoon and find out more. Do you have their phone number?

50-52 refer to the following conversation.

- M: Pardon me. When is the next train to Toronto? I'm scheduled to attend an important luncheon at 1 pm and I want to be there on time.
- W: The next one is supposed to leave in 10 minutes, at 10:30 am. That's the express train and it takes less than 2 hours to get there. I'm sure you will arrive no later than 12:30 pm.
- M: That's great. But isn't it a lot more expensive than the regular train?
- W: Not much. It's just \$60 each way, so there's a \$5 difference. However, the price is going up by 20% as of next week, which is the start of the peak summer season.

53-55 refer to the following conversation.

- M: Excuse me. My name is Peter Gibson from ABC radio station and I've been interviewing citizens to get their opinions. Do you have a moment to talk about the new stadium that was built on Parker Street last month?
- W: Of course. I'm a big football fan and I'm

so thrilled to have such a great stadium in town. In fact, I go there to see a game nearly every weekend.

- M: So you've been there several times since it was open to the public on Feb 10, right? What do you think about the facilities there?
- W: Everything is perfect except for the small bathrooms. Whenever I've used the restrooms there, there's been a long line. Last weekend, I missed the most important part of the game because of the lines in the bathroom.

56-58 refer to the following conversation.

- M: Hello. This is Carl Freeman from Blockbuster Cable. I'm at your house to install the TV cable but nobody seems to be here.
- W: Oh, dear! Weren't you supposed to install our cable tomorrow afternoon? Actually, I'm out of town on business and I won't be back home until late this evening.
- M: Really? Our receptionist may have confused the dates. Let me call her and see what happened. By the way, I think I can stop by your house tomorrow morning once again. Is that all right with you?
- W: Okay, I think I'll be available then. I'm taking the day off tomorrow.

59-61 refer to the following conversation.

- W: Hi, I'm here to pick up running shoes for myself. I'm planning to start to work out next Monday. I need something light and comfortable.
- M: Okay. How about the Zeus 300s over here? Zeus is a popular shoe brand. This model is brand new and popular with young women. Why don't you try them on?
- W: They look great to me but I don't like these colors. Do they come in other colors?
- M: Yes, but these are the only ones we have in stock right now. If you don't mind waiting for a couple of days, we'd be delighted to place a special order for you. Let me give you our catalogue for your reference.

62-64 refer to the following conversation.

- M: I'm sorry I didn't make it to the meeting today, Ms. Wallace. My wife complained of a stomachache and I had to take her to the hospital this morning. That made me 30 minutes late.
- W: That's okay, Tony. But we need to discuss next year's budget before I go to Paris to attend a convention on Wednesday. Are you free this afternoon?
- M: I'm afraid that I have to leave work early to check on my wife. But I can meet you for lunch if you're available.
- W: That's great. How about we talk about it over lunch? If you want, I can go ahead and make a lunch reservation.

65-67 refer to the following conversation.

- W1: Jenny. New employees are scheduled to visit here to attend the orientation at 11 am, but I forgot to buy snacks and drinks for them.
- W2: Don't worry, Brenda. I can swing by the convenience store on the way to the bank across the street. By the way, how many people are you expecting?
- W1: Thanks. That'll be a big help for us. Originally, 12 people were supposed to be here today, but Peter Jackson sprained his ankle and he won't be able to make it.
- W2: Okay. I'll take off now and it won't take too long. I'll be back no later than 10 am.

68-70 refer to the following conversation.

- W: Hello, this is Katherine Moore from Pacific Trade. I'm calling to change the shipping address for the order I made last Monday. We moved to 340 Sunset Road and I want our order to be sent to the new location.
- M: Okay, Ms. Moore. Let me check your order on the computer. It says here you ordered 20 boxes of Cannon copy paper, right?
- W: Yes, but I also ordered 10 staplers and 30 markers. I told you that we needed them by this Friday at the latest.
- M: Your order is all set. I'll get my assistant to call our shipping department and change the shipping address. I'm sure that all the

supplies will arrive there within two days.

PART 4

71-73 refer to the following telephone message.

Hello, this message is for Gwen Thomas. My name is Brian Anderson and I was supposed to visit your office to take a look at your broken computer. Unfortunately, I can't make it today since my car broke down on the highway this morning. I got it towed to the repair shop and they said it won't be ready until the end of the day. So, I'm calling to ask if I could come by your office the day after tomorrow instead. If you need it done at once, I can ask another technician to take care of it. Please call me at 690-8800 and let me know what you'd prefer. Thank you.

74-76 refer to the following telephone message.

Hi, Ms. Williams. This is Dave Johnson from Crown Catering. We received your email inquiring about our services. Since we were established in 1960, we have been well known for having a personal approach to each client. We pride ourselves on the highest quality service for a wide range of options. We have various menus to choose from and we're ready to arrange them to suit your requirements and preferences and all within your budget. Our office is open from 8 am to 7 pm every day and we would be happy to discuss your catering needs with you anytime you want. For more details on our services and prices, please visit our website at www.crownfood.com.

77-79 refer to the following talk.

Good morning, everyone. First, I'd like to welcome you to Euro Appliances. My name is Jeff Truman and I'm so glad to have such a competitive and energetic group of sales people at our company. Let me start today's session by telling you about our new energy efficient appliances, which include microwaves and refrigerators. We are planning to put them on the market next Tuesday and it's going to be your job to sell them to retail stores all over the nation. But before we take a look at the new products in the showroom, Jessica Todd, our head researcher, will give you more details

on the features of each item. If you have any questions, please raise your hand after she's done.

80-82 refer to the following announcement.

Attention, passengers. This is your captain, Jim Clark, speaking. On behalf of the entire cabin crew, I'd like to welcome all of you aboard Pacific Airlines flight 1510, which is bound for Vancouver today. We're going to leave JFK airport in a few minutes and we're scheduled to reach Vancouver at 9:30 pm local time. As the weather is perfect for flying, we'll be able to arrive at our destination as scheduled. Immediately after taking off, our flight attendants will serve you some drinks. If you want to watch an in-flight movie, please feel free to ask for a headset. We hope you enjoy the flight.

83-85 refer to the following advertisement.

Are you sick and tired of your slow computer? If so, why not try our new Mega-3, the ultimate all-in-one laptop computer. Although it is extremely light and thin, it features high-end desktop performance in a compact case. Also, its high-resolution HD display will satisfy film buffs, game enthusiasts, and businessmen. Recently, it was introduced as the most user-friendly computer on the market in *World PC* magazine. Plus, if you purchase one by the end of the week, we'll give you a 30% discount on the retail price. Don't forget to drop by one of our five locations in the Bay area to take advantage of this great opportunity.

86-88 refer to the following excerpt from a meeting.

Before we wrap up today's meeting, I have something to tell you. As you know, our annual sales workshop was supposed to be held at the Royal Hotel. But I was just informed by the general manager of the hotel that they have some problems with their centralized air conditioning system which serves the whole building. So, we've decided to move the event to the Global Convention Center, which is located on Kimberly Road. I'll send you a map with directions by email right after the meeting. It will be held at the same time, from 9 to noon. If you

don't have a ride, please call Rachel Simpson in Administration. Since there are a number of volunteers who will drive to the venue, she will be able to arrange a ride for you. If any problems come up, don't hesitate to let me know immediately.

89-91 refer to the following news report.

Thank you for the traffic update, Peter. Now, let's move on to local news. Yesterday, Paul Young, a spokesperson at Global Enterprises, announced in a press conference that they would like to acquire a restaurant called Torress, which is famous for serving authentic Spanish dishes in Tucson. He said the negotiations between the two parties are going smoothly and the deal is nearing a close. Once the agreement is made, Global plans to transform Torress into a seafood restaurant. This will come as a huge disappointment to many local residents who have frequented this restaurant for many years. That's it for now. This is Jane Connelly from Channel 10 headline news. Please stay tuned and I'll be right back with more local news.

92-94 refer to the following talk.

May I have your attention, please? Due to the recent cold weather, the heating bill for this month turned out to be a lot higher than last month. As the cost of fuel and electricity increase, we are asked to lower our heating costs by conserving power this winter. I think we should make every effort to save energy, like turning off heaters when you leave the office and reducing the use of appliances as much as possible. Now, I'm going to hand out some forms and you can write down your own suggestions about reducing energy usage. Based on your opinions, we'll post the most valuable tips on our website soon.

95-97 refer to the following weather report.

And now for the daily TBC weather report. Although this week's weather has been perfect for outdoor activities, it's going to be different tomorrow. As a cold front is moving into the region, temperatures will go below freezing. What's worse, we expect a lot of snow in the mountainous areas around Denver. Heavy snow

might congest major roads tomorrow morning so we advise you to give yourself more time to commute to work. Please don't go anywhere. We'll be right back with tonight's basketball scores.

98-100 refer to the following announcement.

Good afternoon, ladies and gentlemen. I'd like to thank you for joining the reopening of the Chicago Civic Theater. As you can see, we completely renovated the main lobby. Also, we increased the space between rows to allow audience members to sit more comfortably. To commemorate this expansion project, we are proud to present *True Love*, an award-winning play written and directed by Bruce Joel. He has written it based on Melissa Jackson's famous novel. In fact, both critics and the public have loved it after it premiered at Royal Theater last year. I'm certain that you won't be disappointed. Please note that the performances will be for two days only, May 10 and 11 at 7:30 pm. Tickets are still available at the theater's ticket booth or you can purchase them on our website.

PART 1

- 1 (A) The sprinkler is spraying water onto the grass.
(B) The water is splashing the people.
(C) The fountain is working.
(D) The lawn is being mowed.
- 2 (A) They are sitting together side by side.
(B) A man has his arms folded.
(C) A woman is tearing off a piece of paper.
(D) They are facing each other.
- 3 (A) Empty cartons are placed on the ground.
(B) The shelves are being rearranged.
(C) Some boxes have been stacked up on top of each other.
(D) Some chairs are being unloaded.
- 4 (A) The seat is occupied.
(B) The book is placed right next to the chair.
(C) The deck is being cleaned.
(D) The flowers are in bloom around the building.
- 5 (A) One of the men is welding a pipe.
(B) The houses are under renovation.
(C) The men are working on the wires.
(D) Some people are walking around the construction site.
- 6 (A) The man is sitting behind the wheel.
(B) The doors have been left open.
(C) The woman is getting into a car.
(D) The car is being parked in the driveway.
- 7 (A) He is gazing at the screen.
(B) He is sitting at the counter.
(C) He is examining some papers.
(D) He is speaking into a microphone.
- 8 (A) Some ships are sailing along the shore.
(B) Some boats have been pulled up on a beach.
(C) The water is calm.
(D) The man is putting up a sail.
- 9 (A) She is reaching for something on a rack.
(B) She is watering some plants.
(C) She is leaning forward over the counter.
(D) She has a helmet under her arm.
- 10 (A) Bicycles are parked in a rack.
(B) The windows of the building are being closed.
(C) The building is being demolished.
(D) There are stairs at the entrance.

PART 2

- 11 Where did you leave the folder with the sales report in it?
(A) Sorry, I haven't finished it yet.
(B) Yes, I left them over there.
(C) I put it in the cabinet.
- 12 Who is in charge of the presentation?
(A) I was very impressed.
(B) Ms. Park is.
(C) I'd rather pay in cash.
- 13 The hot weather is bothering me a lot.
(A) Why don't you turn on the air conditioner?
(B) Yes, it would help me a lot.
(C) I'm not sure whether he's available.

- 14 Which printer should I use?
(A) The one on my desk.
(B) On both sides.
(C) The copier isn't working.
- 15 Do you want me to send the catalogue to you?
(A) It was very informative.
(B) I've already got one.
(C) No, I didn't receive it.
- 16 You have an interview on Monday, right?
(A) It's on the left, actually.
(B) Yes, at noon.
(C) To get a job.
- 17 Why did you call the technician?
(A) My computer crashed suddenly.
(B) I'm on call for 24 hours.
(C) That's a good idea.
- 18 How long will the seminar last?
(A) Last week.
(B) It won't be finished until 4 pm.
(C) For 3 kilometers.
- 19 Didn't you read the proposal that I handed in yesterday?
(A) I'll look at it this afternoon.
(B) No, it was great.
(C) Don't worry. I'll hand it to him later.
- 20 I've got a package for you.
(A) Yes, I'm ready to pack it.
(B) At the post office.
(C) Where is it?
- 21 How about taking a coffee break?
(A) Not until 2 pm.
(B) Sure, there's a copier upstairs.
(C) I'm afraid it's still broken.
- 22 Can I stay here longer or should I leave now?
(A) You can stay here if you want.
(B) It'll take off in a minute.
(C) Yes, I'm ready to go.
- 23 Don't you want to grab a bite to eat?
(A) No, I'm still hungry.
(B) I'm glad you did it.
(C) Why not! I'll get my coat right away.
- 24 Could you tell me how I can open a savings account?
(A) Of course, you can count on him.
(B) It will save you a lot of money.
(C) Just a second. I'll be right back.
- 25 I thought you were working the night shift tonight.
(A) Actually, it will be shipped tomorrow.
(B) My schedule has recently changed.
(C) That sounds good to me.
- 26 What do you think I should bring to the interview?
(A) I think so.
(B) A copy of your certificate.
(C) You can bring it to me.
- 27 Do you think you can look over the instruction manual?
(A) Why don't we get together tomorrow?
(B) I haven't met the instructor yet.
(C) Yes, I have some time later.
- 28 Your watch is water-resistant, isn't it?
(A) That's what the ad said.
(B) No, that's not mine.
(C) I can't resist it.
- 29 Who won the bid for the project?
(A) It was a very close game.
(B) The Far East Construction Corporation.
(C) A little bit longer than I expected.

- 30 Have you hired more part-time workers?
 (A) I'm still reviewing resumes.
 (B) No, I applied for the full-time position.
 (C) It's highly recommended.
- 31 Why don't we take a cab?
 (A) Yeah, that would be more convenient.
 (B) Because it's not within walking distance.
 (C) I already took it.
- 32 Who should I talk to about the return policy?
 (A) Try this number.
 (B) I won't be back until tomorrow.
 (C) It's still under warranty.
- 33 Are you going to the seminar?
 (A) It's being held at the conference center.
 (B) Yes, and I'm looking forward to it.
 (C) I was quite satisfied.
- 34 How can I reach you?
 (A) No problem. I can manage it.
 (B) Here's my phone number.
 (C) It would be beneficial to the rich.
- 35 The jazz concert has been put off.
 (A) It was a fantastic performance.
 (B) Ms. Wang will be on the stage.
 (C) In that case, we should tell Sam.
- 36 Why do you want to move to Tennessee?
 (A) To look after my parents.
 (B) On July 15.
 (C) It sounds like a nice plan.
- 37 When can we put an ad in the paper?
 (A) We are still out of paper.
 (B) After we get approval.
 (C) Isn't it on the desk?
- 38 Could I use your computer for a second?
 (A) It's a lot faster.
 (B) Yes, I'd prefer the red one.
 (C) Be my guest.
- 39 I don't understand why it's so hot and humid here in the office.
 (A) Yes, this is the right place.
 (B) I doubt that the air conditioner is working.
 (C) Right. I can't stand him anymore.
- 40 Where can I find Mr. Choi's phone number?
 (A) He didn't answer the phone.
 (B) I found it very rewarding.
 (C) I'll get you his business card.

PART 3

41-43 refer to the following conversation.

- M: Hello, Liz. This is Ben Garcia, the editor in chief of *The Artists*. I'm calling to tell you that we went over the article you sent us last week entitled "The 19th Post-Impressionist." Everyone in our department agrees it looks very interesting. If you'd like, we're interested in featuring your work in next month's issue.
- W: I'm glad to hear that, Mr. Garcia. Do you have some advice for me or is there anything I need to know in advance?
- M: Oh, yes. Please make sure your work is original and has never been published before. Also, you will be paid within 7 days of the date of publication. I'd like you to send us your bank information later today.

44-46 refer to the following conversation.

- M: Hello, Ms. Thompson. This is Harry Twain and I'm responding to your text message.
- W: Hi, Harry. I was calling to ask you to organize our awards banquet, which is scheduled for December 10. We were very satisfied with what you did for our company last year. However, because we expect more than twice the number of participants as last year, I'd like to discuss the layout of the tables with you in person.
- M: The event is just three weeks away so we'd better get together as soon as possible. You can visit my office anytime you want. If there's anything else that you think needs attention, please feel free to let me know.

W: Okay, I'll be there at 10 am tomorrow. I'll give you a call in advance if there's any change. See you then.

47-49 refer to the following conversation.

M: Excuse me, I'd like to send this parcel to Montreal. Could you tell me how much it will cost?

W: Let me weigh that for you. It'll be \$15 if you send it by regular mail, sir.

M: Actually, it's a gift for my cousin and I want it to arrive there by July 5 at the latest.

W: Oh, it's already July 3 so I'd suggest you mail it by express mail to get it to Montreal within two days. But that will cost you \$20.

50-52 refer to the following conversation.

M: Excuse me. Does this bus go to the Pacific Aquarium?

W: It used to, but the bus route I'm driving has been changed lately. I think you need to take the 20A bus instead. It will take you to the main entrance of the aquarium in half an hour.

M: Thank you. By the way, does that bus stop here as well?

W: No, it stops across the street. Just walk down this road and you'll see a crosswalk. Cross the street there and you'll find the bus stop right next to the bank.

53-55 refer to the following conversation.

W: Mr. Randolph, I think this place would be perfect for your cafe. Queen St. is one of the most popular areas for tourism and shopping and this building is just 2 blocks away from the subway station.

M: Yes, it looks great. But I don't think I can afford \$1,200 a month in rent. The newspaper ad you ran said you have another space in the Renaissance Mall. Is it still available?

W: I'm sorry, but it was just rented out this morning. But we have several similar places you may want to see. Would you like me to show them to you?

M: I'd appreciate it. Are they all located on Queen St. as well?

56-58 refer to the following conversation.

W: Hey, Bob! Did you hear that John Morrison left the company out of the blue? That's why the marketing department has been really shorthanded and they asked me to post a job ad.

M: Yes, Janet in Accounting told me he got a job offer from the P&T Group in Canada. By the way, did many people respond to the ad?

W: A lot more than I expected. But the problem is that I should finish reviewing resumes and narrow down the list of applicants by the end of the week.

M: You'll be very busy, then. If you need any assistance, please let me know.

59-61 refer to the following conversation.

W: Pardon me. Could you tell me where the exhibit called "The Secrets of Ancient China" is taking place? This museum is just so huge and I don't know where to go.

M: Sure. It's on the third floor. You can use the elevator at the end of the hall to get up there. If you'd like to join the free guided tour our museum offers, you'd better hurry. It's 4:50 now and it's supposed to start at 5 pm. The tour lasts for an hour. All you need to do is just present your admission ticket at the entrance.

W: It sounds very tempting, but I don't think I have enough time to take the tour. In fact, I have to take off at 5:30 pm. I guess I can't help exploring the exhibit on my own.

62-64 refer to the following conversation.

M: I just received the results from our customer satisfaction survey and it indicates many customers claim that our dishes are too high in calories.

W: That's what I was concerned about when I conducted the taste tests last month. We overlooked the fact that people are quite interested in a healthy diet these days.

M: You've got a point there. I think we should offer more variety in our menu and maybe add some vegetarian dishes and organic

- meals.
- W: That's a good idea. I'm going to meet our head chef this afternoon and find out what he thinks about it.

65-67 refer to the following conversation.

- W: Brian, I just got transferred from Personnel and I'm having trouble doing a market analysis. It's not the job I always do, so I need your help. I heard you were in charge of last year's market research. Could you tell me what to do?
- M: I'm afraid that I have to leave for a construction site now, but the data you can refer to should be on my hard drive. Let me send it to your email right away.
- W: That would be a big help, but I'm not able to access my email because my password isn't working.
- M: Don't worry. I can get my secretary to print it all out for you.

68-70 refer to the following conversation.

- M: Hello. This is James Williams and I live in apartment 602. I'm calling about the ongoing problem with the elevator in this building. Actually, I sent an email about it to the maintenance office a couple of days ago, but it hasn't been taken care of yet.
- W: I'm sorry to hear that, Mr. Williams. We did receive your email and we asked the company that installed our elevators to address the problem right away. However, they said they are currently busy with other work. I made a personal appeal and they promised me to fix this problem by the end of the week. Once again, I'd like to apologize for the inconvenience.
- M: I know what you mean. However, climbing the stairs up to the 6th floor every day is very hard and time-consuming. I hope you handle this situation as soon as possible.

PART 4

71-73 refer to the following announcement.

Good afternoon, everyone. My name is Jerry Thomas and I'm the director of the tourism

volunteer program in Jasper. As you know, our region is famous for its natural beauty. Therefore, it's very important to preserve it for future visitors. As volunteers, you are responsible for promoting awareness of the need to protect our natural heritage. Today, you'll hand out flyers to visitors containing tips on how to enjoy nature without destroying it. I'd like you to grab a pile of flyers from the table and pass them around at the entrance of Jasper National Park. Now, let's go out and get this done right. Please be sure to get back here at noon for lunch, after which you'll go out and pick up litter around the picnic area.

74-76 refer to the following voice mail message.

Hi, Stewart! This is Helen Haywood from the administration department. I'm calling to let you know that we are going to start a series of lectures called Money Talks from next Monday. We will invite renowned experts on stocks, bonds, and real estate to the stage and give you the chance to hear about their latest investment techniques. Also, don't be surprised! We finally convinced the famous financial expert, Charles Cook, to deliver a talk about how to invest in stocks on Monday at 7 pm. A more detailed schedule is available on our website at www.financialsecret.com. Early registration is recommended, as attendance is limited up to 200 participants per lecture. If you're interested in attending, please give me a call as soon as possible. Thank you.

77-79 refer to the following telephone message.

Hello, Jack! This is Judy Benson calling from the Chicago branch. First of all, I'd like to thank you for agreeing to help us organize the training workshop for our sales employees. Since this training is going to be held out of state for the first time, I feel so relieved to have someone like you who can arrange the venue and accommodation for us. As we expect approximately 95 salespeople to attend the training, I'd like you to find some place to accommodate about 100 people and reserve a hotel nearby the training site. Once the arrangements are made, don't hesitate to call my mobile phone. The number should be on the business card that I gave you the other day.

Thank you for your assistance.

80-82 refer to the following excerpt from a meeting.

Thank you very much for coming to this early morning meeting. Before we go over today's agenda, I'd like to tell you that the board of directors decided to purchase some new property. It's an old two-story building that we plan to transform into a large, state-of-the-art warehouse. As you are aware, our current warehouse is far from the highway and we have had trouble delivering our products on time. But the new property is located on Martin Road, which allows easy access to the Atlanta Highway. If you want to view this property, feel free to log onto our webpage. Now, let's move onto our first item on the agenda. Kimberly from Accounting will tell us about the overhead costs incurred last quarter.

83-85 refer to the following announcement.

Attention, passengers who are waiting to board Southwest Airlines flight 680 from London to Ottawa with a stopover in Paris. I regret to tell you that the flight which was originally scheduled to leave at 10:30 pm has been cancelled due to a heavy snowstorm. Passengers holding tickets for this flight are asked to come to our ticket counters located on the second floor in Terminal B. Our ticket agents will issue you a hotel voucher, which entitles you to stay at the Grand Airport Hotel for free. Should you have any questions, please talk to one of our representatives at our customer service desk. Also, a shuttle bus will arrive here soon to take you to the hotel.

86-88 refer to the following talk.

Welcome to the very first day at Lansing's annual job fair. I'm pleased to tell you about our internship program for university students who will be graduating soon. The Paradise Hotel is one of the oldest hotels in the region and is well known for its personalized service and distinctive atmosphere. As interns, you will be involved in developing marketing plans, with applicants who are majoring in marketing or hospitality being preferred. This will be a great opportunity for

people who want to add real working experience to their resume. Also, some successful interns will be offered a full-time position at the end of the program. If you're interested, please feel free to drop by the Paradise Hotel booth. Don't forget to bring your resume and two letters of recommendation.

89-91 refer to the following news report.

I'm Patrick Smith here at Channel 10 headline news. Today, the nation's leading auto manufacturer, JS Motors, announced that their overall sales have fallen by 35% since last quarter, the biggest decline in the past 10 years. It was much worse than most analysts had expected. Aside from the continuing economic slump worldwide, lower demand for luxury sedans led to this decline. Jim Morris, vice president of JS Motors, said they plan to establish a strategic alliance with their rival, Geo, to increase their market share. Here's David Chen with more details in the studio.

92-94 refer to the following announcement.

Good morning, everyone. My name is Sean Davis and I'm so pleased to show you around Johnson County's major attractions. In a few moments, we'll arrive at the Atlantic Aquarium, which is located on the roof of the Ocean Science Center building. As it reopened in May after nearly a year of renovation work, you can see more diverse fish from all over the world. At noon, we will have lunch at the food court, which features authentic Asian and European dishes. At 1 pm, we'll head to the National History museum, which is situated in the heart of downtown and you'll be given an hour to explore the exhibits on your own. Please be ready to get off the bus and make sure not to leave any valuables behind on the bus.

95-97 refer to the following telephone message.

Hi, Ms. Bruno. My name is Jimmy Walker and I'm calling from Michigan Distributors. The reason I'm phoning you today is because the bill we sent you last week has been returned to us. It seems like we have the wrong address on file. As the bill is due on March 31, I'd like you to give us the correct address as soon as possible. Please call



me or my assistant Frank at 400-3560. Please note we will be closed tomorrow to observe Memorial Day. If nobody answers the phone, please leave a message. Thank you for your cooperation in this matter. Have a nice day.

98-100 refer to the following talk.

As you know, the next week will be very busy in our department store because our annual clearance sale is scheduled to begin. In the past, this event has been advertised on inserts in local newspapers. But this year we have already started to advertise the sale on the radio and in popular magazines. As we expect to attract more shoppers than in the past, management decided to hire some temporary workers to help our sales staff on the floor. You have done a tremendous job so far, but we hope that sales for this quarter will go up by 30%. Please be informed that you will be offered an all-expenses paid trip to Hawaii by the company once this goal is achieved.

PART 1

- 1 (A) A woman is walking down the stairs.
(B) The street is covered with leaves.
(C) The lampposts are standing in a row.
(D) Some people are leaning against the railing.
- 2 (A) The chairs are facing each other.
(B) There are chairs around the round table.
(C) The curtains are being drawn.
(D) The floor is being repainted.
- 3 (A) They are playing some string instruments.
(B) They are playing some music together.
(C) They are performing on stage together.
(D) They are putting away their musical instruments.
- 4 (A) He is cutting a piece of wood.
(B) He is working on a wall.
(C) He is digging a ditch.
(D) He is doing some construction work.
- 5 (A) The bookshelves are being relocated.
(B) Wine is being poured into the glass.
(C) A painting is hanging on the wall.
(D) A man is playing the piano.
- 6 (A) The building is being renovated.
(B) A woman is leaning against a tree.
(C) Some vehicles are casting shadows on the ground.
(D) The parking lot is currently full.
- 7 (A) A man is feeding a cat.
(B) A man is holding a plate.
(C) A man is eating at a cafeteria.
(D) A man is sitting in a rocking chair.
- 8 (A) Plants are growing around the ruins.
(B) The ground is partially shaded.
(C) The crops are being planted in rows.
(D) The field is being harvested.
- 9 (A) They are gathered around the table.
(B) One of the men is turning the pages.
(C) There are many binders on the table.
(D) They are staring at the screen.
- 10 (A) They are walking into the laboratory.
(B) They have their lab coats on.
(C) One man is looking through the telescope.
(D) Microscopes are being removed from a table.

PART 2

- 11 How long will it take to get to the library?
(A) I haven't read any books lately.
(B) About 10 minutes on foot.
(C) It's closed today.
- 12 You have a degree in economics, don't you?
(A) How did you know that?
(B) No, I'd like a business class seat.
(C) I'm afraid I don't agree with him.
- 13 Why isn't Mr. Glover in the meeting?
(A) He's away on business.
(B) I saw him in the conference room.
(C) I called in sick today.
- 14 Does the main dish come with a salad?
(A) It looks so delicious.
(B) To stay healthy.
(C) Yes, but only today.

- 15 Didn't you postpone the staff meeting?
 (A) No, but Paul might have.
 (B) Don't worry. I'll mail it out immediately.
 (C) Sure, I'll phone you later.
- 16 Weren't you supposed to be here by noon?
 (A) I suppose she did it.
 (B) In fact, I was caught in traffic.
 (C) I'll be there soon.
- 17 How was the game last night?
 (A) At the stadium.
 (B) Great. I'm looking forward to it.
 (C) Actually, I missed it.
- 18 What do I need to get a refund?
 (A) It was defective.
 (B) At the fundraiser.
 (C) A proof of purchase
- 19 Would you prefer an aisle seat or a window seat?
 (A) I have no preference.
 (B) It's by the window.
 (C) In aisle 6.
- 20 I wish I could hire more engineers.
 (A) Sorry, I can't go with you.
 (B) That's what I want, too.
 (C) It's higher than that.
- 21 What will the weather be like tomorrow?
 (A) I hope so.
 (B) I'm not sure whether I like it.
 (C) Hot and humid.
- 22 Who is going to visit the main plant today?
 (A) I'm not going today.
 (B) A former mayor.
 (C) In the afternoon.
- 23 John, would you like me to open the window?
 (A) No, I have a bad cold.
 (B) It closes at 6 pm.
 (C) Because he needs the fresh air.
- 24 This is the best movie I have ever seen.
 (A) I wish I could've seen it with you.
 (B) Yes, I'll try my best.
 (C) At the Royal Theater.
- 25 I tried that new seafood restaurant last week.
 (A) Not yet.
 (B) How was it?
 (C) It sounds like a good idea.
- 26 Where is the stapler that I put on the desk?
 (A) Sorry, I can't stay longer.
 (B) I saw Brian taking it.
 (C) From the stationery store.
- 27 Would you like to see the rest of the gallery?
 (A) Why don't we take a break first?
 (B) The exhibition will last until the end of the week.
 (C) You're not allowed to take photos here.
- 28 Could you give me a hand with this suitcase?
 (A) It doesn't suit you.
 (B) Wait a moment, please.
 (C) Actually, I handed it in this morning.
- 29 Haven't you read the manual?
 (A) Yes, I will.
 (B) No, I don't have them.
 (C) I've been too busy up until now.
- 30 You have already met Ms. Simpson, haven't you?
 (A) To meet the deadline.
 (B) Isn't she our new secretary?
 (C) Yes, I'm all set.

- 31 Could you pick up the client at the airport at noon?
 (A) The plane is scheduled to take off at 12 pm.
 (B) Sure, I'll pick you up in the afternoon.
 (C) I'll be out of town all day, though.
- 32 Shouldn't we install the new security system?
 (A) Yes, in the storage room.
 (B) If we can afford to.
 (C) To secure a deal.
- 33 Why did you decide to open a new branch?
 (A) So that we can expand our customer base.
 (B) It's located on Venus Road.
 (C) I haven't made up my mind yet.
- 34 Do you have a minute to help me with the project?
 (A) For an hour.
 (B) I have to finish this report first.
 (C) Okay, I'll set up the projector for you.
- 35 How do you like the new website?
 (A) To be honest, I'm not sure.
 (B) Yes, I like them very much.
 (C) Through the Internet.
- 36 It looks like I left my briefcase at the office.
 (A) No, it's on the right.
 (B) I brought it just in case.
 (C) Why don't you go ahead and grab it, then?
- 37 Lisa helped me to address this problem.
 (A) On the envelope.
 (B) That was nice of her.
 (C) What's wrong with her?
- 38 Why hasn't the fax machine been repaired yet?
 (A) They're having trouble getting parts.
 (B) Yes, the technician will be here soon.

(C) I haven't been there before.

- 39 Do you want me to go over the budget report?
 (A) Not right now.
 (B) At the budget hotel.
 (C) It's due on Monday.
- 40 One of the lights in the office is burned out.
 (A) Right, I'm worn out.
 (B) We'd better call maintenance.
 (C) To ease the burden.

PART 3

41-43 refer to the following conversation.

- M: Hello, Lisa. This is Harry Goodman from Accounting. I understand you came back from Japan last week but you didn't submit the necessary forms for expense reimbursement.
- W: Oh, I just started working here in Sales last month and this is the first time I've traveled abroad on business with this company. The problem is that I'm still confused about the procedures to get reimbursed. Could you tell me what to do?
- M: Of course. All you have to do is to fill out an expense report form and include the original receipts with it. The form is available on our website and you can download it anytime you want. Should you have any questions, please feel free to call me at extension 345.

44-46 refer to the following conversation.

- M: Hi, Betty. Are you free this Saturday? I got free tickets to the outdoor jazz concert being held in Stanley Park at 7 pm and I was wondering if you want to go with me.
- W: Why not! I'm a big fan of jazz and I love to go to concerts. May I ask who will be playing?
- M: Sure. One of the most celebrated jazz musicians, Peter Haywood, will be performing. Also, the multi-award winning jazz drummer Sean Dawson will be there.
- W: Wow! That sounds amazing. Why don't we

get together beforehand so that we can eat together?

47-49 refer to the following conversation.

- M: Hi, Sally. It has been nearly three weeks since you were transferred to the Sydney branch. How do you like it here?
- W: So far, so good, Dan. Even though I still miss working in Perth very much, Sydney is turning out to be much better than I had anticipated. People are friendly here and the city is fantastic, with all of its nature and modern facilities. However, my new job in Sales is a little bit challenging.
- M: I understand how hard it is to make a switch from Personnel to Sales. But your dedication and hard work will pay off. I'm sure that your positive and constructive attitude will familiarize yourself with the new environment very soon.

50-52 refer to the following conversation.

- M: I was planning to go on a picnic today, but the weather forecast said it's going to be raining all day. I think I should stay at home.
- W: I don't think a picnic is a good idea. How about going to the movies instead? I heard Henry O'Neil's new film was recently released.
- M: I know. Actually, I read a review about it in a magazine the other day and the critics loved his performance.
- W: Oh, I can't wait to check it out. Let me log onto the Internet to make a reservation.

53-55 refer to the following conversation.

- W: Excuse me, Ben. It seems like Toby is having trouble with the construction project which was assigned to him last week. Do you have time to give him a hand? It's due the day after tomorrow.
- M: I'd like to help him out, but I was asked to complete the payroll report by tomorrow. As it's only half done, I have to work overtime tonight.
- W: I think I should find somebody else. Is Greg at the office today?
- M: No, he is still on leave and he'll be back in

three days. Why don't you call Sera Jones? She's worked on various building projects and she would be a big help.

56-58 refer to the following conversation.

- M1: Sam, I just reviewed the quarterly sales report and it was far worse than expected. We'd better call a meeting and find out what was wrong with our marketing campaign.
- M2: Why don't we talk about it with our team members over lunch, Jim? I can go ahead and make a reservation at a restaurant if you don't mind.
- M1: It's kind of urgent. Let's have a meeting here in the office right now. If the meeting lasts long, we can get some sandwiches from the cafeteria.
- M2: That's a good idea. Would you mind making copies of the report while I arrange the tables and chairs?

59-61 refer to the following conversation.

- M: You look awful today, Cathy. You even missed the staff meeting this morning. What happened?
- W: Actually, I have a terrible toothache, Ted. It really hurts. I think I need to take some time off and see a dentist this afternoon. Is there anyone you can recommend? I'm kind of new in town.
- M: I'm afraid I don't know of a dentist around here. But I remember Joan in Personnel said that Dr. Hopkins was pretty good. She had her cavities filled there last week and she was very satisfied.
- W: All right. I'd better call her right now and get some more information about him.

62-64 refer to the following conversation.

- W: Michael, have you heard anything about our new Genius 3.1 smartphone? It was supposed to be on the market last Monday, wasn't it?
- M: Oh, I just got an email about the delayed release from the vice president. He said a minor flaw has been detected in the final quality test and they had to postpone the launch.

W: That's too bad. We can't finalize our marketing plan without a stable product. Originally, we were planning to start with TV and radio ads this week but now we need to modify the whole plan.

65-67 refer to the following conversation.

- W: Excuse me, Bruce. If you are not busy, would you do me a favor?
- M: No problem. I just handed in the monthly financial report and I don't have a lot of things to do now. What can I do for you?
- W: As you know, I have to lead a presentation tomorrow and I'm pretty busy preparing some materials. So I'd like you to pick up my clothes from the dry cleaner's across the street. It's already 5:30 and it closes in half an hour.
- M: Okay. Don't worry about it. It's just five minutes' walk from our office. Oh, wait. I need the receipt to collect your items.

68-70 refer to the following conversation.

- W: Hey, George! How was the new employee orientation you attended yesterday?
- M: I thought it was informative, if nothing else. I learned a lot about the company's policies and the new marketing strategies. I was especially impressed with Mr. Boyd's lecture about time management.
- W: I know what you mean. I have had a chance to meet Mr. Boyd in person at an international marketing symposium last April. He looked very energetic and inspirational.
- M: That's true. I also learned about the new network system, but it was too brief. It should have been more thorough and understandable. I think I have to go over the manual again in my office.

PART 4

71-73 refer to the following radio broadcast.

Good morning, Toronto! Thanks for tuning in to NBS's live health show. I'm your host, Tim Ryan. These days, a great number of people want to live a long, healthy life but they don't know where

to start. I think it is very fortunate for us to have the prominent physician, Dr. Morgan Campbell, in our studio today. He teaches dietetics at the University of Arizona and writes a column for *the Phoenix Herald* entitled "How to Live Longer." Also, he is the author of the bestseller *Enjoy Longevity*. In this book, he argues that we don't need a lot of time and money to stay healthy and develop a healthy lifestyle. In a few minutes, he will share the keys to longevity with us. Please stay tuned so that you won't miss out on any special tips.

74-76 refer to the following announcement.

Welcome to Fresh Market, the number one organic food store in Dallas. We're thrilled to introduce our very own line of organic juices to you. They are on display in aisle 5, right next to the dairy section. Not only are they made of the freshest organic ingredients, but they also taste great. This week only at Fresh Market, if you buy one bottle of this juice, you can get a second one, valued at \$4, absolutely free. Yes! That's right! It's an incredible discount. If you care about yourself and your family, don't hesitate to take advantage of this special deal. If you have any questions, please speak with one of our sales clerks and they will explain the full details of each juice on display. Don't forget that this amazing deal ends on August 31.

77-79 refer to the following introduction.

Good afternoon, ladies and gentlemen. I feel honored to introduce our new CEO to you. As you know, Mr. Peter Watson has been dedicated to the success of JT Autos for over 35 years. He started work as a salesperson at our Chicago branch and had the best sales record three times in a row, from 1985 to 1987. Based on his amazing track record, he worked his way up to become the sales director in North America. He helped us to expand globally more aggressively with his innovative thinking and excellent leadership. In 2004, he was promoted to vice president at the time of our merger with Sakura Motors and he played a significant role in increasing our market share in Japan. Finally, he took over the CEO position last week. Mr. Watson, would you please say a few words to our audience today?

80-82 refer to the following telephone message.

Hello, Ms. Jennings. This is Richard Honda from Central Auto repair shop. I'm calling to inform you that I repaired the van you brought in last Tuesday and you can pick it up whenever it is convenient for you. It was supposed to be ready yesterday, but I had to order some parts from an overseas supplier, which took us three more days. To compensate for this unexpected delay, we went ahead and changed your windshield wipers free of charge. Also, we'll give you a 20% discount voucher for your next visit. Thank you for your patience and we hope to serve you next time once again.

83-85 refer to the following talk.

Hi, everyone. Welcome to the third annual International Environment Rehabilitation Convention in Canberra. My name is Charlie Nelson and I'm so glad to have the opportunity to talk about the Gold Coast Restoration Project today. The Gold Coast area used to have a thriving ecological system, but it has been negatively affected by industrialization. Particularly, water pollution caused by industrial waste and chemicals has continuously harmed the natural environment in the region. If you look at the reports on the table, you will see how serious the problem is. However, with the support of many local businesses and individual contributors, the restoration project was initiated last month. I think that this is only the first step to restore this abandoned area. Hopefully, more people will get involved in environmental causes like this.

86-88 refer to the following talk.

Thank you for attending the European Film Festival here in Orange County. You will have a chance to see a wide range of interesting films over the next week. Today, the festival will kick off with a viewing of the British romantic comedy *The Lover*. This film won prizes for Best Supporting Actor and Best Director at the 2011 International Independent Film Awards. This film is a lighthearted and humorous story about two sympathetic and well-matched lovers. Those who want to see director Jack Nelson's famous sense of humor are advised to book early at the box office. A copy of the program detailing

all of the films screening during the week can be downloaded from our website at www.moviebuffs.com.

89-91 refer to the following telephone message.

Hi, this message is for Mr. Harry Todd. My name is Steven Stone. I'm calling to ask you a few about the application procedure. I received your email regarding the promotion opportunity for the regional manager of East Woods this morning. I'm really interested in applying for the promotion, but I'm concerned about the requirements. I understand that the recommendation letter from my immediate supervisor should be included in the application form and it has to be handed in no later than February 10. However, my supervisor, Mr. Bruce Damon, is currently working at our Tokyo office for the multinational project with our Japanese partner and he won't be back until February 15. Since he is so busy with the project, I don't think he can make time to write a reference letter for me before the deadline. Could you call me back as soon as possible and tell me what to do in this situation?

92-94 refer to the following announcement.

I'm pleased to tell you that the Boston Philharmonic will perform with the promising violinist, Jenny Lee, at the Continental Concert Hall on December 20. Jenny Lee is only 16 years old and she will be the youngest violinist to make her violin solo with the world famous orchestra. Also, there is something different about this concert. You will find it very intimate because a lively question and answer session with the musicians will be followed by the performance. It will be an unforgettable experience. Since there will be no late seating for this performance, please allow enough time to arrive at the hall so that you are seated in time. For further information, please check our website at www.bostonphil.com.

95-97 refer to the following voice mail message.

Hello, Mr. Baker. This is Sharon Park from Evergreen Bookstore. Our records show that you ordered a paperback version of Thomas Carter's latest novel, *The Body and Soul*, last Tuesday.

As this book became a bestseller only a week after it was published, it's currently out of stock. We can order it if you want. But I have to tell you that it might take up to two weeks to arrive. Alternatively, we can send you a hardcover edition of the same book right away. Please call me back and tell me which you'd prefer. Finally, I'd like to remind you that the eminent writer, Samuel Wang, will be in our store to sign copies of his new science fiction book, *Invasion*, on May 10. If you are interested in it, please visit our website for more details. Thank you.

98-100 refer to the following telephone message.

Hi, Mr. Wilkins! This is Frank Lansbury from Keico Electronics. I sincerely thank you for accepting our offer to be a guest speaker at our new employee orientation. Your lecture on vocational ethics will help our new employees adapt to their new environment. As we discussed on the phone, the orientation will take place at our auditorium located on the third floor and your lecture is scheduled to begin at 2 pm. Please make sure that you pick up the temporary visitor's badge at the entrance upon arrival. We'd be delighted to set up a projector and screen for you. If you want to pass out some handouts for the audience, please let our secretary, Karen Hudson, know before the end of the day so she can make the necessary number of copies in advance. You can reach her at 400-3480. Thank you and have a nice day.