

Actual Test 01

PART 1

1. (A) He is looking at a newspaper.
(B) He is reading a letter.
(C) He is reviewing some documents indoors.
(D) He is arranging some tables.
2. (A) The hood of the car is open.
(B) The man is putting a label on the carton.
(C) The door of the van has been left open.
(D) The man is driving the vehicle.
3. (A) They are climbing the ladder.
(B) They are fixing a tire.
(C) They are working on the street.
(D) They are doing some construction work.
4. (A) There is a picture on the wall above the sofa.
(B) A potted plant has been left on the floor.
(C) Some tropical fruits are being placed on the plate.
(D) The table near the sofa is being moved away.
5. (A) She is crossing the train tracks.
(B) She is boarding the train.
(C) She is entering the station.
(D) She is standing by the bench.
6. (A) He is opening a door.
(B) He has some boxes in his hands.
(C) He is stacking boxes in the warehouse.
(D) He is taking some fruits out of the box.
7. (A) The blinds are being closed.
(B) There are four chairs around the table.
(C) A hat has been put on the table.
(D) A globe has been placed next to the vase.
8. (A) They are lying on the beach.
(B) They are taking off their glasses.
(C) They are sitting with their arms crossed.

(D) They are disassembling the bench.

9. (A) They are sitting in front of computer monitors.
(B) They are clapping their hands.
(C) They are assembling the computers.
(D) They are operating heavy machinery.
10. (A) The bus is letting off some passengers.
(B) People are waving at the bus driver.
(C) A man is wearing a backpack.
(D) Some people are waiting to board the train.

PART 2

11. When does the flight leave for London?
(A) In an hour.
(B) From Gate 10.
(C) Great! London is quite an interesting city.
12. Is there anything you need from the grocery store?
(A) It's across from the department store.
(B) Anytime will be fine.
(C) Just some orange juice, please.
13. Who wrote this article?
(A) I believe Sam did.
(B) I'll take notes for you.
(C) This is such an exciting story.
14. When is this movie scheduled to end?
(A) At the end of the street.
(B) In half an hour.
(C) I just moved here yesterday.
15. Would you like cream or sugar?
(A) Some of each, please.
(B) I don't like ice cream, either.
(C) Yes, I would.

16. Is Mr. Baker out of town on business today?
 (A) Sorry, it's currently out of stock.
 (B) He lives in downtown.
 (C) Yes, but he'll be back tomorrow morning.
17. Let's ask Peter to join us for dinner tonight.
 (A) He's away on business.
 (B) No, I have never been to the French restaurant before.
 (C) I'm afraid I have another appointment tonight.
18. Where did you stay in Bangkok?
 (A) In a few days.
 (B) It's only a two-hour flight.
 (C) In a budget hotel.
19. Mr. Lopez runs a bookstore, doesn't he?
 (A) Right, he is the author.
 (B) Running is good exercise.
 (C) Yes, he owns the shop.
20. I can help you move these boxes if you want.
 (A) I'd appreciate that.
 (B) It's quite heavy.
 (C) Yes, I want to move into the city.
21. We need more paper, don't we?
 (A) I already placed the order.
 (B) I saw them in today's paper.
 (C) Yes, it needs to be repaired.
22. I heard Jack will be promoted to vice-president.
 (A) The president is on vacation.
 (B) I think he deserves it.
 (C) I liked his presentation.
23. How do you usually go to work?
 (A) By bus.
 (B) I'll walk you to the subway station.
 (C) I usually work twice a week.
24. Why was the training delayed?
 (A) No, I won't be able to attend it.
 (B) The instructor couldn't make it.
 (C) The train was delayed by the accident.
25. Who should I talk to in order to enter the computer lab?
 (A) Next to the supply room.
 (B) I guess your laptop is out of order.
 (C) Speak to Mr. Gardner in the security office.
26. Shouldn't we contact the supplier we used last year?
 (A) Good idea. Do you have the phone number?
 (B) The contract with the supplier was terminated last year.
 (C) From January 1st to March 13th.
27. Where is the itinerary for Mr. Jackson?
 (A) By tomorrow.
 (B) My secretary knows.
 (C) Mr. Jackson is in the meeting room.
28. Can I buy you dinner?
 (A) At 3 p.m.
 (B) I enjoyed it a lot.
 (C) Sure, what time shall we meet?
29. What should I bring to David's birthday party?
 (A) The party will take place at 6 p.m.
 (B) Send her a thank-you card.
 (C) Let's discuss it after lunch.
30. Would you like us to send you our new brochure?
 (A) No, I already received my paycheck.
 (B) Sure, I'll mail it to you right away.
 (C) Here is my address.
31. You are going to attend the workshop, aren't you?
 (A) The shop is too far away from my place.
 (B) I'm afraid I missed it.
 (C) I'm looking forward to it.

32. Isn't the cafeteria open yet?
 (A) Not for another hour.
 (B) Actually, I'm not hungry.
 (C) Really? I didn't know that.
33. Jane is applying for the position, isn't she?
 (A) You need to fill in the application first.
 (B) No, she got a better offer elsewhere.
 (C) Sorry, I forgot to bring my resume.
34. Why is the store so crowded?
 (A) A special sale has just started.
 (B) It's not closed until midnight.
 (C) We stored them at the warehouse.
35. Have you delivered the package to Mr. Jones, or should I get someone to do it?
 (A) The post office is just across the street.
 (B) I'll hand it over to him after I finish typing this document.
 (C) Yes, I packed my suitcase already.
36. How did you learn about this computer course?
 (A) The class meets every Monday.
 (B) Yes, it's very helpful.
 (C) One of my colleagues told me.
37. Has your article been completed yet?
 (A) It won't be finished until tomorrow.
 (B) It's about the recent economy issue.
 (C) I haven't had the chance to read the newspaper yet.
38. There are not enough chairs in the auditorium, are there?
 (A) No, it's in the conference room.
 (B) It's fair enough.
 (C) How many more do we need?
39. I thought you wanted to go by taxi.
 (A) Wouldn't the subway be faster?
 (B) Hurry up. You should be there by 2 p.m.
 (C) I wanted you to finish it as soon as possible.

40. Can you go over the press release before it goes out?
 (A) It's over there by the cabinet.
 (B) I'll look it over in a minute.
 (C) Yes, I'm very impressed.

PART 3

41-43 refer to the following conversation.

w1: Sally, I can't believe it's so crowded here today. Look! There are not enough cashiers on duty. That's the problem! It seems like we will have to wait in line for ages.

w2: You can say that again, Jenny. Our lunch break is almost over. But I don't really want to miss this opportunity. It would save me about 100 dollars if I bought a fur coat here today.

w1: You say 100 bucks? That is such a bargain. I can't resist it either. But we'd better get back to the office and prepare for the presentation this afternoon. We should have the materials at hand and have the text we want to reference marked for easy access. Maybe we can come back here after work.

w2: You're right. Hopefully, the store will be less crowded when we come back. Let me ask a clerk what time the store will close today.

44-46 refer to the following conversation.

w: Hello, I'd like to reserve a banquet hall at your hotel. We will have a banquet dinner on Monday at 6 p.m. and we're expecting about 20 people to come.

m: I'm sorry, ma'am. We don't have anything to accommodate 20 people available on Monday. However, our large function room is available after 8 o'clock. Would you like to book that room instead?

w: That won't be any problem. I think we can get off work a little late on Monday. We've got a huge backlog of work to do, anyway.

m: Great, can you give me your last name and phone number to secure your reservation? If you want to change or cancel the reservation, please contact me as soon as possible.

47-49 refer to the following conversation.

- M:** Hello, I'm calling to see if you can give me a hand. I purchased a laptop computer from one of your stores half a year ago. But I think it has a fatal problem. It often crashes when I have multiple windows open at the same time. I have never experienced that before.
- W:** Well, I can't tell you exactly what the problem is. Why don't you bring it back to the store and get it examined? All our computers have a two-year warranty, so your laptop is still covered. You can get it repaired or replaced free of charge as long as you have the original receipt.
- M:** I wish I could take it to the store. But I'm afraid I moved away from the area a month ago. It's not very convenient for me to come all the way back to repair it. To be honest, it's too far.
- W:** In that case, you can send it directly to the manufacturer by post. I'll let you know the address and contact numbers if you'd like.

50-52 refer to the following conversation.

- M:** Hi, Lisa. I just heard that the factory workers went on strike, demanding better pay and conditions. If it's true, it'll definitely affect the shipment of office supplies for A&P corporation.
- W:** No, they're all groundless rumors, Eric. Don't worry. I got a phone call from the warehouse manager this morning. He said that the order was shipped this morning as scheduled.
- M:** That's great. Ron in A&P called me yesterday and said they need to receive office supplies before they open a new branch in Vancouver on May 15th. As you know, A&P is one of our VIP customers and I don't want to let them down.
- W:** Today is May 1st and it shouldn't take more than 10 days for them to get there. We'll be fine.

53-55 refer to the following conversation.

- M:** I just finished unpacking all my clothes from the suitcase. At last, I can start looking

around my new neighborhood, Kelly. I hope I will find many wonderful things around my new place.

- W:** You won't be disappointed, Matt. If you like music, you'd better go to the outdoor rock concert this Friday. I was there last year and I had a lot of fun.
- M:** I know what you're talking about. I happened to read the article about the concert in the local newspaper yesterday. It says many famous singers and groups will participate in this year's concert. I surely want to go there and feel the music.
- W:** Go ahead. I'm sure you'll have a great time unless you care for crowds. There'll be several huge LED screens and speakers set up around the stage. During the intermission, you will have access to snack bars and food stands where you can taste a variety of authentic local foods. You won't regret it.

56-58 refer to the following conversation.

- W:** Rick, how are your flight arrangements going? When I confirmed my flight on the internet this morning, most seats in economy class were almost sold out. I think you'd better hurry in order to get a seat.
- M:** Not to worry. Our company decided not to send anyone to the marketing conference in London because we are on a tight budget. I ended up canceling my flight reservation this morning.
- W:** That's a shame. The conference consists of hands-on workshops in a variety of subjects, which are led by marketing experts. There is no doubt that it would be beneficial to you and your company.
- M:** I know what you mean. Frankly, I've been looking forward to it for the whole year. But our company's travel budget has been drastically cut because our retail sales have been steadily decreasing since 2008. However, I hope to participate in the regional sales workshop held in Pittsburgh next month.

59-61 refer to the following conversation.

- w: Hi, I'm looking for a new book written by Carl Johnson. The title is *Power of X-Generation*. I searched everywhere but I can't find it anywhere.
- m: Well, let me check our database. Umm... It seems like they are all sold out. You know, he's a very popular author. I can put an order for you, if you'd like. It usually takes about a week for books to be restocked.
- w: Oh, no. I need it for my interview scheduled next Monday. Is there any way to get it within this week?
- m: In that case, I can make a special order, which guarantees overnight delivery. However, you need to pay an additional charge. If you want that, you need to fill in this form.

62-64 refer to the following conversation.

- w: Hi, James. I'm finally back from the business seminar that was held in Seattle. The return flight was delayed for about 3 hours due to a violent thunderstorm on the west coast. It was horrible. That's why I came back late last night.
- m: That sounds awful. By the way, how was the seminar?
- w: It was great. I learned a lot from a series of lectures from renowned professors and researchers. In particular, Professor Brown talked about business strategies and leadership style by giving examples of GT Motors. His talk was very helpful to me. I can definitely say that was the best seminar that I have ever been to.
- m: I should have been there with you. Oh, I almost forgot to tell you. I've got a message for you. Mr. Jennings from Global Tech wanted to talk to you about the contract sometime this week. Here is his phone number.

65-67 refer to the following conversation.

- m: Excuse me, Betty. Can you tell me when our clients from Canada will be here this week? I've been looking forward to seeing them, but I've been asked to leave for

Norway to attend the trade show this Saturday.

- w: Oh, Brian! You don't have to worry about it. Tom in sales told me that they will arrive here next Wednesday instead of this Friday. He also said that the sales director really wants you to get involved in the negotiations with them.
- m: Really? That's nice. As I'm scheduled to be back next Monday, I can attend the meeting with them on Wednesday. In fact, I've kept in touch with them since I saw them at the international marketing convention that was held in New York for the first time. I hope that I can be of assistance.

68-70 refer to the following conversation.

- m: Wow, this is a fantastic picture of the waterfall. Did you purchase it as a souvenir during your trip to the Rocky Mountains?
- w: No, I took a picture of it myself. I love taking photos of great scenery such as seashore and mountains. It's been my favorite pastime for decades.
- m: I thought the picture was taken by a professional photographer. I guess you are gifted.
- w: I'm so flattered. To be honest, I took some classes when I was in college. I do have more pictures from this trip. Do you want to see them?

PART 4

71-73 refer to the following telephone message.

Good afternoon, Ms. Garcia. This is Ron Tailor calling from Peace Home Depot. I'm calling to let you know that the lawn mower you ordered on January 13th has just arrived in our warehouse. We are going to get it delivered to your office in Atlanta within a week. As usual, our deliveryman will leave an invoice with the receptionist at the front desk. But please be sure that our account number for making payments has recently been changed. You can find the new account number at the top of the

invoice easily. Thanks and have a nice day.

74-76 refer to the following talk.

Welcome to "The best seller of the month" event tonight. I'm thrilled to see so many people here at Noble's Bookstore. Today is the fifth meeting of the series this year, which gives us a chance to meet a famous author in person every month. In a few minutes, David White who has put his latest collection of poems on the bestseller's list will be here with us. He is well-known for his beautiful poems about Mother Nature. For our audience tonight, he will talk about his life and career. Afterwards, we'll get an opportunity to hear him recite one of his favorite poems. That's not all. There is one more thing to surprise and delight you. After the talk, we will pick out 10 people from the audience at random and give them signed copies of his latest bestseller as a present. So, don't throw away your ticket stubs. Now, please welcome Mr. White.

77-79 refer to the following announcement.

Attention shoppers. It's 9:45 p.m. and our department store will be closing soon. Our store will reopen tomorrow morning at 10. If you have any products you would like to buy, please proceed to one of our checkout counters now. If you haven't found any Christmas presents for your family members yet, why don't you give them our gift certificate? We have both 10 and 20 dollar gift certificates available at our customer service desk on the second floor. And I'd like to remind you that our business hours will be extended to 11 p.m. from tomorrow. Finally, don't forget to pick up our free balloons for your kids at the main gate when you walk out of the store. Thanks for shopping at Dave's today.

80-82 refer to the following talk.

Good morning, everyone. I'm glad to see all of you here in the training session. As most of you already know, we recently developed new computer programs in order to enhance our daily operations. For warehouse workers, we'd

like you to get used to our new inventory software program. I'm sure this program will help you keep our stock well organized. For instance, when our clients want to order something, you can check whether we have certain items in stock immediately by using this new software program. If you work in Accounting, you need to get your current accounting program upgraded. With this updated program, you can calculate the gross sales per day more accurately and quickly. Let's break up into groups of two and learn how these software programs work.

83-85 refer to the following report.

Good morning. This is Allen Bank with the morning local news. On Monday, Jerry Jung, a city spokesman stated that the city council approved the plan to build a new highway by a small majority. The construction will begin in March and it will be completed in 5 years. The completion of the highway is expected to help lessen pressure on existing highways and reduce travel time from Canton Bay to Brooks Valley. A city official said the entire highway will be landscaped and fenced off on both sides to enhance speed and safety. This is expected to be a model for future highways in the U.S. However, some environmental groups object to the construction plan because it may do harm to the environment.

86-88 refer to the following telephone message.

Hello, Brian, This is Janet Kim calling from JM Enterprise. I received an e-mail asking why we haven't paid for last month's order yet. We apologize for the inconvenience. The truth is that we had some problem with our computer network, which caused delays in processing payment for goods we received. But our network has been restored, and we expect to be able to settle balances this afternoon. We will issue checks later in the day and you should receive them in the mail no later than this Friday. If you want to pick them up in

person, please call Jenny Wallace in Accounting at 544-1033. She is in charge of your account. Thank you.

89-91 refer to the following announcement.

Ladies and gentlemen. Thank you for shopping at Lee's, the only family-owned bookstore in West Point, run by the Lee family since 1975. I'm happy to announce that our children's book section on the second floor is having a blowout sale today with a 30% discount on all children's books ranging from picture books to fairy tales. For those of you who prefer online shopping, you can take advantage of our new Web site. Please check our Web site often for specials available only to online shoppers. This week only, we offer free shipping for every online purchase. Plus, if your total order amount is over \$100, we'll send you a 10 dollar gift certificate right away.

92-94 refer to the following telephone message.

Hello, Mr. Taylor. This is Kyle Johnson from *Chicago Daily*. I'm calling to let you know that your subscription to our newspaper will end at the end of this year. If you decide to renew the subscription within this month, we will give you a 30% discount. This special offer is made to express our gratitude for your loyal patronage over the past 10 years. Also we noticed that you've been paying your subscription fee by check. I'd like to remind you that we offer an extra 5% off on online payments. If you find it more convenient to pay online by credit card, please do so. To get our payment information, don't hesitate to visit our Web site at www.chicagodaily.com or you can call us at 988-7000 if you have any questions. Take advantage of these fantastic deals, and we hope to continue serving you next year. Bye.

95-97 refer to the following recorded information.

Hello, you have reached Jimmy Truman, Personnel Manager at STC Automobiles. I'm

sorry I can't come to the phone right now. So please leave a message after the beep. I'll get back to you as soon as I return on January 30th from the motor show in Detroit. If you are calling regarding a job opening for a receptionist, please give a call to my secretary, Liz Jennings at ext. 20. If your call is about a design proposal, please e-mail Joan Dickson, our senior designer, directly at Dickson01@stc.com. Be sure to include your last name in the e-mail heading so that Ms. Dickson can find your proposal more easily.

98-100 refer to the following introduction.

Hi, everyone. I'm pleased to present this prestigious award for excellence in Sales to Harry Dowson. He started his career as a salesman for our competitor, BlueOcean, Inc. right after he graduated from college in 1990. When he first joined our company, Philips in 1995, we had some financial problems due to an economic slump. At that time, he brought up the idea of customized services in a variety of ways to meet our customers' individual circumstances and it really helped us get over the difficulties we were facing. Since then, he has consistently shown his ability to make profits. Personally, I admire his creativity and efforts to make himself move forward continuously. Harry, please come over here and receive your award.

Actual Test 02

02

PART 1

1. (A) A man is pushing a cart.
(B) A man is guiding a stroller.
(C) A man is walking a dog.
(D) A man is strolling along the lake.
2. (A) One of the men is driving a vehicle.
(B) They are looking at each other.
(C) They are wearing hats.
(D) One of the men is getting into the car.
3. (A) She is pointing to a guidebook.
(B) She is inserting coins into the machine.
(C) She is holding a book in her hand.
(D) She is taking an order.
4. (A) They are walking down the stairs.
(B) They are standing hand in hand.
(C) They are polishing the escalators.
(D) They are facing each other.
5. (A) The cart is in the aisle.
(B) The cart is full of various products.
(C) The cart is being pushed across the street.
(D) The cart is being wheeled toward the door.
6. (A) Notices are being posted on the bulletin board.
(B) A pay phone is being used.
(C) The woman is hanging up the phone.
(D) Some shrubs are being planted.
7. (A) The man is carrying a ladder.
(B) The man is writing a letter.
(C) The man is standing on a ladder.
(D) The man is painting the door.
8. (A) She is washing the dishes in the sink.
(B) She is stirring something in the pot.
(C) She is putting some bottles in the cupboard.

(D) She is cooking some food on a grill outside.

9. (A) All the people are wearing helmets.
(B) Some people are walking along the train platform.
(C) The train is pulling out of the station.
(D) Nobody is riding a bicycle.
10. (A) A portable staircase has been brought up to the door.
(B) An airplane is touching down on the airstrip.
(C) A plane is on the ground.
(D) A plane is taking off.

PART 2

11. When are you going to the concert, Jill?
(A) At the theater.
(B) It was very entertaining.
(C) Tomorrow evening.
12. Would you like a room with a sea or park view?
(A) Sorry, all rooms are currently occupied.
(B) I'd like an ocean view.
(C) Park your car on the side of the road.
13. How long have you been waiting here, Jack?
(A) Half an hour or so.
(B) About 20 pages long.
(C) By next Friday.
14. It is hot outside, isn't it?
(A) Yes, I put it outside.
(B) Don't worry. I will be fine.
(C) It's humid as well.

15. Would you prefer flying or taking a train to the conference?
(A) Whichever would be fine.
(B) The training should be informative.
(C) I'd rather take off a cap.
16. Do you know where the payroll department is?
(A) I'm sure it'll pay off someday.
(B) The department store is 2 blocks away from here.
(C) On the second floor.
17. Would you make some coffee for me?
(A) Unfortunately, the copier is out of order.
(B) I'd prefer cream, thanks.
(C) No problem. I'll get it for you in a minute.
18. Why do you have so many books?
(A) I haven't read books lately.
(B) The library isn't closed yet.
(C) I'm a scientist.
19. Didn't you find a place to sit down?
(A) Yes, I set it over there.
(B) The cafe was full of people.
(C) It's located uptown.
20. Do you know when Ms. Simpson is making a presentation?
(A) In the conference room on the 10th floor.
(B) Late in the afternoon.
(C) I'll present it to them.
21. I'm impressed with the novel called My Way.
(A) Who is the author?
(B) I already called you twice.
(C) This way, please.
22. Who's available to go over the budget report?
(A) In a budget hotel.
(B) I think I can do it.
(C) They are not over yet.
23. Do you want me to install the new software application?
(A) I intend to apply for the managerial position.
(B) I think I can do it myself.
(C) It's taller than I expected.
24. Will you submit the sales report today, or do you need more time?
(A) Our total sales have increased this year by 30%.
(B) The traffic report is available on our Web site.
(C) I'll hand it in this afternoon.
25. Which hotel do you prefer?
(A) For 3 days.
(B) The one near the ocean.
(C) It sounds very convenient.
26. I'm thinking of ordering 10 boxes of paper plates.
(A) Let me put them in the dishwasher.
(B) That's too many.
(C) From the news stand.
27. Can you tell me how to get to Pacific Hotel on Park Avenue?
(A) You can park on either side of the road.
(B) Why don't you take a shuttle bus?
(C) I'll stay for two nights.
28. This shirt comes in 3 basic colors.
(A) The total comes to 120 dollars.
(B) Do you have any yellow ones?
(C) No, we don't have any left.
29. Would you like to see me at 4 or 5 o'clock?
(A) In my office.
(B) I'd rather see him now.
(C) The earlier, the better.
30. What's Ms. Baker's new job?
(A) He did a tremendous job.
(B) Yes, it's brand-new.
(C) I think she works for an insurance company.

31. Can we discuss the upcoming conference over the phone later?
 (A) The conference will be held in our headquarters.
 (B) Something urgent came up yesterday.
 (C) Call me anytime you want.
32. Why were some desks in the office reorganized?
 (A) From non-profit organizations.
 (B) Because he called in sick today.
 (C) To make room for a new copier.
33. Have you finished the book I lent you?
 (A) No, not yet.
 (B) Because the rent has increased too much.
 (C) Yes, I have some.
34. I don't think that I can make it to the conference this afternoon.
 (A) I think it's about plans for the next year.
 (B) I'll be there too.
 (C) Why is that?
35. Should we decide it now, or can we wait until Mr. Smith comes back?
 (A) I won't be there until noon.
 (B) You can weigh it in your hand.
 (C) We don't have enough time.
36. Hasn't the technician installed the software yet?
 (A) I've been so busy.
 (B) Not until tomorrow.
 (C) Yes, it was stolen yesterday.
37. Which color do you think goes well with the wall?
 (A) The meeting went well with no major difficulties.
 (B) Either would be fine.
 (C) Maybe you should hang it on the wall.
38. Would you like to come over to my place for dinner?

- (A) Sure, shall I bring anything?
 (B) She'll be out of town this evening.
 (C) It was very delicious, thanks.

39. Do you need to stay longer?
 (A) If I don't finish my report.
 (B) Yes, he stayed up late last night.
 (C) No, it's not valid any longer.
40. There are a lot of things to learn about this project.
 (A) Sales are projected to increase next month.
 (B) Yes, we're running behind schedule.
 (C) That's right.

PART 3

41-43 refer to the following conversation.

- M:** Hello, is Mr. Smith in the office? I'm here for the delivery from McDonald Office Supplies.
- w:** I'm afraid he is not here. 41. He is talking with overseas clients in the meeting room right now. If it's urgent, I can go and see if he's available for a minute. Otherwise, please give me your phone number and I'll ring you when he's back in the office.
- M:** Well, I don't think it's urgent because this is just a box of copy paper he ordered last week. If you don't mind, I'll leave it with you. But you need to sign here.
- w:** No problem. Where should I put my signature?

44-46 refer to the following conversation.

- M:** Ms. Peterson, I was very impressed with your recent presentation made at the Dallas EXPO. It was about new clothing materials, right?
- w:** Yes, I'm glad to hear you liked it. Actually, we finally commercialized materials developed with synthetic fiber technology about a month ago. They are warmer, lighter, and even more durable than any other material we currently use. They are

perfect for our new winter clothing line and we expect higher sales.

- M: Great. When do you think your new winter clothing line, made of the new materials will be available on the market?
- W: Well, if everything goes well, we can release them on the market in a couple of weeks.

47-49 refer to the following conversation.

- W: You know what? I was in charge of all the interior design work for this Greek restaurant. What's funny is that 47. I've never had a meal here before.
- M: Me neither. But Jake in Marketing told me he really enjoyed authentic Greek dishes and atmosphere here the other day. He really recommended I try the lunch special. That's why I brought you here today.
- W: Thanks, Peter. I think I love this place already because servers are so kind and the atmosphere is gorgeous. Why don't we take our Japanese clients here next week?
- M: That's a good idea. Not only will we treat them to dinner, but they'll also have the opportunity to see our interior design work.

50-52 refer to the following conversation.

- M: Pardon me, I'm trying to get to city hall. But I think I'm lost. Do you know where it is?
- W: Sure, go straight until you see the big lake on your right. Then, take a left and keep walking for about 10 more minutes. And you will see the tall building on the left. You won't miss it.
- M: It seems like it's too far to walk. Actually, I have an important job interview in about half an hour at city hall. I don't want to get there too late. What should I do?
- W: There's a subway station nearby, but you have to transfer to another line, which takes longer than walking. If I were you, I'd take a taxi across the street. I'm sure it'll take you there on time. Good luck on your interview.

53-55 refer to the following conversation.

- M: Good morning, Dorothy. The general manager, Mr. Campbell, called this morning

and he said he wanted to talk about your financial report this afternoon. Can you spare some time to meet with him?

- W: Well, I'm fully booked today. I'm working on the expense report, which is due this Friday. Furthermore, I have to fill in for our accounting manager this afternoon. Actually, I'm supposed to attend the managerial meeting instead of him at 2 p.m. Can you ask Mr. Campbell if he can wait until tomorrow?
- M: You seem so busy today. I'll talk to him and arrange another time for you.
- W: Thanks. Now, let me get back to my desk and continue to work on my report.

56-58 refer to the following conversation.

- M: Brian in marketing asked me if someone in our department could give him a hand. He said his team is working on the advertising campaign for our new line of children's clothing but they're temporarily shorthanded. Is anyone interested in helping them out?
- W: I think I can do that, Mr. Johnson. I just finished my research project and I have some time to spare. In fact, I know him very well as I have worked with him before I was transferred here.
- M: That sounds awesome, Julie. Now that you have lots of experience in advertising and marketing, you should be a big help for them.
- W: I hope so. Let me call Brian and find out what I can do for them. Do you know his extension number?

59-61 refer to the following conversation.

- W: Good morning, may I see your flight ticket and passport, please?
- M: Here you are. By the way, I heard the flight might be delayed due to the heavy fog here at Vancouver Airport. If that occurs, there would not be enough time for me to make my connecting flight in Sacramento. So, I wonder if you could issue the boarding pass to my connecting flight right now so that I don't need to check in again there.

w: Of course, I can do that. One moment, please. Here are your boarding passes for here and Sacramento. I recommend you use our shuttle bus when you arrive in Sacramento. It will help you save lots of time there.

m: I will. Thank you for your advice.

62-64 refer to the following conversation.

m1: Kevin, I'm a little surprised to hear Jennifer will be relocated to the new Tokyo branch that opened last April. She got hired just a month ago, didn't she?

m2: Yes, I was told that she's supposed to lead the marketing team there. Before she joined our company, she was the senior sales director at GB Electronics. Apparently, she was in charge of the East Asian market there for quite a long time. That's why the management decided to put her in that position.

m1: I didn't know she was that experienced. I think she's certainly qualified for the new role. By the way, do you know when she'll leave for Tokyo?

m2: Next Monday! Actually, we plan to throw a farewell party for her this Wednesday. Are you interested in joining us, Peter?

65-67 refer to the following conversation.

w: Hi, James. You look so happy today. Is there any good news?

m: I'm going to Hong Kong this weekend with some of my best friends. I hear the city a paradise for shoppers. That's why I'm so excited about this trip. On the other hand, I'm a little nervous because I've never been there before.

w: Don't worry. It's going to be lots of fun. There are so many things to do there. When I went there on business last month, I wanted to explore every part of the city. But I was too busy to have some fun and I ended up staying in the office. You know John Wang in the Personnel Department, right? You may want to consult with him. He was born and raised there. I'm certain he can provide you with a lot of information

about a city tour.

m: That's a good idea. I'll give him a call right away. Do you have his phone number?

68-70 refer to the following conversation.

w: Sam, I'd like to know if you shipped laser toner cartridges and other printer and toner supplies from the warehouse this morning. I want you to make sure these items are delivered to Bear Securities in Denver on time.

m: Everything is going as planned, Ms. Black. Actually, some broken machine on our production floor caused a slight delay last time. However, such problems were appropriately addressed and they will receive our supplies by the end of this week, at the latest.

w: That's great. But you had better double-check with the delivery company. I don't want any problem to occur during the delivery.

m: Okay, let me call Mr. Schilt at Pacific Express right away.

PART 4

71-73 refer to the following traffic report.

Good evening, listeners. This is Henry Gomez from KTN Radio traffic news. Looking at the expressways, traffic is slowly starting to pick up as we head into the evening on Saturday. Particularly, there's a major delay at the West Coast Tunnel. It was reported that there's a collision between two vehicles inside the tunnel. This has forced the police to shut down one lane temporarily. The authorities said the tunnel won't reopen until past midnight as it takes time to have those cars towed from the tunnel. If you are driving into the city from the west side now, you are encouraged to take the Silver Bridge instead. Also just as a note if you're on southbound Interstate seventy-five near Waterloo River, please be aware that there is currently a high-wind advisory out for that area. So please drive safely. For more of your latest

updates, keep it tuned to KTN Radio. The next traffic news will be aired in an hour.

74-76 refer to the following announcement.

Attention please. All passengers heading to Toronto are asked to go down to platform number 3 as the train has now started boarding. For your safety, get on the train carefully because there is a large gap between the train and the platform. Please be sure to have your tickets handy. Also, I'd like to remind you that there are still a few tickets left at the ticket booth located next to platform number 4. If you haven't bought a ticket yet, please do so as soon as possible. Please note that you may be charged more if you have any extra pieces of baggage with you. Again, the train for Toronto is leaving in 5 minutes. Thank you.

77-79 refer to the following telephone message.

Hi, Mr. Tevez. This is Linda from Accounting. I'm calling to let you know that there's something wrong with your travel expense report. I understand you went to Tokyo to attend the marketing conference from Oct. 10th to Oct. 15th. I received all your business-related receipts, but it seems like you didn't include your hotel receipts. Although I looked into the folder you gave me several times, I failed to find them. Without them, I can't issue reimbursement checks in a timely manner. Therefore, I'd like you to fax me those receipts as soon as possible. If you have any questions, don't hesitate to call me at ext. 3100. Thanks.

80-82 refer to the following instructions.

As you know, we are in charge of the catering job for the annual board meeting of Suzuki Life Insurance this evening. As Suzuki Life Insurance has contracted with us for all of their catering needs for the last 10 years, they have been one of our most important clients to us. Therefore, it's essential for us to make this event successful. Now, let's go over today's work schedule briefly together. The first group

of our guests will be here at 5:30. So we need to set up tables and chairs in the banquet room by 4 p.m. Appetizers should be ready to be served by 6 p.m. Make sure the main courses will be provided at 6:30 p.m right after the vice-president finishes the opening speech. For those who are responsible for main entrees, you should begin your preparation by 5 p.m. Keep in mind that we are serving more than 100 guests today and we should help and support each other to work as efficiently as possible.

83-85 refer to the following talk.

Hi, everyone. My name is Emma Franklin and welcome to Columbia Canyon Park. Columbia Canyon is a gift from past generations with an awe-inspiring view and you will enjoy the amazing beauty of nature during our half day tour. You can feel the sunshine and wind on your face while wandering along the trail. Also, you will have the chance to sit and watch the changing play of light and shadows on the hillside. You are welcome to capture breathtaking views and images with your camera but you must remain on wooden walkways at all times. Please remember that your safety is our priority. Finally, I'd like to remind you that all kinds of food except portable water are prohibited in the park. If you have some in your backpack, please leave it here at the information booth.

86-88 refer to the following radio broadcast.

Good evening. This is Robin Boswell at TBS broadcast, your favorite Talk Show station. I'm quite pleased to tell you that we have a special guest, Henry Stevenson in our studio today. He is well-known as a co-founder of a private college in Canada as well as a developer of education programs in diverse fields. As many of you already know, he has contributed to a variety of books and publications. Recently, he published his 5th book, called *Language Barrier* and you can find it in bookstores across North-America. In this book, he places an emphasis

on the importance of early language education. Today, he will talk about his new book as well as the best way you can improve your speaking skills. At the end of the show, he will take phone calls from our audience. Don't hesitate to call us at 400-5400 if you'd like to ask him about any education issues.

89-91 refer to the following excerpt from a workshop.

I'd like to welcome all of you to the 10th annual development workshop at Hilton hotel in Salt Lake City. I'm Matt Little, the coordinator of today's event. I'm so excited to see the great turnout today. If you hadn't signed up for our lectures yet, please do so at the registration desk in the lobby. The schedule of activities and lectures will be available there. If you'd like to do a bit of sightseeing afterwards, you can pick up a guide to tourist attractions as well. I understand many of you are looking forward to this evening's opening ceremony in the grand ballroom. The ceremony starts with the opening address by Sharon Ross, a Secretary of Commerce, followed by the reception organized by the hotel. It features a great seafood buffet prepared by great chefs working here. I'm sure that this party will give you a great opportunity to get to know each other. So I hope to see all of you there later.

92-94 refer to the following announcement.

Attention all passengers with tickets for the 10:00 train to Paris. I'm sorry to tell you that the departure of this train has been canceled because of an unexpected problem that occurred with the railroad. The technicians discovered damaged parts and they are trying to fix them as quickly as possible. Fortunately, it is estimated that later departures won't be affected. These later trains will depart at 1 p.m. and 4 p.m. as scheduled. Please be informed that your ticket will be good for any of these trains if you'd like to take the later one. If you'd like a full refund, please visit one of our ticket counters on the first level of the terminal. Sorry for the inconvenience.

95-97 refer to the following speech.

Good evening, everyone. I'm so honored to receive this prestigious award in front of my fellow journalists. In my 30 years of experience, this moment will be the most unforgettable because receiving the recognition of my peers is most important to me. When I was young, I wanted to be a novelist making lots of readers impressed. But as I got older, I realized that writing articles for the public could be just as satisfying. I have enjoyed every minute in the last 20 years at The Michigan Herald. Especially, 10 years of experience as a correspondent in South America and Africa has fulfilled my career dream of becoming one of the top journalists in the world. My ambition as a reporter now is to make newspaper articles easier to read so that more people can know what is going on around the world. Thanks again for your support and have a wonderful evening.

98-100 refer to the following broadcast.

And now, we have a special interview with Gary Houston, the CEO and founder of Zenix Electronics. He is a former lawyer and executive recruiter, and he is a graduate of Harvard and Yale Law School. He has taught undergraduate students at the University of Chicago for the last 5 years. You have probably read his latest bestseller, *How To Survive In Business*. In this book, he argues that we should create our own opportunities and visions to survive and thrive in business. The book also deals with diverse issues faced by businesses of all sizes from a small retail shop to a large multinational corporation. I'd like to remind you that he recently started his own blog with the sole intention of connecting with the public. You can check out more information about him there. Mr. Houston! Let me begin today's interview by having you tell the audience how you started your own business.

Actual Test 03

PART 1

1. (A) He is clearing snow off the roof.
(B) He is shoveling snow off the street.
(C) He is digging a hole with a tool.
(D) He is fixing the roof.
2. (A) They are holding some documents.
(B) They are setting up the chairs.
(C) They are passing out some papers.
(D) They are flipping through the pages of the books.
3. (A) People are being guided to their room.
(B) The hotel lobby is packed with people.
(C) Some guests are being helped in the lobby.
(D) Some people are entering through the door.
4. (A) The grass is being mowed.
(B) The plants have been planted in rows.
(C) The crops are being harvested.
(D) The vegetables have been sold.
5. (A) People are applauding the speaker.
(B) A man is drawing on the board.
(C) One of the people is standing behind the podium.
(D) A microphone is being adjusted.
6. (A) The man is feeding a horse.
(B) The man is hosing down the path.
(C) They are going on a carriage ride.
(D) The children are having a ride on a horse.
7. (A) The shelves are being stocked with merchandise.
(B) The shelves are filled with various kinds of goods.
(C) The floor of the store is tiled.
(D) The plates are arranged by their sizes.
8. (A) The balcony overlooks the river.
(B) The seats are occupied.
(C) There are various buildings in the background.
(D) The chairs are being set up.
9. (A) Workers are putting on boots.
(B) A man is using a shovel.
(C) The road is being repaved.
(D) They are raking some leaves.
10. (A) He is taking a picture of some artwork.
(B) He is looking out the window.
(C) He is admiring a painting in the gallery.
(D) He is framing a picture.

PART 2

11. When did you come back?
(A) To my hometown.
(B) The day before yesterday.
(C) Next weekend.
12. Jim, would you like to come with us for dinner tonight?
(A) No, I haven't eaten yet.
(B) I'd love to, but I have to finish this report first.
(C) The one across the street.
13. Would you prefer working by yourself or with a team?
(A) It depends.
(B) Help yourself.
(C) I prefer walking along the river.
14. Where is the conference room?
(A) There will be plenty of room for our guests.
(B) At noon.
(C) It's upstairs.

15. Are you satisfied with your new laptop computer?
 (A) Yes, I left it on the desk.
 (B) I bought it last week.
 (C) It works great.
16. Will you send me the contract now or should I pick it up later?
 (A) I'll fax it to you right away.
 (B) You'd better contact him now.
 (C) Yes, I'll pick you up later.
17. Did you find out where the noise was coming from?
 (A) From the construction site.
 (B) I heard he's from Canada.
 (C) Yes, I found it very interesting.
18. How much did you spend purchasing office supplies last quarter?
 (A) For 2 months.
 (B) We ran out of copy paper.
 (C) Why don't you talk to Mr. Lee in Accounting?
19. Does anybody know how to fix the fax machine?
 (A) I think I can handle it.
 (B) I don't know her either.
 (C) I sent it by post.
20. When was the last time you renewed the contract with Daco, Inc?
 (A) I don't remember exactly.
 (B) I knew it'd last for two years.
 (C) Next week.
21. Where can I make copies around here?
 (A) I'd prefer iced tea.
 (B) For around 2 hours.
 (C) We don't have a machine here.
22. What do you accept for identification?
 (A) Your driver's license will do.
 (B) We don't accept cash here.
 (C) Everyone except for you.
23. Where did you leave the folder with my resume in it?
 (A) I left him a message last night.
 (B) I have already applied for several jobs.
 (C) I put it in the bottom drawer.
24. Did anyone see the laptop computer I left in here?
 (A) Yes, I saw it in the cafeteria.
 (B) No, I haven't seen her lately.
 (C) I left my car in a garage.
25. Who should I address this problem to?
 (A) To your immediate supervisor on duty.
 (B) I think you have the wrong address.
 (C) No later than tomorrow.
26. How about making copies with the sales report?
 (A) Because the coffee machine doesn't work properly.
 (B) That's a good idea.
 (C) It's about our sales promotion.
27. Let's take off now.
 (A) Sure, we can't be late again.
 (B) The flight will take off soon.
 (C) He has a day off today.
28. I can't locate my purse around here.
 (A) I don't see anyone around here.
 (B) It's located in the center of the city.
 (C) Why don't you check your pockets?
29. It seems like I left my folder in the meeting room.
 (A) I'll go and get it for you.
 (B) I left the meeting room 10 minutes ago.
 (C) There's an important report in my folder.
30. Which of these buildings is the post office?
 (A) You can send it by express mail.
 (B) Yes, you can see it right here.
 (C) The one next to the bank.

31. How long will it take to install a new workstation?
 (A) I walked to the station rather than using the bus.
 (B) I'll stay here for a week.
 (C) Approximately three hours.
32. Can you tell me where I get a new ID badge?
 (A) Be sure to wear it at all times.
 (B) In the security office on the first floor.
 (C) Jason told me I needed a new password.
33. Would you mind making travel arrangements for us?
 (A) Not at all.
 (B) Actually, I have trouble finding it.
 (C) The meeting has been arranged for Tuesday.
34. Are you still busy with your report now or can you help me carry these boxes?
 (A) I won't be available until noon.
 (B) Sorry, we don't carry the item.
 (C) It looks like you are still busy with the monthly report.
35. Why is the copy machine out of order?
 (A) Let me see if it's plugged in.
 (B) At the coffee shop on Main Street.
 (C) I will be out of town on business for the rest of the week.
36. Ms. Brown organized tonight's awards ceremony, didn't she?
 (A) The winner will be announced soon.
 (B) No, I didn't say a word.
 (C) Yes, she did.
37. When are you going to return to your office?
 (A) I'll be back next Friday.
 (B) I'm going to Paris.
 (C) I'll return it to you as soon as I can.

38. Shouldn't we clean here before we leave for holiday?
 (A) I'll leave for Bangkok this afternoon.
 (B) Yes, he should be here soon.
 (C) OK, I'll be right with you.
39. You already finished the office renovation, haven't you?
 (A) It's almost done.
 (B) Yes, I already finished reading it.
 (C) You look much better now.
40. Our competitors did a great job, didn't they?
 (A) They predicted the unemployment rate would go up.
 (B) I'm not sure whether he will accept the job offer.
 (C) Yes, but we won the bid after all.

PART 3

41-43 refer to the following conversation.

- w: Excuse me, I'm here to buy a laptop computer but I don't have a lot of knowledge about computers.
 m: Don't worry. I think I could help you. What features are you looking for?
 w: Well, I'm a college student. So, I don't need a high-end personal computer designed for technical or scientific applications. I want something light and portable that can run some basic programs.
 m: Then I recommend the new laptop model from Bell. I think the model 300XT would be perfect for you. It has a 5-inch display with 800x480 resolution. It also supports dual-mode function and wireless internet. Also it comes with a 24-month warranty. If you buy this today, we offer you a laser printer for free. So don't miss this great opportunity.

44-46 refer to the following conversation.

- m: JP Investment. This is Jim Simon. What can I do for you?
 w: Mr. Simon? I happened to find a briefcase on the bus this morning. There was a

business card with your name and telephone number in it. Is it yours?

- M:** Yes, that's right. I'm so relieved. I searched everywhere, but I failed to find it. I thought I lost it for good. Thank you so much.
- W:** How would you like to retrieve it? The business card says your company is located on Jefferson Street, which is just 10 minutes away from my house. I can stop by your office on my way home this evening, if you'd like.

47-49 refer to the following conversation.

- W1:** Hello Jenny! I'm supposed to go to a new Italian restaurant on Robson Street after work today. Peter in Accounting and Jack in Sales will come with me. Are you interested in joining us?
- W2:** Sure, Katherine. I'm in the mood for pizza today. What's the name of the restaurant anyway?
- W1:** It's called "Venice." I read a review of the restaurant in a cooking magazine the other day. The critics speak highly of its seafood pizza. I'm sure you won't be disappointed. What time shall we meet? It is just a 10-minute drive from our office.
- W2:** I think I'll get off work at 6 p.m. today. How about meeting at 6:20 in the lobby?

50-52 refer to the following conversation.

- W:** Pardon me. Do you know when the next bus to Jacksonville will come?
- M:** I'm afraid there is no direct bus to Jacksonville here. You should take a bus to Miami, and then transfer to a bus for Jacksonville. Otherwise, you can take an express train if you'd like a direct trip.
- W:** Well, I'm surprised there's no direct bus to Jacksonville. I thought it was a large city. I'd rather take a train then. How far is the train station from here?
- M:** It's located in the town of Sunnyvale-about a five-minute drive away. If you'd prefer walking, it takes 20 minutes or so.

53-55 refer to the following conversation.

- M:** Hi, I'd like to have a new logo made for my

sporting goods store. My employees suggested changing our store image through redesigning our logo. I really like the one you made for "K-mart" on Montgomery Avenue.

- W:** I'm glad you liked it. I think we need to talk about what kind of image you want to show your consumers. You should be very careful when you change your brand image. A sudden alteration could damage the brand loyalty of your customers.
- M:** No problem. That's what our customers want from us as well. Why don't I stop by your office for a consultation this afternoon?
- W:** I'm sorry we're fully booked for the rest of the week. But there's an opening on Monday morning. Would you like me to book this time for you?

56-58 refer to the following conversation.

- M:** Sally, I was wondering if you are free on Monday. I'm scheduled to interview several candidates for the front desk position and I was hoping you could help me with that.
- W:** Let me check my calendar first. Well, next Monday... I have a staff meeting with other managers at 9 a.m., and then I will be visiting Mr. Jefferson's office to discuss the merger with J&C.
- M:** It sounds like you'll be quite busy. When do you think you'll be back at your office?
- W:** I'm not sure. Why don't you ask Sue in Marketing for some help? She just got back from her business trip and has nothing urgent to do. I bet she'll be glad to give you a hand.

59-61 refer to the following conversation.

- W:** Excuse me, I rented this movie last night. However, when I played it on my DVD player, a whole lot of lines appeared on the screen.
- M:** That's odd. That kind of problem usually happens to old video tapes, not digital formats like this. Let me take a look at it. Oh, I think I found the problem. There are some tiny scratches on the back of the disk. I think it's our fault. I'm sorry about the

inconvenience. Would you like to get your money back or rent another one?

- W: I'll take another one. I hope the same thing won't happen again.
- M: Don't worry. This one is brand-new and it has never been rented before. Wait, how about this? Let me get you a couple of other films at no extra charge in order to make it up to you.

62-64 refer to the following conversation.

- W: I'm pleased to discuss the renovation project I'm working on for your company. I have a couple of ideas to improve the annex building.
- M: Great. But I'm afraid I should return to work within half an hour. There's a pile of work to do in the office. The deadline for the monthly report is impending.
- W: I know what you mean. Let's order lunch right away. I suggest Lasagna or salmon fillet. They are both very tasty. They come with homemade bread and fresh salad.
- M: I'll go with Lasagna. I'm actually allergic to seafood.

65-67 refer to the following conversation.

- W: Richard, we were deeply impressed with your presentation this morning. You concentrated on the benefits the customers will get from our new products. That was awesome. The sales manager wants you to give a presentation on the same topic to the board of directors next week.
- M: I'm glad you liked it. I'll try my best to please the board of directors. Maybe I could use some technology to supplement my presentation. Don't you think using a video allows the audience to understand it better?
- W: That's a good idea. You should prepare more extensive handouts as well. I will be free this afternoon, so I can help you put them together.
- M: I'd appreciate it. Let's make it our top priority to ensure that our executives are satisfied. Even the CEO will be there.

68-70 refer to the following conversation.

- W: Hi, this is Sarah Clark, and I ordered a vacuum cleaner on your Web site this morning. It says it might take as long as 3 business days for such orders to ship. However, I'll be out of town next week, and I won't be able to accept the delivery at home. So I would like you to ship it to my office instead.
- M: Wait a minute. Let me see. Umm. Sorry, but your order has already been sent out this morning, Ms. Clark. If nobody is at your home next week, it will be returned to us. In that case, one of our customer service representatives will give you a call.
- W: I see. I'm afraid I live alone and there's no one who can pick it up for me. By the way, do you charge extra for resending it?
- M: Yes, you have to pay an additional 10 dollars for that. It will be added to your bill.

PART 4

71-73 refer to the following advertisement.

Are you interested in learning foreign languages? Do you suffer from a serious language barrier while you work or study? Then, come to New Discovery Language Institution. Here are some unique benefits we can offer. First, all internet users can access us at any time from any computer whether you are at school or at home. Second, our education material delivered to you is of the highest standard. So you don't have to worry about unsuitable material being used in class. Besides, our professional instructors are all licensed and they have at least 5 years or more teaching experience. Finally, there is good news for those who want to learn Chinese. We are scheduled to open an introductory Chinese course next month for the first time in town. This class will meet 2 times a week for 3 months. If you sign up for the class within this week, we offer a 20% discount. If you want more information, please call our office at 1-800-544-1233.

74-76 refer to the following introduction.

I'd like to welcome all of you to this year's first "movie lovers' club" monthly meeting. My name is Brian Nelson and I'm a community volunteer here at the rec center. I've also worked with the club as a coordinator for the last 5 years. I'm glad that you'll have the chance to see great movies we selected for you this evening. Before we watch a series of unique films from independent producers, I'd like to hand out the list of films we prepared for today. Now sit back and enjoy today's first film.

77-79 refer to the following telephone message.

Hello, this message is for Daniel Davis, the vice-president of TM Motors. This is James Tucker from Auto Manufacturers Association. I'm calling to remind you of our quarterly meeting this Friday. The main purpose of this meeting is to discuss how to survive in the recession that has hit the automotive industry lately. I'd like you to come up with ideas to make us stay afloat. We also invited government officials to the meeting in order to inform them of our current struggling situation and ask for a short-term government bailout of the nation's car-makers that is tied to industry restructuring. The meeting is scheduled to be held on January 14th at 6 p.m. at the Lincoln Center. You can reach me at 390-1276 if you have any inquiries regarding the conference. I'm looking forward to seeing you then. Bye.

80-82 refer to the following announcement.

Attention, all factory workers. This is a reminder that our maintenance department will be conducting a routine inspection on all production equipment from 9 a.m. to noon today. Although our normal business operations are not affected, electrical services will be shut down for safety issue. As a result, all elevators except the ones in the main factory building won't operate during the inspection. If you have any questions or concerns, please call our maintenance office at extension 331. Thank you for your cooperation.

83-85 refer to the following voice mail message.

Good morning, Brian. This is Cindy from Chicago General Hospital. It's Tuesday at noon. I'm calling to remind you about your appointment to have your legs x-rayed at the department of radiology, which is located on the third floor in our South Wing. You are supposed to come to our clinic at 2 p.m. on Friday. But I recommend you come here at least 15 minutes earlier so that Dr. Carter, our radiologist can tell you what to do in advance. If you want to make any adjustments, please call me back as soon as possible. Thank you.

86-88 refer to the following talk.

Good evening, ladies and gentlemen. I'm Bill Thomas. As CEO of Long Beach Hotel, I'm pleased to see all of you here at our annual awards banquet. Truly, it is an honor for me to present the award of "Innovation of the Year" to a very dedicated and creative fellow worker today. As some of you probably know already, this year's award goes to Peter Watson. He has never stopped trying to adapt wonderful innovations to our hotel. Most of all, he enabled all the guests to use high speed wireless internet for free anywhere in the hotel building, which has been very well received by business travelers. Of course, it has brought us a huge profit. Let's give a warm welcome to Peter.

89-91 refer to the following advertisement.

Are you searching for an ideal place to stay in the city of Chicago? Royal Crown Hotel is exactly what you are looking for. We offer a pleasant ambience and convenient facilities to make your stay a memorable one. We are located in the center of downtown and have easy access to gourmet restaurants, exciting entertainment and the famous fashion district. Also we are just 2 blocks from the subway station and 30 miles away from the international airport. Each room is equipped with unlimited internet connection and you can work out at the state-of-the-art fitness center around the clock.

In particular, we are proud of serving diverse cuisines from all over the world at our well-known onsite buffet restaurant. Our friendly staff is always trying to make sure that everything is taken care of during your stay. So, when you come to "Windy City" either on business or for pleasure, please don't forget to stay with us. If you want to make a reservation, please call us at 541-1500 immediately.

92-94 refer to the following announcement.

Ladies and gentlemen, this is your captain speaking. Welcome aboard Dana Pacific Airline's flight 668 bound for L.A. This flight will depart Boston at 3 p.m. and stop over at Chicago in about 2 hours. It will take approximately 4 hours to get to our final destination. As soon as we take off, our flight attendants will be offering you some refreshments. The complimentary drinks are listed on our in-flight magazine. You'll be given a light evening meal later in the flight. Free headphones will be distributed for those who want to enjoy our in-flight movies. If you need a blanket or a pillow, please press the call button above your seat to get the attention of a flight attendant. Please make sure to fasten your seatbelt until the seatbelt sign is off. After that, you may walk around the cabin. Thank you for flying with us today and we wish you a safe journey.

95-97 refer to the following announcement.

Ladies and gentleman, I regret to let you know that there's been a minor change in today's convention schedule. The lecture on the protection of environment, which was originally scheduled at 10 a.m., will be pushed back to 3 p.m. due to the lecturer's family emergency. Instead, we'll show you a video about endangered species from 10 to noon. The rest of the schedule won't be changed at all. As a reminder, lunch will be provided for free in the basement cafeteria at noon sharp as scheduled. After the lunch break, the keynote speech, entitled "Eco-Friendly Business" will be

delivered by Jay Silver at 1 p.m. Most of you already know that he is one of the most distinguished researchers in the field of environment. I'm sure this will be a great opportunity for you to learn about a new type of business in the 21st century.

98-100 refer to the following talk.

Thank you for coming in on such a short notice. The reason I called this meeting is that I want to discuss the results of our customer satisfaction survey. It showed that 50% of our customers liked our product design and excellent services, while 30% of the respondents were more satisfied with our affordable prices. However, there are some complaints about our Web site in that it doesn't respond to their needs properly. For example, customers can't order certain items through the internet even though they can be purchased at the department store. Considering the fact that a growing proportion of shoppers prefer online shopping, we need to do an in-depth analysis on that. We will give you the complete results of the survey at the end of the meeting and I encourage you to come up with some ideas to improve our Web site before the follow-up meeting on Monday.

Actual Test 04

04

1. (A) A woman is walking across the street.
(B) A woman is carrying a backpack.
(C) A woman is holding an umbrella.
(D) A woman is folding up an umbrella.
2. (A) They are lifting up a table.
(B) They are working at the drafting table.
(C) They are taking a break on the lawn.
(D) They are gathered around the table.
3. (A) The surface of the road is being smoothed.
(B) Some bags are loaded on the back of the bicycles.
(C) They are riding bikes on the road.
(D) They are walking side by side.
4. (A) Some of the cars are being towed away.
(B) One of the cars is pulling into a garage.
(C) Some vehicles are waiting at a traffic light.
(D) Cars are parked along the street.
5. (A) A purchase is being made.
(B) The shopper is putting groceries in a plastic bag.
(C) The woman is paying the cashier for the clothes.
(D) There are some boxes under the counter.
6. (A) A man is fishing in a boat.
(B) A man is holding a fishing rod.
(C) A man is carrying a package under his arm.
(D) A man is folding his arms.
7. (A) They are paddling kayaks.
(B) They are putting away the paddles.
(C) They are dipping their toes in the water.
(D) They are talking to each other.
8. (A) There are trains on every track.
(B) Some passengers are about to board the train.
(C) Some people are standing on the platform.
(D) The subway station is crowded with commuters.
9. (A) There is nobody swimming in the pool.
(B) Some people are sunbathing beside the swimming pool.
(C) The trees have lost all their leaves.
(D) The house is reflected in the water.
10. (A) A crowd has gathered on the beach.
(B) Two chairs have been situated near the ocean.
(C) The chairs have been set up in rows.
(D) The waves are crashing against the rocks.

PART 2

11. Do you know how the weather will be today?
(A) I feel good today.
(B) It will be raining in the afternoon.
(C) I don't know whether he'll come today.
12. Is there a grocery store around here?
(A) I went there around 20 minutes ago.
(B) There's a good one down the street.
(C) The store is open until 10 p.m.
13. Who asked you to make a presentation at the economic development workshop?
(A) The vice-president.
(B) It's still quite economical.
(B) I couldn't make it to the meeting on time.

14. Would you like me to reserve the main conference room on the second floor or will a smaller one be okay with you?
(A) No, the conference isn't over yet.
(B) I'll talk with Sarah.
(C) OK. I'll see you there.
15. I'd like you to type this report before noon.
(A) I'll have it on your desk in an hour.
(B) Sorry, I can't locate the tape right now.
(C) No, I didn't catch the news this morning.
16. When did you submit your proposal?
(A) John proposed it.
(B) Sorry, I'm still working on it.
(C) In the cabinet.
17. Do you know where Mr. Thomas works?
(A) She just started working here.
(B) Why don't you ask the receptionist?
(C) By the end of this week.
18. How long will you be away from your office?
(A) I'm looking forward to it.
(B) He's away on business.
(C) About a week.
19. Could you drop off the deposit at the bank, please?
(A) The bank is just across the street.
(B) I'll stop by there on the way home.
(C) Yes, she'll drop by your office this afternoon.
20. Did you fax the contract or do you want me to do it?
(A) You can sign the contract now.
(B) Okay, I'll contact him right away.
(C) Go ahead, please.
21. Isn't the vice-president in the office?
(A) The post office is closed today.
(B) I got a present for him.
(C) He is in a meeting right now.

22. Do you think we will get another assignment soon?
(A) Sign at the bottom.
(B) It's assigned to Ms. Tucker.
(C) That's what I heard.
23. Can you tell me where I can buy a souvenir?
(A) You can pick it up after the tour.
(B) Try the gift shop next door.
(C) To remind you of the trip to Europe.
24. Why don't we use the auditorium?
(A) It's being renovated.
(B) It is on the fourth floor.
(C) A couple of times.
25. Who is supposed to make a speech at the company's anniversary party?
(A) The party is supposed to be held at the Hilton Hotel on 4th street.
(B) It hasn't been decided yet.
(C) I spoke to him at the company party.
26. Shouldn't we let the vice-president know the survey results?
(A) Please complete the survey form and return it by fax.
(B) Yes, local residents participated in the poll.
(C) She's already reviewed them.
27. When will your report be ready?
(A) It was very impressive.
(B) We're ready to leave soon.
(C) It won't take too long.
28. Who did you talk with on the phone?
(A) Last night.
(B) No, how about you?
(C) One of my clients.
29. Do you know who will fill in for Jason while he is on leave?
(A) It's still being discussed.
(B) He will leave for New York next week.
(C) They filled the vacant post.

30. The president will make a keynote speech at the convention.
 (A) I guess his presentation was excellent.
 (B) That's great. I'll be there.
 (C) Sure, I'll take notes for you.
31. Why didn't you sign up for the training course?
 (A) I'm planning to take it next year.
 (B) No, thank you. I'd prefer taking a train.
 (C) Check the sign over there.
32. Wouldn't these flowers be perfect for the party?
 (A) I wasn't able to attend his retirement party.
 (B) They look good to me.
 (C) From the florist shop.
33. Our sales dropped by 20% last quarter.
 (A) Yes, it's on sale.
 (B) Sure, I'll drop by your office after work.
 (C) Maybe we should call a meeting.
34. Mr. Johnson will arrive at 6 p.m. today, won't he?
 (A) Sorry, I won't arrive on time.
 (B) Yes, he's still alive.
 (C) No, he'll be here tomorrow.
35. Why don't we go over our financial report together?
 (A) I'm sorry I can't go there today.
 (B) Because there are some typos in your report.
 (C) How about meeting in my office at noon?
36. Didn't you attend the staff meeting?
 (A) I'll be there in a minute.
 (B) I was out of town on business.
 (C) It was held in a conference room.
37. Could you look over my sales report?
 (A) Sales figures are very accurate.
 (B) Sorry, I'm tied up right now.
 (C) Over there, by the window.
38. Hasn't the shipment of computer monitors arrived at the warehouse yet?
 (A) We'll arrive soon.
 (B) Let me check with the delivery company right away.
 (C) Because we are out of stock.
39. Our customers really seem to like our new CD player.
 (A) Actually, I don't like to listen to music.
 (B) I'm pleased to hear that.
 (C) Yes, he's a good player.
40. Do you think our factory can keep up with the demand?
 (A) As long as we can employ more engineers.
 (B) To meet the market demand.
 (C) Because of the negative factors.

PART 3

41-43 refer to the following conversation.

- M: Pardon me, I'm looking for an LCD TV for the living room.
- W: Sure, come with me, please. This HD-300X model will be an excellent choice. It features high-definition resolution and built-in stereo speakers. I bet you will be able to catch up on your favorite sports and latest movies in your house.
- M: Wow, it looks fantastic but it seems too big for our living room. Do you have anything in a smaller size?
- W: Of course. Here's a 32-inch flat screen TV that's suitable for small spaces. It's selling for only 150 dollars today. It is such a bargain. It would be much better to get this one rather than plan a summer vacation.

44-46 refer to the following conversation.

- W: Hi, Derrick. Are you going to attend the convention held in New York next week?
- M: I'd love to, but I wasn't able to book a hotel near the venue. Actually, I was too busy last week because I had to complete the

budget report which was due yesterday.

- w: Luckily, I managed to reserve a hotel that is just a mile away from the convention center through the internet. It seems like there are a few rooms left there. I'll give you the Web site address if you want.
- m: Thank you so much. If I get a room, I'd definitely go there with you. Wish me luck.

47-49 refer to the following conversation.

- m: Hi, H&D Computer customer service desk. This is Jerry. What can I do for you?
- w: Hello, I am calling regarding a laptop computer I purchased from one of your stores last week. It has been functioning OK for the past week. When I started it up this morning, everything looked great. However, it shut down automatically when I turned it on this afternoon. After that, the same thing happened over and over again. This is really driving me crazy.
- m: Oh, it seems like there's some problem with the hard disk drive. But there are other possible reasons for that. It would be better for a technician to have a look at it. Why don't you take it to one of our service centers nearby?
- w: That's a good idea. Let me check on the internet to see if there's a center near my place.

50-52 refer to the following conversation.

- w: Are you planning to attend the year-end party tomorrow night? I'll be there. You remember we had lots of fun last year, don't you?
- m: I wish I could. But there's too much work to do this week. I have an important presentation to make next Monday. It's already Thursday but it's only half done.
- w: I think I can help you prepare it. I have a great deal of experience preparing presentations using visual aids. Well, I'm about to go to meet a client now. Why don't you call me in an hour? I'm free this afternoon.
- m: Thanks. If you could lend a hand, I can make it to the party tomorrow.

53-55 refer to the following conversation.

- m: It seems like today will be another busy and hard day. I've received lots of phone calls asking about our special vacation packages.
- w: I'm not surprised. I've already sold overseas travel packages to more than 20 customers since Monday.
- m: I know what you mean. The boss said he's planning to offer extra discounts for some overseas travel packages in order to attract more potential customers. I think it's necessary for us to keep up with the competition.
- w: It's no doubt that we need to keep ourselves competitive and profitable. On the other hand, it means we should work a lot of overtime to meet customers' demands. 55. I think I should deal with the internet inquiries and online reservations from customers before I go to lunch.

56-58 refer to the following conversation.

- w: Hi, Dave. I heard you attended the international marketing convention in London, representing our firm. How was it?
- m: It was very informative. It was mainly about the new marketing strategy for small businesses. In particular, I loved Mr. Baker's lecture.
- w: You mean Joe Baker? Oh, I know him very well. He has been teaching marketing management at Seattle University for two decades. Luckily, I had a chance to take his class when I was in college. I remember his lectures were always well organized and prepared. By the way, what topics did he specifically deal with?
- m: He explained his new marketing theory with many examples from past experiences as the owner of small businesses. I really learned a lot there.

59-61 refer to the following conversation.

- w: Thank you for your time, Mr. Brown. I'm Jenny Ryan from the Seattle Daily. As I told you, I am writing a special article about great athletes of the century. Of course,

you are on my list. So I have a few questions for you. First, you are a two-time Olympic medalist. What does that mean to you?

- M: Many people might think group sports like soccer don't have the same glory and gravitas as individual sports in the Olympics. However, it was really honorable to win a medal in the Olympic Games, especially two times. It was a good learning experience as a soccer player as well.
- W: I see. Since you retired last year, you have worked as head coach at Tottenham United. Could you tell us how you will lead your team this season?
- M: We have to struggle with very strong competitors to stay in the league. This year, we can't afford to dwell on the defeat. Therefore, I'm thinking of making adjustable strategies against each team.

62-64 refer to the following conversation.

- W: Is the stage coordinator, Mr. Dale around here? I need to talk with him. I have some suggestions about the positions of the speakers set on either side of the stage. Also, I need to confirm the locations of the cameras to capture the performers better.
- M: Well, he said he will be here at least 4 hours before the concert kicks off. But he's not here yet. It seems like he's caught in traffic.
- W: I'm in a hurry. Do you have his cell phone number?
- M: Sure, here is his business card with his mobile phone number on it. While you call him, I'll check if the instruments on stage work.

65-67 refer to the following conversation.

- M: Excuse me. Do you know where Ms. Roberts' office is. The receptionist at the front desk told me it's right next to the elevator on this floor but I can't still find it.
- W: Oh, there are two different elevators on each floor. Her office is beside the one on the other side. I'm on my way to see her, so you can just follow me. By the way, are you

the new personnel manager?

- M: No, I hired this company to renovate my clinic. I'm here to talk about more details about the contract with her.
- W: Oh, you are Ron Myers, aren't you? My name is Judy Norman and I'm working on the renovation project with Ms. Roberts. In fact, I'm responsible for the interior design. Nice to meet you.

68-70 refer to the following conversation.

- M: Susie, it's already been 3 months since we acquired the necessary building permits from the city government to construct our new warehouse in Phoenix. When do you think the architect will send us the blueprints for the new building? I thought that it should have been here last week.
- W: That's right, Mr. Vince. It was due last Tuesday. I talked to Jack Tomlin, the senior architect on the phone yesterday and he asked if we could get another month to complete it.
- M: Well, if it's delayed for a month, it wouldn't affect our budget so much. But if it's delayed more than a month, it could be a problem. It's essential that we stay within our budget.
- W: I totally agree with you. I'll call Jack and tell him what we want.

PART 4

71-73 refer to the following announcement.

Attention, shoppers! K mart is about to close in approximately 30 minutes. Please finish your shopping as soon as possible and come to one of our cash registers. Please be informed that our checkout counters will be closing at 9 o'clock. So don't be late. If you have eight items or less, please proceed to Counters number 1 through number 3. They are our express counters. Don't forget to stop by our customer service desk where you can apply for our membership card, which will give you a 3% extra discount on your total purchase. Finally,

I'd like to remind you that our annual clearance sale will begin next Monday. Thank you and have a nice day.

74-76 refer to the following speech.

First of all, I'd like to thank the personnel committee for offering this great opportunity to me. I understand you already went through my resume but I want to tell you a little bit more about my qualifications for the marketing director position. I have worked for GM group in Detroit as a sales manager for the past 10 years. Before that, I had a dozen years of experience as a sales representative at Nestle group in London. Also I have won several prestige awards in marketing. Last year, I earned the marketing specialist of the year award. And I'm currently taking a Certificate Program in Business Management in Marketing offered by New York State University in an effort to develop and improve myself continuously. Also, I can speak both Chinese and Japanese fluently because I spent my school years in Asia. I'm sure these experiences will help this company expand into emerging markets like Asia in the upcoming year.

77-79 refer to the following advertisement.

Are you tired of your daily routine? Do you need refreshment? If you need to take a break from your work, contact Sydney Dream Travel right away. We are a legitimate provider of travel services licensed by the Australian Ministry of Tourism. Our office is located conveniently at 540 Sunset Avenue in the center of Main Street. Our 30 years of experience in tourism and our highly specialized and friendly staff, guarantee that the services we offer are of the highest quality. We are providing a wide range of services including package holidays, hotel reservations, and excursions with amazing nature. Our experienced staff are ready to help you book hotels, cars, air/ferry tickets and travel packages upon your request. Our business hours are Monday through Friday, from 8 a.m.

to 7 p.m. and on Saturdays from 9 a.m. to 1 p.m. We are closed on Sundays. If you need more information, please call us at 400-1000. Thank you.

80-82 refer to the following weather forecast.

Hi, this is a weekend weather message from Kevin Parker with ABC morning forecast. We had lots of rain yesterday but we are happy to report that it will be mostly sunny and warm today. The temperature will reach as high as 25 degrees Celsius with only a 10% chance of showers in the afternoon. It would be perfect weather for a picnic. Go outdoors and enjoy beautiful weather with your family while it lasts because it won't last long. Rain is expected to return on Monday. The rains will bring Monday's temperatures to morning lows of 10 to 12 degrees Celsius with mid-day highs ranging from 18 to 20 degrees Celsius. I'll have more updates on the upcoming typhoon after the commercial message from SUNY Electronics.

83-85 refer to the following talk.

Hi, everyone. Let me start today's meeting by updating you again on our search for a new vice-president. As you are aware, the position has been vacant since our former vice-president, Michael Fisher retired 2 months ago. While we tried to find his replacement, we have received a number of resumes from all over the world. At last, the number of final candidates has been narrowed down to 2. One is 84. Paul Simmons, and he has been in the industry for 30 years. He has recently worked for JP Standard as CFO. He has shown his executive ability by reducing operating costs remarkably. The other is Susan Turner. She is currently working as vice-president of Bigbell Telecom and she has more than 10 years executive management experience in an international company. She also won an award for her excellent leadership from the federal government last year. Both are very competitive and it would be very hard to choose one.

However, the hiring committee will make a final decision in a week, based on the final interview that will take place tomorrow.

86-88 refer to the following telephone message.

Hello, Gloria. This is Richard Hudson from the Sales Department. I'm calling to see if I can reserve a computer lab for our training session on Friday. I have tried to book a lab online since this morning, but I wasn't able to log onto your Web site. That's why I'm calling you instead. We are a group of 20 and the training is supposed to last for 2 hours from 3 p.m. to 5 p.m. And I'd like you to do me another favor. Bill Loyd, our computer instructor wanted to know if you could set up a projector and a screen for him. He said he can manage to bring a laptop computer and other equipment though. Please call me back at 550-4500 when you're back. I'll wait for your call. Bye.

89-91 refer to the following announcement.

May I have your attention, please? If you look on your right, you will see a baroque style building in the middle of a large park. It's called "Emerald Castle" and it was built approximately 300 years ago. Since it was purchased by the local government in 1998, it's been open to the public for free. When the government purchased the property, it was quite deteriorated. However, it has been restored with the support of local businesses and charity groups. With their support, it has become one of the major tourist spots of Montenegro. You will be given an hour to walk around the site on your own after you get off the bus in a minute. Please be sure to come back to the bus on time so that we can leave here at 3 p.m. I hope you have a wonderful time.

92-94 refer to the following introduction.

Ladies and gentlemen! Welcome to the Bath Museum under the opening of the fifth series of "Cubism." I'm very pleased to introduce our guest speaker, Bruce Miller for the opening day.

Mr. Miller is a leading master in 20th century British painting. And he has published many collections of essays and several painting albums. In addition, he has had solo exhibitions in major art galleries and museums around the globe, including Paris, Hong Kong, Madrid and New York. He was born in Bath, England but he has traveled all around the world until he retired last year. At last, he and his family have come back to Bath where they live now. Today, he will be talking about the contemporary movements of Cubism. Now let's give a big hand of applause for him.

95-97 refer to the following news report.

Good morning, listeners! Radio CNBC brings you the hottest local news. Today, Ohio State Hospital announced that it plans to expand its cardiovascular center by the end of next year. The construction began last month, and hospital representatives said they already started to recruit prestigious cardiovascular specialists all across the country. According to Dr. Samuel Terry, the director of the hospital, this expansion plan is needed due to the lack of space in the current center. He also anticipated that the number of outpatients that use the center would be increased by 20%. He added, with extra space and more medical staff, patients are expected to take advantage of better service and treatment. That's it for today. Now, let's get back to our hourly traffic report with Carl Peterson.

98-100 refer to the following short talk.

Good evening, everybody. First, I'd like to thank you for coming here to celebrate our 30th anniversary of Boston Home Depot. In honor of this great moment, we've prepared a wonderful party for you. Due to your enthusiasm and dedication, our domestic sales substantially increased by as much as 50% this year. I want to give a special thanks to Mark Crown, our web designer. He is responsible for making our Web site truly interactive. Thanks to his effort, we more than doubled our online sales volume

and it is still growing. Finally, I want to show you how much I appreciate all of you here today. We couldn't have made it without you guys. Now, let's move to the dining hall. Today's superb dinner was all carefully selected and prepared by a world-class chef Peter Yamamoto. Bon Appetit!

Actual Test 05

PART 1

1. (A) Papers are spread out across the table.
(B) The man is looking at the monitor.
(C) The man is examining an assortment of books.
(D) The sofa is occupied at the moment.
2. (A) The woman is gesturing with her hands.
(B) The woman is being interviewed.
(C) The microscope is being repaired.
(D) The laptop computer has been placed on the table.
3. (A) People are throwing away some boxes.
(B) People are handling boxes together.
(C) People are opening packages.
(D) People are exchanging files.
4. (A) The construction of the building is in progress.
(B) They are digging with tools.
(C) They are using hammers.
(D) Some branches are lying on the ground.
5. (A) The bus is approaching the bus stop.
(B) People are waiting at the railway station.
(C) The bus has stopped for passengers to board.
(D) People are getting off the bus.
6. (A) The lobby is being renovated.
(B) The women are standing across from each other.
(C) They are leaving the hotel lobby.
(D) They are shaking hands.
7. (A) The cart is full of bags.
(B) Goods are being put in the shopping cart.
(C) The vegetables are grouped together on the table.
(D) There is a pile of boxes on the floor.

8. (A) He is turning on the television.
(B) He is sitting on a stool.
(C) He is sweeping the floor.
(D) He is looking at a page.
9. (A) A painting is leaning against the wall.
(B) The luggage is being packed.
(C) The suitcase is next to the bed.
(D) The clothing is displayed on racks.
10. (A) Some boots are placed on a sidewalk.
(B) A ship is floating beside a dock.
(C) Some passengers are boarding a ship.
(D) Ducks are swimming near a ship.

PART 2

11. Where can I pick up the catalogue?
(A) Sure, I'll pick you up later.
(B) Next to the entrance.
(C) Late this afternoon.
12. When did you talk to Ms. Johnson?
(A) One of her clients.
(B) Last week.
(C) For an hour.
13. Would you like something to drink, sir?
(A) No, I have nothing to do with it.
(B) I think it's not like mine.
(C) Just a glass of water, please.
14. Where did you leave a copy of the contract?
(A) Let me call him right away.
(B) A cup of coffee would be fine.
(C) In the cabinet next to my desk.
15. Can you help me pack the suitcase?
(A) Yes, it's packed with passengers.
(B) I'd be glad to.
(C) It's very helpful.

16. What are you going to do this weekend?
(A) Sure, let's go together this weekend.
(B) I have to work on a report.
(C) It's going to be all right. Thanks.
17. How long will it take to get to the headquarters?
(A) By bus.
(B) Approximately, half an hour.
(C) Yes, we're heading over to his office.
18. Is Mr. Ford here today or is he still on vacation?
(A) He's in the office now.
(B) For 3 days.
(C) I just got back from Rome.
19. How much did the lunch cost?
(A) No, thank you, I'm already full.
(B) At the Spanish restaurant.
(C) I don't know. Bill took care of it.
20. You've worked here for a long time, haven't you?
(A) It's been a long time since I saw him last.
(B) More than 10 years.
(C) No, I haven't heard from her lately.
21. Didn't you call me last night?
(A) Because my mobile phone was broken.
(B) I was back last night.
(C) Yes, I had something to discuss with you.
22. How did you finish your assignment on time?
(A) Mr. Park helped me a lot.
(B) Give me some time. It's almost finished.
(C) For a week.
23. The play begins at 11 o'clock.
(A) I think we should leave now.
(B) Until tomorrow.
(C) Let's pray for him.

24. She renewed the contract this morning, didn't she?
(A) I tried to contact you all morning.
(B) That's what I was told.
(C) Yes, it's a new car.
25. Isn't the third floor still wet?
(A) I'm still waiting for him.
(B) No, it's on the 5th floor.
(C) It should be dry by now.
26. Why didn't you come to Mr. Jackson's retirement party last night?
(A) I had another appointment.
(B) No, thanks.
(C) I'm very tired.
27. Which dress would you like?
(A) I can't remember his address.
(B) The white one.
(C) Yes, I like it very much.
28. Will you get transferred to China this month or next?
(A) Probably in Shanghai.
(B) The detailed schedule hasn't been decided yet.
(C) He'll be back from China next month.
29. Ms. Baker, do you need any assistance with the translation of your credentials?
(A) That would be good.
(B) Yes, Ms. Baker is my new assistant.
(C) You need to use public transportation.
30. Susan has to fill out her travel expense report, doesn't she?
(A) It's not necessary at this time.
(B) Report it to the accounting manager as soon as possible.
(C) It seems very expensive.
31. Could you turn the volume down?
(A) I think you should turn down this proposal.
(B) He's my favorite musician.
(C) I'll lower it immediately.

32. Are you going to hear Dr. White's speech this afternoon?
 (A) I have an appointment with a client.
 (B) I couldn't go because I wasn't feeling well.
 (C) Yes, it's my favorite color.
33. Why is the office so empty today?
 (A) It sounds great.
 (B) Most people are on vacation.
 (C) I can't go home empty-handed again.
34. Can you recommend a nice coffee shop around here, please?
 (A) Just a little, please.
 (B) There's a good one across the street.
 (C) Get some cough medicine at the pharmacy.
35. John's presentation was very helpful, wasn't it?
 (A) Yes, it was very informative.
 (B) Sure, I can help you buy a present.
 (C) I'll meet him at the meeting.
36. What kind of seat would you like?
 (A) One next to the exit.
 (B) Thanks. It's very kind of you.
 (C) It's so expensive.
37. Do you have the phone number for the catering service?
 (A) Frankly, I'm not so hungry now.
 (B) Call me anytime you want.
 (C) Why don't you look it up in the yellow pages?
38. Do you know when the deadline for the financial report is?
 (A) At the departmental meeting.
 (B) I'm afraid the line is busy at the moment.
 (C) Tuesday morning, I think.
39. The shipment must be sent out by noon.
 (A) No, I'll take the train at 1 o'clock.

- (B) It should be ready soon.
 (C) I'll send it to her by fax right away.

40. Children under the age of 10 aren't allowed here.
 (A) I didn't know that. Is it a new policy?
 (B) It's a quarter to 10.
 (C) They are so adorable, aren't they?

PART 3

41-43 refer to the following conversation.

- W: Jack, have you tried "C'est la vie," the famous French restaurant located on Park Avenue? I heard it was chosen as the best restaurant in a cooking contest held in Paris last year.
- M: Not yet. Mike in sales went there last Wednesday and he said the service and atmosphere were fantastic. He didn't say much about the food though.
- W: Apparently, the head chef specializes in seafood. I'd love to try steamed king crab or lobster. I want to try the weekend barbecue brunch as well.
- M: It sounds tempting. But, I have a bunch of things to catch up on this week. Why don't we go together next Friday?

44-46 refer to the following conversation.

- M: Hello, Jennifer. This is Ted. We arrived at JFK airport at 7. John is supposed to pick us up this morning but he's not here.
- W: He should have been there at least half an hour ago. I saw him leaving the office a couple of hours ago. If you'd like, I'll call him on his mobile phone to ask what's going on.
- M: I already did, but I got his voice mail. He must be caught in rush hour traffic. If he's too late, we can take a cab. We don't want to be late for our 11 o'clock meeting with clients.
- W: A taxi would be expensive. I'd advise you to take an airport limousine bus because there might be terrible traffic jams during peak hours. Please go to Gate 5A and find a blue

bus. It will pass the Hilton Hotel, so get off there. From the hotel, it takes just 2 minutes on foot to get to our office.

47-49 refer to the following conversation.

- M: Look outside, Lora. It's been raining since early this morning. I was planning to go to a botanical park near Victoria Lake and have lunch there, but not in this gloomy weather.
- W: Rain makes me blue. I need to go to a department store in downtown to buy some clothes for my children. But I think we should refresh ourselves. Let me see. How about we try the new Italian restaurant called "Roman Holiday" on Jefferson Street? It has been receiving rave reviews lately.
- M: That sounds like a great idea. I read the review about it in the Chicago Daily yesterday and the food critic said their dishes are delicious and nutritional.
- W: Really? We had better check it out then. Just give me a second so that I can change into something more comfortable.

50-52 refer to the following conversation.

- W: Hi, Tony! Can I talk to you for a minute? I just received the results of our customer survey from Sam in the Public Relations Department.
- M: Sure, the survey must be about the new version of our MP3 player we're planning to release in May.
- W: That's correct. According to the results, it seems that almost every respondent loved it so much. As you know, this new version holds more than 2,000 songs and it is 40% lighter than its predecessor. In addition, it features the latest technology like a touch screen. However, some respondents don't seem to be happy with its price.
- M: Well, that can be a problem. Price is one of the most important factors in the initial stage. Shouldn't we meet with the marketing team and find out if there's anything we can do to reduce the price?

53-55 refer to the following conversation.

- M: Hello, Rachel. Do you know what time the staff meeting begins today?
- W: It is supposed to start at noon. But I may be a little late since I have an interview with an applicant for the secretary position. As you know, it has been vacant for 2 weeks. It's hard for me to take care of everything in my office without any assistance.
- M: I know. I hope you will find a qualified one. By the way, can you tell me about the agenda for today's meeting?
- W: Five managers including me are supposed to make presentations regarding various topics. Jack, the marketing manager, will describe our new ad campaign that will be launched at the end of the month. And I'm going to detail our annual budget. But I'm not sure what the 3 other managers are supposed to talk about.

56-58 refer to the following conversation.

- M: Jane, did you see the report that I put on your desk in the morning? According to the report, our TV sales went down by 10% while air conditioner sales increased by 5% last month.
- W: No, I didn't have chance to look at it because I was in a meeting with clients all morning. But the results seem a little surprising. As you know, we have spent millions of dollars on TV commercials on both of them for the past 3 months. The president has expected the sales of both models to go up drastically.
- M: In my opinion, we should have lowered the prices of our HD TV lines. I think they are priced too high compared to those of our competitors. We'd better call a meeting as soon as possible in order to talk about the price issue with other executives.
- W: OK, I'll give you a call after I have my secretary arrange a meeting. It won't take long. I'll talk to you then.

59-61 refer to the following conversation.

- M: Sandra, I want to make copies of this budget report for the afternoon meeting. It

starts in about an hour. But the copier on the second floor is being used by someone. He said he needed to use it for at least 30 more minutes.

- W: We have another copy machine in the corridor on the third floor. It is adjacent to the mail room. Like the one on the second floor, it costs 5 cents per copy. It can also make change for \$1 and \$5 bills. You might want to see if it's available.
- M: I was there a minute ago, but it is being inspected by the technician. It seems like it's broken again.
- W: Well, if you are in a hurry, you should go to the photocopy shop situated next to the post office on Bostwick Avenue. It's roughly within a 10-minute walking distance from our office building. As far as I remember, it costs about 10 cents a copy. Even though it costs you more, it's much faster.

62-64 refer to the following conversation.

- M: Hello, this is Tim Ryce from TGX Corp. I'm calling to order 20 new laptops from your store. I saw your X-20 model in your catalogue and I think I like it. I'd like to make sure it has a fast internal hard drive and a reliable dual-core CPU.
- W: It absolutely does. I think you made a great choice. That model is one of our most popular laptops this year. You said you need 20 laptops, right? Your total comes to 25,000 dollars. I'm afraid we don't apply quantity discounts on orders fewer than 50.
- M: Oh, it sounds too expensive. I know it's quite a small order, but we are one of your biggest customers. Last time, we purchased over 100 printers at your store. So, can you make an exception for us this time? In fact, it's difficult for us to make both ends meet due to the recent fierce price competition.
- W: Well, I'm not in a position to make that kind of decision. I'll talk to our vice-president regarding your request when he comes back from his business trip tomorrow. I'll give you a ring as soon as I get the answer from him.

65-67 refer to the following conversation.

- M: Ms. Gardner, could I get off work earlier than usual? I have a dental appointment at 4.
- W: Okay. But make sure you come to work earlier tomorrow. Remember that we are supposed to have a meeting with the marketing team at 8 a.m., right?
- M: Of course. You told me that they wanted us to design the new catalogue. As you requested, I have come up with a few ideas on cover design and layout.
- W: That sounds great. Why don't we meet in order to review them before the meeting starts tomorrow? How about getting together at 7:30?

68-70 refer to the following conversation.

- W: Jerry, how's the construction project you're responsible for coming along?
- M: I'm sorry to say this, but it's approximately 10 days behind schedule. A full building inspection conducted by our maintenance crew found leaky parts on the roof. Besides it was reported that the heating system doesn't work properly.
- W: That's bad news. But be sure to get everything straight before it's completed. By the way, how will you meet the deadline? The president won't be happy at all if the construction is not finished as scheduled.
- M: Well, I know what you're talking about. That's why I'm planning to have people work some extra hours every day until the construction is completed.

PART 4

71-73 refer to the following introduction.

Good afternoon, everyone! I'm thrilled to introduce our new executive chef, Richard Jordan. He has been in the restaurant field for over 20 years. Over his career, he has worked in large cities such as L.A. and San Francisco. He also served as chef at the Lamada Hotel in Sacramento, where he also opened his own business. In addition, he is a recipient of

numerous cooking awards. I'm sure he will play an important role in creating distinguished culinary tradition in our restaurant through his creative dishes and wonderful flavors. There's more good news for us. He agreed to take charge of teaching our chef trainees. He has plenty of teaching experience and has taught college students at California Community College and led numerous cooking seminars. Please welcome Chef Jordan with our warm heart.

74-76 refer to the following traffic report.

Good morning, this is David White with your MBS radio report. As the repavement project of route 81 is not completed as planned, this delay has had a bad effect on highway traffic. What's worse, exit 20 of the Olympic Highway is still closed to commuters in order for heavy equipment, such as rollers and cement mixers, to be brought in. A city official announced the construction won't be finished until the end of the month. If you have to use exit 20, please take exit 15 instead. Traffic on other road ways flows smoothly with minimal delays. We will be right back with local business news.

77-79 refer to the following recorded message.

Thank you for calling Fantasy Travel. I'm sorry to tell you that our office is currently closed to observe the national holiday. However, our telephone assistance is still available. If you know the extension number of the specific agent you'd like to leave a message, please enter it now. If you want to check your current reservation, press 1 now. To hear about our special summer vacation packages, press 2 now. If you want to hear about other services we offer, please press 3. If you want to talk to one of our operators, please stay on the line. Our normal business hours are from 8 a.m. to 7 p.m. Monday through Friday. However, please note that our office will be temporarily closed this Friday, as we are planning to renovate our main lobby. We will try to get the work done

through the weekend. We will get back to normal next Monday so that we won't cause any inconvenience. Thank you.

80-82 refer to the following announcement.

Good afternoon, ladies and gentlemen. I'd like to say thank you for coming to our 9th annual journalists convention for newspaper and magazine reporters. Before we start, I have an urgent announcement for those who plan to go to a lecture on "Morality of Mass Media." It was supposed to be given by Dr. Bill Jones in conference room D at 3 p.m. However, because of inclement weather in Dallas, his flight was delayed and he won't get here until this evening. I'm sorry for the inconvenience. We moved his lecture back to the last event of the day and it will take place at 8 p.m. But the place remains the same. To make up for this inconvenience, we decided to offer light evening meals to those who signed up for this lecture. Thanks for your attention and patience.

83-85 refer to the following talk.

Ladies and gentlemen. Welcome to the 10th annual National Book Critics Circle. This year, over 100 brilliant writers with exceptional talents are nominated for awards in a dozen categories ranging from "the Poem of the Year" to "the Best Fantasy story." Honorably, some of the winners will be on stage to receive the awards in front of the audience tonight. Before we start, Daniel Simpson, who made the event happen, will give you a few words. Without him, this wonderful event would not exist. Please give him a warm welcome.

86-88 refer to the following tour information.

On behalf of Paradise Tour Co., I'd like to welcome all of you to Dream Tour. My name is Judy Johansson and I'll be your tour guide today. Before we board the plane, let me give you some useful tips for staying comfortable on your flight. Firstly, chewing gum can help you relieve the pressure that builds up in your ears as the airplane ascends and descends.

Secondly, please drink plenty of water or juice to prevent yourself from getting dehydrated during the flight. Finally, I'd advise you to do some light stretching exercises in your seat or you are invited to walk through the aisle frequently while the seatbelt sign is off. Okay, it's time to board. Let's get in line and be ready to present your tickets to the staff.

89-91 refer to the following talk.

Welcome to Dragon Chinese Cuisine. To celebrate our 20th anniversary, I'm pleased to offer our preferred guests like you with a free cooking class this afternoon. Today's first cooking demonstration will be given by Jerry Chan, who has served as the head chef here for about 10 years. He will show us how to prepare and make delicious Chinese authentic cuisine and he is willing to answer all cooking related questions afterwards. After his cooking demonstration, you will have an opportunity not only to sample his excellent dishes but also to share his secret recipe. Here is one more thing you may be interested in. Mr. Chan's latest best seller, *Top secrets of Chinese dishes* will be offered 30% off the original sticker price in the break room right next to the main entrance. Besides, if you purchase one of his copies, you will have a chance to take a picture with him. Plus, you can get his autograph on your own copy. Thank you for coming here today and hopefully you will enjoy the world of great Chinese traditional dishes with one of the best cooks in the States.

92-94 refer to the following excerpt from a talk.

Good morning, everyone. Thank you for getting together so early today to review the design's proposal for renovating our old community center. As city council members, you may notice that the center has never been refurbished since it was built 3 decades ago. A number of citizens have complained about its outdated facilities and insufficient parking space. However, it is still worth keeping its

beautiful gardens and walking paths surrounding the main building because they allow visitors to enjoy fresh air and to relax outdoors. Last week, the municipal assembly has come to an agreement to preserve gardens and paths. But we propose adding more convenient and modern features like an escalator and a gym. Jim Douglas, our senior architect who is responsible for our new project is here with us today. He'll give you more details about the plan at the end of the meeting.

95-97 refer to the following announcement.

Elizabeth Musical Company is pleased to announce that Hit Broadway musical "Cats" will start touring in Japan. This is the first time the Broadway tour team arrived to perform in Asia. Japanese actors and actresses performed the same show in the Japanese production last year, drawing more than 100,000 viewers. The Broadway team was originally supposed to perform in Japanese major cities Sep. 15th through Sep. 30th. Surprisingly, all tickets are already sold out. Due to the popularity of the show, we decided to add 5 extra shows to the October schedule, which is from Oct. 1st to Oct. 5th. Since this is a last-minute addition, we don't sell these tickets on online. If you'd like to purchase a ticket for shows in October, please come to our ticket boxes at the Tokyo Arts Center.

98-100 refer to the following advertisement.

Are you looking for a hotel with a warm welcome, where you can feel at home? Then come to Grand Hotel in Dallas. We are delighted to give you the combination of a warm welcome, comfortable facilities and quality service. Grand Hotel features more than 200 spacious oversized rooms, a friendly and affordable restaurant and a 24-hour casino lounge. As we are located in the middle of the city, you can take a short walk to major city attractions. In addition, we offer free shuttle van services running between the hotel and the airport. If you want to make a reservation or a

confirmation, please call 550-3110. Please bear in mind that the reservation of guest rooms is supposed to be done at least the day before you want to lodge. Thank you.

Actual Test 06

PART 1

1. (A) A woman is standing behind the counter.
(B) A woman is checking information on the monitor.
(C) Both women are examining some art work.
(D) Both women are taking care of some paperwork.
2. (A) She is typing on a keyboard.
(B) She is drinking from a cup.
(C) She is concentrating on writing.
(D) She is adjusting her glasses.
3. (A) She is watering some trees.
(B) She is standing by a plant.
(C) She is gazing out at the scenery.
(D) She is planting some bushes.
4. (A) Some boxes have been stacked.
(B) Some cartons are being loaded onto the cart.
(C) Some boxes are being taped.
(D) Some building materials are piled up.
5. (A) He is relaxing on a bench.
(B) He is moving a bench.
(C) He is leaving a park.
(D) He is sitting at a desk.
6. (A) Many passengers are standing in line.
(B) Not all of the seats are occupied.
(C) Some people are trying to get off the bus.
(D) Some people are listening to a speaker.
7. (A) Bottles are scattered across the sand.
(B) People are taking off their shoes.
(C) The umbrella has been left on the beach.
(D) The man is holding a bottle.

8. (A) The vehicles have been left in a parking lot.
(B) Each of the apartments has a balcony.
(C) The road curves into the distance.
(D) Cars are parked along the street.
9. (A) They are welding pipes.
(B) They are working underground.
(C) They are doing some work outdoors.
(D) They are carrying a table together.
10. (A) A framed picture has been placed on the bed.
(B) The bed is facing the window.
(C) There are lamps on each side of the bed.
(D) The bed is being made.

PART 2

11. Where are the assembly instructions?
(A) I don't know how to assemble it.
(B) I put it in the top drawer.
(C) The instructor will be here soon.
12. How long have you worked for this company?
(A) Around 5 miles.
(B) At 1 p.m.
(C) Just a month.
13. What would you like to see?
(A) Sure, I'd be glad to.
(B) How about an animated movie?
(C) OK, I'll see you later.
14. Who will take you to work today?
(A) I prefer a compact car.
(B) One of my co-workers.
(C) No, I drive to work.

15. You look exhausted. Why don't you take a break?
(A) No, you look fabulous.
(B) Actually, I should finish this report by the end of the day.
(C) Yes, my car broke down this morning.
16. Where can I find the employees' lounge?
(A) Go downstairs and take a right turn.
(B) Sorry, I haven't seen him all day.
(C) The new employee orientation will begin at 10 a.m.
17. What was Mr. Turner's final offer?
(A) No, I didn't accept his offer.
(B) One million dollars.
(C) Last month.
18. Haven't you called Ms. Simpson yet?
(A) So am I.
(B) I've been so busy.
(C) Sorry, I can't recall him.
19. Can you tell me about the Johnson Company?
(A) He is my assistant.
(B) It's our most reliable supplier.
(C) Since last year.
20. Would you like me to pick up something for you while I go to the fast food restaurant?
(A) A cheese burger, please.
(B) The faster, the better.
(C) Yes, it tastes good.
21. You won't forget to send the invoice to Scott, will you?
(A) Right, he has a very sweet voice.
(B) Please send them to my office.
(C) Could I have his address?
22. Do you think Mr. Fernandez can make it to the banquet tonight?
(A) Sorry, I already made plans for today.
(B) Let me call him.
(C) I think I can make it on time.

23. I thought you were out of town on business.
(A) In fact, the conference was canceled.
(B) I prefer living in the suburbs.
(C) It's out of ink, I think.
24. Could you help me with these bags?
(A) I won't be back until next Monday.
(B) Sure, where do you want me to put them?
(C) Yes, they belong to me.
25. When are you planning to go to Paris?
(A) To buy designer clothing.
(B) I attended a conference held in Paris.
(C) Sometime next week.
26. Would you like to join us for dinner tonight?
(A) I'm sorry, I have a lot of work to do.
(B) I went to the French restaurant with my co-worker.
(C) Yes, that's my favorite dish.
27. Do you know how to get to city hall?
(A) Sorry, I've never been there.
(B) He lives in the suburbs.
(C) By e-mail, I guess.
28. Did you get the contract that I e-mailed you or do I have to send it again?
(A) Sure, I'll send it to you later.
(B) I received it this morning.
(C) There is a letter for you.
29. Can you give me a ride to the subway station?
(A) No, you can't.
(B) I'm all right. I can manage to walk.
(C) I'll ask Tom to take you there.
30. Isn't there a safety training session scheduled for tomorrow?
(A) We're behind schedule, aren't we?
(B) Yes, at noon.
(C) No, I was not able to go there yesterday.

31. How many paid vacation days do you have this year?
 (A) 10 or 11.
 (B) I plan to visit my parents this year.
 (C) By credit card.
32. Why didn't you take the tunnel?
 (A) That's a good idea.
 (B) It was closed for maintenance.
 (C) Okay, I'll take it.
33. What was the weather like last weekend?
 (A) Mostly rainy, I guess.
 (B) Be sure to bring your coat.
 (C) I'm not sure whether she likes it or not.
34. Would you like tea or coffee, sir?
 (A) Neither, can I have a glass of water, please?
 (B) I think I could use more copies.
 (C) Sure, I can teach you how to make it.
35. Have you ever been to China?
 (A) I went there last month.
 (B) Yes, he is fluent in Chinese.
 (C) By air.
36. Shouldn't we go to Kyle's birthday party?
 (A) We are a party of 4.
 (B) It was so much fun.
 (C) I wasn't invited.
37. Is it possible to reschedule our meeting for next week?
 (A) Sorry, I'll be away on business.
 (B) He's scheduled to make a presentation next week.
 (C) Yes, the meeting went great.
38. The movie starts at 2 p.m., right?
 (A) The exit is on your right.
 (B) Why don't you look at your ticket?
 (C) Of course, I'd appreciate it.

39. Let's try the new Italian restaurant down the street.
 (A) Can I take your order?
 (B) I heard the food wasn't that good.
 (C) I'm planning to stay in Rome for a couple of days.
40. It looks like Mr. Chang can't wait to leave for vacation.
 (A) I believe I can handle it myself.
 (B) Where is he going?
 (C) I'm sorry, he's still on vacation.

PART 3

41-43 refer to the following conversation.

- w: Good afternoon, this is Ellie Jones. How may I help you?
- m: Hi, this is Russel Brown from the sales department. I'm calling to see if the parcel has arrived from our headquarters. It was supposed to be here this morning.
- w: Let me see. Well, I don't see any parcels around here. But there's a letter for you. It's from Twain.
- m: That's not what I have been expecting though. Let me call headquarters right now to find out what happened. Anyway, I'll come down to the mail room to pick up the letter in about an hour. See you then.

44-46 refer to the following conversation.

- m: Susan, are you planning to attend the media conference in Rome next week?
- w: Yes, I am. I was asked to lead a forum of journalists. It's about the role of the press. I just made an airline reservation using the Web site.
- m: Great. Does your company cover your travel expenses?
- w: Not all expenses. Actually, I should pay for the plane ticket myself. The company is supposed to cover airfare for only three international trips per year. And it has already covered my airfare for international events like this three times this year.

47-49 refer to the following conversation.

- W:** Welcome to Tower office building. We offer more than 100 rental offices that are furnished with state-of-the art equipment and amenities. Also, we just finished renovating our basement parking lot a week ago. Now it can accommodate more than 200 vehicles at one time.
- M:** Great. I particularly love the beautiful view around the property. In fact, I'm interested in renting the one on the top floor. My place is just 2 blocks away from this building. So it would be great if I can walk to work every day. By the way, can you tell me how much the monthly rent is?
- W:** It depends. But if you want to be on the top floor, it goes for 2,000 dollars a month.
- M:** Hmm... that's a lot more than I expected. I guess I should confer with my supervisor before making a final decision. Let me call him now.

50-52 refer to the following conversation.

- W:** Sam, do you think Mr. Thomson will arrive here in time for the presentation? Our Japanese clients are already here.
- M:** No, he phoned me early this morning and said he was stuck at the airport. Due to bad weather, all flights departing from Manchester Airport have been postponed. I don't think he can make it to the meeting this evening.
- W:** That's too bad. I guess we have to put off the meeting until tomorrow then.
- M:** That's right. Let me call Ms. Suzuki and ask her to rearrange the meeting. But I think you and I should still get together to review the marketing report this afternoon. Come to my office after lunch, OK?

53-55 refer to the following conversation.

- W:** Hi, is Mr. Brown in? My name is Linda Torres and I'm here for a job interview.
- M:** Oh, I have been expecting you. My name is Daniel and I'm Mr. Brown's secretary. He is currently with other candidates. Take a seat. While you wait, could you fill in the forms, please? And here's your temporary

ID badge. Be sure to wear it at all times while you are in the building.

- W:** Sure, I will. By the way, is there any place that I can use the internet around here? I need to check my e-mail.
- M:** Go straight until you see the sign for the mail room. If you turn left right there, you will see several computers for visitors.

56-58 refer to the following conversation.

- M:** Hello. This is Bruce Guerrero. I'm a subscriber of the Chicago Times. I'm calling to ask you for another copy of today's paper. I got one this morning, but it was all wet from the shower because it was dropped in the side yard, beside the porch door.
- W:** I apologize for that. Our delivery person hasn't returned from his route yet. Why don't I deliver it to you instead? It won't take long.
- M:** Thank you. But I'd like to let you know that newspapers have not been delivered to my porch several times already. Would you ask your deliveryman to put it in the right place?
- W:** Sure, no problem, Mr. Guerrero. You live on Scott Road, right? I'll be there within half an hour. I'll see you soon.

59-61 refer to the following conversation.

- W:** Excuse me. I received this T-shirt as a birthday gift last night but it doesn't seem to fit me. Could I exchange it for a larger one?
- M:** No problem, I think we have some large sizes in stock. You're eligible to exchange an item as long as it was purchased less than 2 weeks ago. Can I see your receipt, please?
- W:** Oh, I'm afraid I don't have it. As I said, I got it as a present from a friend.
- M:** I'm sorry, ma'am. Our store policy doesn't allow us to process exchanges without the receipt. Why don't you call your friend and ask for it?

62-64 refer to the following conversation.

- M:** Hello, Susan. Did you see the movie Sam Thomas starred in? It has gotten excellent

reviews from many critics lately.

Apparently, it got 5 stars from the New York Times yesterday. Thomas' films have never let me down. It is a must-see.

- W: Really? I saw posters at the subway station on my way to work. It looked like a very exciting film. Let's check it out. Do you want to go with me tonight?
- M: Sounds great. Actually, I went to the movie theater to see it last night but all of the shows were sold out. I really don't want to miss it. What time shall we get together this evening?
- W: Can you pick me up in front of my firm? I have a late meeting with my clients at 6 p.m. I think I can meet you at 8 p.m. Is that all right with you?

65-67 refer to the following conversation.

- M: Good Morning! My name is Billy Tang. I'm here to meet with Mr. Suzuki for a job interview.
- W: Hi, Mr. Tang. Mr. Suzuki is interviewing other candidates right now. Please have a seat over there. Would you like something to drink while you are waiting?
- M: No, thanks. I just had a cup of coffee on my way here. By the way, do you have any idea about health insurance and the pension plan the company offers?
- W: I'm sorry. I just started working here. I think you can get some information on them during your interview.

68-70 refer to the following conversation.

- M: It's great that our company is expanding so rapidly. Especially the Tokyo branch, which doubled its profits last quarter. I heard the management is planning to launch another Asian branch in China next year.
- W: That sounds good. In that case, we'll need to employ more staff to run the new office. As China is one of the fastest developing nations in the world, it would be a great opportunity for a new employee to start his or her career there. Many economists predict that China may pass developed countries such as America and Japan before long.

- M: You're correct. But I don't know whether we can afford to hire more employees for the new branch with our limited budget. Frankly speaking, I think it's more urgent to boost our domestic sales. Although we made profits in the international market in the last quarter, our sales in the domestic market have fallen for 5 months in a row. In addition, our office in Toronto is understaffed. Hopefully, they can hire more staff for our office here soon.

PART 4

71-73 refer to the following announcement.

Thank you for shopping at J-MART where we pride ourselves in selling fresh products to our community. Do you need fresh produce for dinner? Are you looking for great deals on fruits? Why not check out our produce section on the 2nd floor? All kinds of imported tropical fruits such as mango, pineapple, and durian are now available at half price for a limited period only. They are in aisle 5. If you are interested in organic food, look in aisle 7 for our special 30% discount. As you may know, the latest study conducted by the University of Hawaii revealed that organic foods contain up to 40% more antioxidants than conventional equivalents. Our produce suppliers use organically managed soil which is higher quality and has higher water retention along with 60% less fertilizer and 90% less pesticides. Should you need help with your shopping, please ask a manager on duty. Enjoy shopping here today.

74-76 refer to the following talk.

Good afternoon. Thank you for participating in today's monthly meeting. Due to a fire drill conducted this morning, we will start today's meeting at 2 p.m., an hour later than originally scheduled. The first item I'd like to talk about is the sales of our new printers. Our overall sales surged by 30% largely thanks to our aggressive marketing campaign. Most of all, our new TV commercials have played a significant role in

increasing our monthly sales. Now, we are considering the possibility of advertising in some popular magazines and newspapers. Now, Mike from the Sales Department will tell you more about our new advertising plan.

77-79 refer to the following telephone message.

Hello, Ms. Tang. This is Karen Watson from Personnel at Honda Incorporated. I am calling to inform you that you missed one recommendation letter in your application package. It is our company policy that a minimum of 3 letters of recommendation are required for the hiring process but we received only 2 letters from you. The marketing director position you wanted is still open. Please send what you missed to my secretary, Helen Kim, by tomorrow. For contact details, go to our Web site, www.Honda.com. As soon as we get it, our hiring committee will start to review it. If you are selected, an in-depth interview conducted by Michael Turner, our human resources manager, will follow. We hope to hear from you soon.

80-82 refer to the following instructions.

Hi, everyone. I'd like to welcome all of you to our training session for new office clerks. Today, I'm going to show you how to use the laser copy machine in the office. As you may have noticed, a copier has a keypad. You will be assigned an ID and password and you should enter both on the keypad whenever you use the copier. After you finish making copies, don't forget to press the "clear" button. Otherwise, somebody else may use the copy machine with your account information. Let me give each of you a personal access code and let's try to copy this document for practice. If you have any inquiries, please raise your hand.

83-85 refer to the following telephone message.

Hi, this is Jason calling from NY Motors. This message is for Ms. Baker. I'm calling to let you know that we finished changing the tires on

your jeep as you requested. But one of our mechanics told me that you might want to replace the fender on the right side. Also, I noticed the air conditioner didn't look quite good. In particular, your air filter looks dirty. Much like a vacuum cleaner bag, as the air filter gets dirty, its efficiency will be reduced. I think it should be cleaned or replaced as soon as possible. We need your approval to make these repairs. So, please call us back and let us know whether you will proceed with them or not. Thank you.

86-88 refer to the following speech.

Welcome to the Washington Cultural Museum. My name is Sandra Jones and I'll be your guide today. A guided tour in the gallery will take about an hour. We'll start here in the Asian art gallery, where you'll see lots of exhibits showing a wide range of contemporary paintings and sculptures in Asia. Before we enter the gallery, I'd like to tell you a few things we should be aware of. Once inside the gallery, you are not permitted to take flash photos. However, taking pictures without a flash is allowed. Please refrain from eating and drinking in the exhibit area. Following the guided tour, you will have lunch in the huge food court on the third floor of the museum. If you happen to separate from our group, let's meet in front of the food court at noon. Now, would you please follow me?

89-91 refer to the following advertisement.

Are you interested in teaching English overseas? Super Learning Institute of English is now accepting admission applications for our excellent TESOL program. We are one of Sydney's leading educational institutions and a number of graduates have been teaching in schools around the world since our institution was founded in 1995. I'm confident that we will give you the necessary knowledge to teach English for all age levels and will make you a competitive and well qualified English teacher. Our certificates are well received by foreign language schools and institutions. That's right.

There is a huge need for competitive English teachers all over the world and you get a chance to make a difference in your life. Please call our toll-free number, 1-800-600-1255 and speak to one of our representatives today for further information. Thank you.

92-94 refer to the following telephone message.

Hello, Mr. Samuel Carter! This is Gary from the New York Eagles. I'm sure you have been enjoying our thrilling and exciting season this year. With consistent supports from our enthusiastic fans like you, we finally advanced to the playoffs for the first time in the last 50 years of our team history. I'm calling to let you know that we have a very special offer for our dedicated fans for the upcoming playoff games scheduled to begin next week. You are entitled to buy tickets to any of those games for just 20 dollars. This is such a great deal considering that the tickets for a regular season game normally cost 35 dollars each. Please be informed that this is a limited time offer that will be good only today. So if you are interested, don't hesitate to visit our official Web site to make a purchase. Should you have any inquiries about ticket purchases, please give me a call at 311-3333. I'll be around the office until 9 p.m. today.

95-97 refer to the following announcement.

Attention, everyone! HK, Inc. decided to hold their annual company banquet here tonight at Fresh Ocean Seafood once again because our restaurant is well-known for providing both fresh seafood and excellent service in town. I don't want to let them down since they are one of our important clients. I'd like each of you to pay extra attention and stay alert all the time because we'll be serving more than 100 guests at the same time. We have lots of things to do this afternoon. So please check what you should do and if you have any questions about your work assignments, don't hesitate to talk with your immediate supervisor. Thank you.

98-100 refer to the following talk.

Before I start today's meeting, I'd like to talk about our quarterly sales report that was completed this morning. I had the chance to look at it and I thought you should be proud of what you've done for our company. I'm so happy to tell you that we have made a record profit by selling our new video game last quarter. In fact, our profit has grown steadily over the past five years and our net income will continue to rise over the coming year, up to one billion dollars. I know it's because of the dedication and hard work of all the sales people sitting in front of me. To appreciate your great efforts, our president has decided to give you a 10% pay raise from next month. Furthermore, a special celebration will be held next Monday to celebrate this wonderful success. Invitations will be sent to your office in the afternoon. Congratulations and I have never been more proud of you. Thank you.

Actual Test 07

PART 1

1. (A) She is cutting a piece of wood.
(B) She is constructing an outdoor wall.
(C) She is focusing on hammering a nail.
(D) She is fixing the power cable.
2. (A) She is doing the dishes.
(B) She is wiping the oven.
(C) She is slicing some loaves of bread.
(D) She is preparing something to eat.
3. (A) They are playing the same kind of instruments.
(B) The performers are both standing.
(C) The singer is waving to the audience.
(D) The microphone is being installed.
4. (A) Coffee is being poured into cups.
(B) A machine is placed on the table.
(C) The table is covered with a cloth.
(D) A man is drinking from a bottle.
5. (A) They are sitting in a circle.
(B) They are having a conversation.
(C) They are wearing glasses.
(D) They are gazing at the bridge.
6. (A) They are helping themselves to the food.
(B) They are setting the dinner table together.
(C) They are holding cups in their hands.
(D) They are clearing off the table.
7. (A) A shopper is reaching for an orange at an outdoor fruit stand.
(B) A woman is weighing some fruit.
(C) A variety of fruits are displayed for sale.
(D) Grapes are being sorted into boxes.
8. (A) He is talking on a cellular phone.
(B) He is fixing a mobile phone.

- (C) He is putting on a wrist watch.
(D) He is taking off his sunglasses.

9. (A) People are walking past the bench.
(B) A man is carrying a bag.
(C) The path leads down through the woods.
(D) Some people are working on the road.
10. (A) The woman is using a computer on her lap.
(B) They are looking in the same direction.
(C) They are involved in a discussion.
(D) The woman is resting at the bottom of the steps.

PART 2

11. When does your train leave?
(A) Platform 7.
(B) I left it in the terminal.
(C) At noon.
12. Where is the nearest post office?
(A) Sorry, it has been postponed.
(B) Yes, it's near here.
(C) Down the street.
13. How did you get here?
(A) A couple of days ago.
(B) One of my colleagues gave me a ride.
(C) I'll take a taxi.
14. What took you so long?
(A) No problem. I'll take you there.
(B) I'm so glad to hear that.
(C) I was caught in traffic.
15. I can't get the car to start.
(A) Let me take a look at it.
(B) I'd rather take a walk.
(C) It won't start until 1 o'clock.

16. Would you like to send the letter by mail or have it delivered in person?
 (A) Either would be OK.
 (B) To the Personnel Department.
 (C) No, I haven't finished reading it yet.
17. What is wrong with this computer?
 (A) It's still under warranty.
 (B) It looks like it's infected with an unknown virus.
 (C) It's been a long time.
18. When will the building renovation be finished?
 (A) To attract more customers.
 (B) On the second floor.
 (C) It won't be completed until March.
19. Mr. Jackson's presentation was pretty informative, wasn't it?
 (A) I like this gift very much.
 (B) Yes, she's very pretty.
 (C) I was very impressed.
20. How did you develop this machine?
 (A) Actually, Sean did it.
 (B) About a month ago.
 (C) Yes, it's about new development projects.
21. You're the new vice-president, right?
 (A) Yes, I just got promoted.
 (B) I think he's new here.
 (C) You can find it on your right.
22. I really enjoyed the luncheon you prepared for us, Sam.
 (A) I'm glad you liked it.
 (B) Let's have lunch at the cafeteria.
 (C) Yes, I enjoyed the movie, too.
23. If you'd like any assistance with your presentation, just let me know.
 (A) She'll be here to assist you in a minute.
 (B) You should present this to the security guard to gain access.
 (C) I'd appreciate it.
24. The main dishes are very tasty, aren't they?
 (A) No, I like it a lot.
 (B) You seem to have good taste in music.
 (C) You're right.
25. You are new here, aren't you?
 (A) This is my first day.
 (B) No, I can't hear a word.
 (C) Yes, I knew it.
26. I have two free tickets to the baseball game on Friday. Would you like to come with me?
 (A) Sorry, but I have another appointment.
 (B) It was a close game.
 (C) Three of us are coming.
27. I need a map of the city.
 (A) It's a large city.
 (B) Let's buy one.
 (C) I need to go there.
28. I hope the grocery store remains open late tonight.
 (A) Turn right on the corner.
 (B) It stays open until 10 p.m. today.
 (C) No, the opening ceremony was delayed.
29. Is there any bank where I can deposit this check around here?
 (A) Sorry, we don't accept any cash.
 (B) There is one across the street.
 (C) Where are you going?
30. What do you think about the new carpet in the waiting room?
 (A) Yes, it's easy to clean.
 (B) It goes well with the wall.
 (C) I'm still waiting for her.
31. Would you like to come to my office or discuss it over lunch in the cafeteria?
 (A) Sorry, I can't come to the phone right now.
 (B) Neither, how about meeting in the lobby at 2?
 (C) No, it's not like this.

32. Who's in charge of the new account?
 (A) No, it isn't.
 (B) Charge it to my account.
 (C) Isn't it allocated to David?
33. I thought you already left for your vacation.
 (A) My secretary reserved a flight ticket.
 (B) Not until next month.
 (C) Be sure to bring your passport.
34. Don't you think these copy machines should be replaced?
 (A) I'll make some coffee for you.
 (B) Yes, with more cost-effective ones.
 (C) I'll talk to him about it.
35. Can we take a break now?
 (A) Not for another hour.
 (B) I'm broke now.
 (C) It won't take so long.
36. The office seems really hot.
 (A) Why don't you turn on the air conditioner?
 (B) Yes, it's really spacious.
 (C) He is not in his office now.
37. How is the new textbook?
 (A) I think it's pretty thorough.
 (B) It's next to the bookshelf.
 (C) More than 500 pages.
38. I hope the movie won't be over by the time we arrive there.
 (A) We are going to move next week.
 (B) Yes, Sally Watson starred in the movie.
 (C) Don't worry, it doesn't begin until midnight.
39. What's the best way to get in touch with you?
 (A) I'm not going with you.
 (B) Here is my business card.
 (C) It was very touching.

40. Didn't Mr. Jackson tell you that the delivery might be late?
 (A) No, I didn't tell him.
 (B) Yes, he gave me a call this morning.
 (C) By courier, I guess.

PART 3

41-43 refer to the following conversation.

- M: Hi, Cathy. Have you seen Linda, our new computer technician? I was told she was transferred from our London branch.
- W: No, I didn't see her, Kyle. But Jeff said she is still in the training program at our headquarters located in New York. She won't start working with us until next Tuesday.
- M: Oh, I can't wait to see her. We have been understaffed since Ted retired last month. I'm sure that she will be a big help to our team.
- W: That's right. I'm supposed to pick her up at the airport on Tuesday. I'll introduce her to you as soon as she gets to our office.

44-46 refer to the following conversation.

- W: Tom, I was relocated to our Seattle branch office last week. But there are not enough chairs we can use. Do you happen to know a good place to buy them at a reasonable price?
- M: There is an office furniture store on fifth street. It's situated between the central bus station and Keiko gas station. It's called "Super Office furniture." It offers a wide variety of quality office chairs. You won't be disappointed. As it closes at 6, you need to hurry if you want to buy one today.
- W: I think I should leave now. There's just 30 minutes left before it closes. As I'm not familiar with the area, I'd better take a taxi.
- M: You don't have to, Jane. 46. It is just a 10-minute walk from here. Follow me and I can walk you there.

47-49 refer to the following conversation.

- W: I don't understand why the shuttle bus isn't

here yet. It's already 2:20. I really don't want to miss the first part of the World Trade Convention.

- M: Neither do I. I heard the opening ceremony is pretty much a 'must-see' for everyone. Also, Ms. Watson's opening address is something that I don't want to miss. That's why I want to be there in time.
- W: According to the bus schedule, it should have been here 20 minutes ago. I guess it bypassed this stop. The opening ceremony commences at 3 p.m. Let us hurry or we'll be late. Why don't we take a taxi?
- M: 49. That's a good idea. Wait a moment. Let me go back to the front desk and ask them to call a taxi for us.

50-52 refer to the following conversation.

- W: I'd like to buy this pink blouse. How much is it? You take credit cards, right?
- M: Sorry, we only accept either cash or check. Let me look at the price tag. Oh, that will be 120 dollars.
- W: Well, I have only a 100-dollar bill in my purse. So I need 20 dollars more in cash. Is there an ATM in this shopping mall? If you can hold this blouse for a moment, I'll go and withdraw some money from the machine.
- M: There is one next to the main gate on the first floor. Don't worry. I won't sell it to anyone until you come back.

53-55 refer to the following conversation.

- W: Hi, Kevin. How was your business trip to New York last week? I heard you were attending the international marketing seminar.
- M: Yes, I had a great time there. Everyone said it was quite informative. What attracted me most was Mr. Johnson's presentation. It was about the latest marketing strategies and skills that I'm interested in. He emphasized the importance of focusing on online marketing. Now I think I've got some ideas about how to expand our business in Europe.
- W: Great. I'm very interested in various online

marketing strategies, too. Why don't you share your ideas with us at our staff meeting scheduled this afternoon?

- M: Sure, why not? Let me get my assistant to organize all my information from the seminar. By the way, the meeting starts at 3, right?

56-58 refer to the following conversation.

- W: Hi, Greg. Have you made your train reservation for the North American International Motor Show in Detroit on Tuesday? I'm planning to take the overnight train on Monday night. It's going to be a long trip so I was wondering if you want to travel with me.
- M: Actually, I'm thinking of renting a car and I decided to leave earlier on Saturday to have some spare time to tour the city by myself before the exhibition starts.
- W: Really? It's a long way to drive. I think you should take breaks more frequently to relieve fatigue while you're behind the wheel.
- M: Thanks for your advice, Janet. Maybe you should come with me. Wouldn't it be great if we took turns driving? I'm sure it would be fun.

59-61 refer to the following conversation.

- W: Hi, my husband and I just checked in. We've been assigned the double suite on the second floor. But we just realized that it is a smoking room. Would it be possible to change it to a non-smoking room?
- M: Let me see what I can do for you. Can I have your name, please?
- W: Yes, my name is Sera Smith. My current room number is 203.
- M: I'm sorry, there are no non-smoking rooms available today. However, I think I can give you a room with a fantastic ocean view on the top floor tomorrow. Of course, it's smoke-free. How does that sound?

62-64 refer to the following conversation.

- M: Sally, has the shipment of X-101 printers arrived at our warehouse yet? Our holiday

sales will start tomorrow. So I'd like get them displayed by the end of the day.

- w: They are on the way, Mr. Ford. I called the manufacturing plant a minute ago, and George said they shipped them on Monday. He thinks the truck should be here at the latest this afternoon.
- m: I don't want them to get here too late. If they arrive here after 6, we have no choice but to work overtime again. By the way, don't you think we should display these laptops by the entrance to get even more attention from potential customers?
- w: That's a brilliant idea. I'll tell other store employees what you just said.

65-67 refer to the following conversation.

- w: Philip, are you free this afternoon? The product design team is scheduled to make a presentation about our new mobile phone at 3 p.m. I know you're quite busy because you just got transferred here. But it will really help you settle in here if you attend it. Not only can you learn about the new features of the new product but also you will be able to get to know everyone on the design team.
- m: That sounds good. I think I can squeeze it into my schedule. Where will it be held?
- w: It will take place in our main conference room on the 5th floor in "Enterprises East Wing." It's just a 5-minute walk from your office. If you'd like, I'll walk you over there.
- m: I'd appreciate it. I'm still a stranger here. I'll stop by your office 10 minutes before the presentation begins.

68-70 refer to the following conversation.

- w: Mr. Jackson. I'm calling regarding the ongoing construction of your franchise store on Main Street. Due to the rainstorm last week, we've fallen a little behind schedule. I'm afraid we won't have it done by the due date stipulated on the contract after all.
- m: Oh, that's something that I didn't expect to happen. The problem is that we already arranged our grand opening ceremony on the date specified in our contract.

- w: I'm sorry to hear that. Aside from the bad weather, we needed to order more marble to case the walls with, but the supplier said it was currently out of stock. I think we need at least a couple of extra weeks.
- m: Then, why don't you send me an e-mail attached with the revised schedule right away? I have to let my supervisor know about the schedule change so that we can reschedule the grand opening in an appropriate way.

PART 4

71-73 refer to the following telephone message.

Hello, Ms. Lewis. This is Cindy Lopez from Philips Incorporated. I'm calling to ask if your hotel has any large banquet hall available on the 12th of Dec. Tim Morrison, one of our clients recommended your hotel to us because he was quite satisfied with the banquet held in your hotel last year. He said the success of the event was mainly due to your friendly staff and excellent service. We are scheduled to hold a company party to celebrate our 5th anniversary on Dec. 12 and it will last from 2 p.m. to 10 p.m. We need a hall large enough to accommodate more than 200 people simultaneously. Please call me back when you get this message. My office telephone number is 411-4411. Hope to hear from you soon.

74-76 refer to the following telephone message.

Hello, Mr. Davidson. This is Dan Anderson from Ace online shopping mall. I'm pleased to let you know that you are eligible for a special coupon which entitles you to 15% off your next purchase at www.acedept.com for the next 30 days. Plus, for any order over 50 dollars, a beach towel will be given out as a special gift. In addition, if you buy any computer products within this month, we'll give you a free laptop bag which is both convenient and fashionable. If you need more information about our special

deal, please visit our Web site anytime you want. Please remember we are always grateful for your continued patronage. We are here to make big savings while shopping.

77-79 refer to the following instructions.

Good morning, everyone. The purpose of today's new employee orientation is to get our new employees acquainted with basic company policies and systems. Before we start our session, there are several things that I want you to do. First, you are asked to complete some forms in your packet. When you finish filling them out, please submit them to your immediate supervisor. After that, you need to get your employee ID card issued. Your group leader will take you to have your ID photo taken. Finally, I'd like to remind you that the computer training session for employees will start next week. For those who are interested in it, we have time for registration from 9:30 a.m. to 9:50 a.m. in the lobby today. Okay, let's get into groups.

80-82 refer to the following announcement.

Welcome to the third annual management seminar of the Steel Industry Association in Dallas. Before we kick off today's session, I have several announcements to make. First, all speeches by professors and business consultants require you to sign up in advance. In order to do this, please feel free to stop by the registration desk near the entrance where you can pick up the brochures. Also you can take advantage of complimentary snacks and beverages there. As always, don't forget to keep your ID badge on at all times. Finally, in case of any unexpected schedule changes, please refer to the bulletin board outside the auditorium on the second floor or you can check our Web site as well. In about half an hour, Jenny Sanderson, the chairperson of our association will start her opening speech. Thank you.

83-85 refer to the following speech.

Hi, my dear fellows! I want to thank you for coming to our monthly company outing despite your busy schedule. As the president, I'd like to celebrate the success of this month's sales records with all of you and I appreciate your dedication and endeavors. This month, our women's wear sales have tripled and we finally got to the top among more than 50 major clothing stores on the west coast. Next month, I hope to see a huge increase in the sales of men's wear, which could place us as number one in the United States. Once again, I'd like to express my gratitude to all of you and I'm sure that our success wouldn't have been possible without your motivation and enthusiasm. Finally, there will be some good news for some of you soon. To recognize your great efforts, the board of directors decided to promote 3 top sales clerks to be regional managers next month. I wish you the best of luck.

86-88 refer to the following advertisement.

Traveling to New York, Madrid, London wherever you go, come fly with us. We South Airlines, were named the best low cost airline, winning the 2010 Airline of the Year Award. This year, we won awards in other 2 categories, which are: "The best flight attendants" and "The best in-flight services." In addition, we have been rated 3 years in a row, best airline in the world by London Times. If you reserve any international flight during the week, you will receive a 20% discount. For more information, visit us at www.southair.com. We always strive to provide our customers with the best possible satisfaction through service beyond expectations. We look forward to serving you soon.

89-91 refer to the following speech.

Hello, everyone. My name is Tom Jacobs and I'll be responsible for today's computer training course. I was a little surprised when Peter Simpson, the head of human resources talked to me about the result of the recent in-house

survey. It indicates that nearly half of our employees have virtually no basic computer skills dealing with databases, spreadsheets, or even word processors. All they can do is conduct routine tasks on the internet such as checking e-mail or reading online articles. They are being left out of the technology age due to the lack of education or the lack of interest. I have spent my whole life trying to develop more accessible and flexible learning programs for computer novices. This course will be divided into 2 different sessions, one in the morning and the other in the afternoon. Now let's start the morning session along with the course manual. Let's open your manual to page 5 and learn the basic computer terms first.

92-94 refer to the following news report.

Now for the PBS business news. I'm Jason Grant. The spokesman of LK Technologies announced that the company has struck a merger deal with Micro-pro, Inc., one of the nation's largest computer manufacturers. This merger is the biggest of its type so far and will see LK rival the U.S. leader, Intelsoft, Inc. David Jones, a famous business analyst predicts that this merger will help LK improve its marketing capability and widen its sales network across the nation. Since this announcement was made last Friday, the company's stock price has risen rapidly for the past 3 days in a row. More details will be covered after the commercial break. We'll be right back.

95-97 refer to the following announcement.

Welcome to our summer orientation of Lansing community center. I'm happy to inform you that our center will start a couple of new programs for our residents. Every Friday night, we'll show an art film in the auditorium and free admission tickets will be distributed at our administration office on a first come, first served basis. This week, "True Love" directed by Jimmy Murray will be shown at 7 p.m. If you are a fan of romantic movies, you shouldn't miss this beautiful film. And the reopening of our indoor

swimming pool is also good news for those who want to keep in shape. Anyone wishing to use the pool is asked to pay two dollars per visit. However, if you are over 65 years of age, the admission fee will be waived.

98-100 refer to the following news report.

Hello, this is Jane Miller from TNN local news. Nashville will celebrate the opening of a new bridge over the Tennessee River soon. This 15 km-long bridge links Frankfort to the downtown area of Nashville. Although there are 3 bridges across the river, traffic often gets delayed during rush hour. City officials hope that this fourth bridge will ease traffic jams in the area and facilitate the daily commute. Experts expect that this 4 lane bridge will make the journey between the two cities 80km shorter as well as reduce traveling time by half an hour. The construction work started in 24 and it is scheduled to be completed next month. In the meantime, local commuters are advised to use public transit to avoid the anticipated congestion near the construction site. The city offers extra discounts on bus fares to commuters to encourage the use of public transportation. Don't go anywhere as we will be right back with a lot of local news in a minute.

Actual Test 08

PART 1

1. (A) They are setting up microphones on a stage.
(B) They are putting away their instruments.
(C) They are playing stringed instruments
(D) They are performing outdoors.
2. (A) She is turning a knob.
(B) She is painting the wall of the park.
(C) She is using a brush.
(D) She is painting a roof.
3. (A) A tree is between the cars.
(B) A man is leaning against the railing.
(C) A man is holding the car door open.
(D) There is heavy traffic on the street.
4. (A) He is pushing a cart in front of him.
(B) He is pulling his car up to the gate.
(C) He is wheeling a bag behind him.
(D) He is picking up his suitcase.
5. (A) There is a lone walker on the beach.
(B) The couple has just walked past the cafe.
(C) They are walking side by side.
(D) They are holding onto a basket.
6. (A) He is reaching for a book.
(B) He is taking a book from the shelf.
(C) He is making a purchase.
(D) He is holding a book.
7. (A) The table is being measured.
(B) A man is carving a piece of wood.
(C) The table is being set up.
(D) The men are wearing gloves.
8. (A) They are having a discussion in a classroom.
(B) A man is resting his chin on his hand.
(C) Most of the seats are unoccupied.

(D) Some people are bending over the table.

9. (A) There are lampposts on both sides of the road.
(B) The street is deserted.
(C) The road is being paved.
(D) Some people are going across the street.
10. (A) Some cups are being removed from the table.
(B) There are four chairs around the round table.
(C) Some lights have been turned on.
(D) A display is being dismantled.

PART 2

11. Where are you headed?
(A) To the clinic.
(B) In the afternoon.
(C) By subway.
12. How's the tea served in Green Cafe?
(A) I'll meet you at the in-house cafe.
(B) I hope you get better soon.
(C) Very good.
13. Why don't we place an order now?
(A) Because I'm in a hurry.
(B) Let's do it after lunch.
(C) It's out of order now.
14. A bus will arrive soon.
(A) He is very punctual.
(B) I can see it coming here.
(C) Yes, the boss will be here in 20 minutes.

15. Have you had a chance to see the new exhibit held at the local cultural center?
(A) The center is located in the middle of the city.
(B) No, I didn't see him there.
(C) Not yet. I've been kind of busy lately.
16. Do you know a budget hotel around here?
(A) It looks so expensive.
(B) Why don't you check a travel guide?
(C) In the accounting office.
17. How did you come to work this morning?
(A) My car broke down, so I walked here.
(B) I woke up at 6 in the morning.
(C) It took half an hour to get to work.
18. Why didn't you bring your car today?
(A) It's still being repaired.
(B) I'll ring you in a minute.
(C) It sounds like a great idea.
19. How many laptops do we need for the orientation?
(A) More than 20.
(B) No, I'm looking for desktop computers.
(C) We expect at least 100 new employees to attend the orientation.
20. Didn't you go to the conference?
(A) I think she did.
(B) That'll be exciting.
(C) Actually, it was delayed.
21. You liked his speech, didn't you?
(A) I don't think it's necessary.
(B) You did an excellent job.
(C) It was very helpful.
22. Mr. Wang is a smooth talker, isn't he?
(A) He has a good sense of humor as well.
(B) I'll talk to him later.
(C) Yes, everything has smoothed down.
23. Why did David get off work so early today?
(A) I have an important meeting to attend today.
(B) Let's get off at the next stop.
(C) He said he has a dental appointment this afternoon.
24. We need to rearrange the meeting, don't you think?
(A) Sure, when would it be convenient for you?
(B) To avoid rush hour traffic.
(C) At 6 p.m.
25. Are you going to Atlanta by car or by train?
(A) Actually, I will fly there.
(B) It takes at least 5 hours.
(C) No, the training was put off again.
26. How about applying for the job in sales?
(A) By tomorrow.
(B) I'll think about it.
(C) They don't apply to you.
27. Should we ship those parcels today or wait until tomorrow morning?
(A) By ship, I guess.
(B) Tell him to wait until tomorrow.
(C) Let's send them right away.
28. It's a beautiful day, isn't it?
(A) Sorry, I'm not going out today.
(B) Hopefully, it stays like this until the end of the week.
(C) Yes, you look so beautiful today.
29. Should I give your contact number to Mary when she comes to our office?
(A) Yes, I signed the long-term contract with Jane.
(B) I will meet you at my office.
(C) She already has my business card.

30. Have you heard that the monthly rent would be raised soon?
 (A) Sorry, I lent it to John this morning.
 (B) No, I was away on business.
 (C) I didn't know she got a raise.
31. Let's get two tickets for the magic show on Saturday.
 (A) I've already purchased them.
 (B) It was the fantastic performance.
 (C) Sure, I'll show you the way to the airport.
32. Has the director finished reviewing my proposal?
 (A) Yes, I just finished it.
 (B) No, not yet.
 (C) It has a nice view, doesn't it?
33. Who should I talk to about the training?
 (A) No, I drove myself.
 (B) It's scheduled to begin at noon.
 (C) Didn't Sammy tell you?
34. Where did you find the blue binder?
 (A) Last night.
 (B) That's my favorite color.
 (C) It was in the cabinet.
35. Have the buyers shown up at the office yet?
 (A) They are waiting for you.
 (B) I showed him around the office.
 (C) No, I can't afford to buy it.
36. Have you heard what time the meeting will start?
 (A) It'll last for an hour.
 (B) Yes, I have met him at the conference.
 (C) It's scheduled to begin at 2 p.m.
37. I haven't seen Kelly around these days.
 (A) I don't work out these days.
 (B) It's a beautiful scene, isn't it?
 (C) She left the company all of a sudden.
38. The fax machine doesn't work again.
 (A) Yes, it's time to buy a new copy machine.
 (B) Did you call the repairman?
 (C) Okay, let's fax him immediately.
39. Why don't we grab a bite to eat here?
 (A) Sure, I'll grab a taxi for you.
 (B) OK, but we should return to the office by 1.
 (C) Because I'm too full.
40. Why did Mr. Thomas resign as chairman?
 (A) I'll give a resignation speech tomorrow.
 (B) Look at the sign on the wall.
 (C) I didn't even know that he left our company.

PART 3

41-43 refer to the following conversation.

- M: Good morning, North South Airlines, How may I help you?
- w: Hi, this is Joan Campbell. I reserved a round-trip ticket from Dallas to Boston. I'm supposed to leave for Boston the day after tomorrow. But the ticket hasn't arrived in the mail yet. I don't know what to do.
- M: I'm sorry, ma'am. Let me check our records. Well, it says it was sent by express mail a week ago. I think I have to call the delivery company and see what happened. If you don't get it by the end of the day, we'll issue an electronic ticket. Once I send it by e-mail, you can print it out at your home.
- w: That's nice. It sounds very convenient. Thanks.

44-46 refer to the following conversation.

- w: Thank you for calling Jenny's. How can I help you?
- M: Hello, I'd like to reserve a table for four at 6:00 p.m. today. And could we have a table in the non-smoking section? I heard your mushroom ravioli is fantastic. That's why I

want to take our clients to your place.

- w: I'm sorry to tell you this, but all our tables are full at 6. But we have one spot open at 7 p.m. Is that okay with you?
- m: If you say so, I'll be there by 7. By the way, could you tell me how to get there?

47-49 refer to the following conversation.

- m: Excuse me, I'd like to buy a round-trip flight ticket to Sydney. I'm supposed to attend the convention there. I want to leave from JFK airport on April 4th and come back here on April 9th.
- w: Okay, sir. Let me see what I can do for you. Oh, you're in luck. There's one seat available in economy class. The flight departs at 10 a.m. on the 4th and returns at 8 p.m. on the 9th. How does that sound?
- m: That's great. How much will it cost?
- w: We're offering a 25% discount on every April flight because it's off season. So your total comes to 1,450 dollars.

50-52 refer to the following conversation.

- w: Ted, we are understaffed today. Peter called in sick and Susan is on vacation. I really hope we have no trouble serving dozens of guests in the banquet hall this evening.
- m: Don't worry, Jenny. I already asked the trainee chefs to help us out. They can help prepare the appetizers and desserts. By the way, could you supervise and support them?
- w: No problem. I'm sure they will be helpful. Meanwhile, they will get hands-on experience and learn how things go in the kitchen.
- m: You got a point there. I will be around the hall to set up the chairs and tables. If you need me, don't hesitate to call me on my cell phone. Keep up the good work.

53-55 refer to the following conversation.

- w: Hello, Jason. This is Cindy. I stopped by the construction site this morning on the way to work but it doesn't look like the work has progressed much since my last visit.

Did the rain we had last week put you behind schedule?

- m: Don't worry. We're still on schedule. I'm sure we'll complete the construction work in March as scheduled.
- w: I'm relieved to hear that. Our president is looking forward to it. I don't want to let him down.
- m: There won't be any problem. Mr. Tucker, our construction team leader said your store will be open to the public no later than March 10th.

56-58 refer to the following conversation.

- m: Hi, Rachel! I heard you are planning to open your accounting office in Glendale. Have you had any luck finding a good location for it?
- w: Not yet. I looked at several spots with a real estate agent last week. Actually, I liked the one on Saint Paul Avenue but it was a little small for the number of our current staff. As we are planning to add dozens of employees to our office next year, the space should be large enough to accommodate all the staff members including prospective ones.
- m: You know what? Today, I happened to read a newspaper article about the huge office building that has just opened. You could find a large space there.
- w: Great. Where did you leave the newspaper? I really want to look at the article.

59-61 refer to the following conversation.

- m: Hi, Sally. I'm wondering if the public library is still open.
- w: It's almost 6 p.m. It's probably closing now. As far as I know, it's open until 6 p.m. on weekdays. Why are you asking that, anyway?
- m: I need to check out some books for my mid-term exam. I don't really want them to be checked out by somebody else.
- w: Log onto the Web site and see whether they are still available. If they are, you'd really better put them on hold so no one

can borrow them before you get there tomorrow morning.

62-64 refer to the following conversation.

- w:** Hello, Scott. Do you have a minute? I have some problems with my computer and I'd like you to take a look at it if you are free.
- m:** You must be kidding, Julia. I thought your computer worked well. It has been working great since you bought it last month, hasn't it? What seems to be the problem, anyway?
- w:** Well, an error message that I have never seen before popped up when I tried to run the spreadsheet program this morning. So I restarted the computer, but the same thing happened over and over again. I will get into big trouble unless I can get it repaired as soon as possible. I have to prepare my presentation for tomorrow's meeting and I really need the data saved on my computer.
- m:** Actually, I'm busy upgrading the company server right now. But I can get Peter over to you in a few minutes. He's a good technician and knows how to deal with that kind of problem. I'm sure he can take care of it for you.

65-67 refer to the following conversation.

- m:** I can't believe it's so windy and cold here in Chicago. It's already March but it seems like winter isn't over yet. However, the real problem is that I didn't bring warm clothes today.
- w:** Me neither. I didn't expect Chicago in March to be extremely chilly like this. I think we need to buy some warm jackets because we will stay here for a week until the conference ends next Tuesday.
- m:** Right. It would be great if there were a clothing store within walking distance. The next session is scheduled at 4. So we have a couple of hours to shop until it begins.
- w:** Let's ask the receptionist in the lobby. Since our hotel is in the heart of downtown, there should be one around here.

68-70 refer to the following conversation.

- w:** I'd like to purchase this leather jacket. It's 30% off, isn't it? I saw the banner saying everything in the store is marked down up to 30% when I entered the store.
- m:** I'm afraid our winter clearance sale won't start until next week. You could come back then to buy it at the reduced price.
- w:** Okay. By the way, could you set it aside for me until I come back? I don't really want to miss this great opportunity.
- m:** Usually, we don't hold an item for a customer. But if you really want it, you should deposit 10% of the original price in cash. Of course, you may pay the rest when you get the jacket.

PART 4

71-73 refer to the following news broadcast.

Thank you, Paul for the weather update. Now let's move onto the local news. Liverpool city council's Danny Gass announced the New England tunnel will be closed overnight to traffic while the repair work is carried out from September 5th to September 30th. He said that heavy traffic and air pollution have affected its structure and the old lining should be replaced. According to him, traffic using this tunnel has increased from one million vehicles a year when it was opened over 20 years ago, to 5 million. Therefore, he stressed that the work is necessary for long-term improvement of the tunnel. Fortunately, the work doesn't seem to really interrupt peak-time traffic because it is confined to overnight. However, commuters using this tunnel while the repair work is underway are advised to take highway 12 instead.

74-76 refer to the following announcement.

Good evening, shoppers. This is the store manager, Linda Wang, and I'm pleased to announce that Groger's special deals will be available for the next week. First, locally produced milk will be on sale for \$1 per 1/2

gallon in our dairy section. Also, in the kitchenware aisle, we will have a wide range of kitchen items reduced to low prices. If you buy our plate set, we'll give you a 30% discount on a blender. And if you buy one of our knives, we'll give you a table cloth for free. Come back here next week and get a hot deal. Be sure to remember that the sale will be over on Friday.

77-79 refer to the following talk.

Thank you for coming to the monthly meeting of the Peace Village neighborhood association. We have gathered here today to share ideas and opinions about improving our standard of living in the village. My name is Sharon Hudson and I'm the convener of today's meeting. I'm delighted to see some new faces here this month, and hopefully, we'll get to know each other soon. First, I have some great news for us all. The local bike company, Speed Industry, agreed to subsidize our new program designed to help the underprivileged in our community. This program was initially suggested by David Young, our long-term resident, in January's meeting. It includes the plan to build a day care center for busy working moms who don't have extra time during their day. The construction will start in a couple of weeks.

80-82 refer to the following talk.

I'm so thrilled to lead our company-wide new product review. Our R&D department is honored to have the opportunity to tell you about our latest product. My name is Thomas Black and I am in charge of the overall development of our new mobile phone. As some of you already know, our team has worked with the famous industrial designer, Ted Morrison, to develop a new mobile phone for more than 2 years. This phone was designed with entertainment in mind. It features both an MP3 player and DMB mobile TV. Moreover, it is equipped with a 3.0 Mega pixel camera with auto focus. We have a tentative schedule for release dates. Please refer to the information packet for further information. Now, let me turn

the microphone over to our senior designer, Ted. Please give a big round of applause to him.

83-85 refer to the following telephone message.

Hi, Ms. Stone. This is James Lopez from General Papering. I'm calling because we have some problems with the wallpaper you ordered last Monday. We were going to get your new office re-papered on Thursday, but we need to delay it until the beginning of next week. Yesterday, we received the wallpaper from our manufacturing plant but it turned out to be the wrong color. You wanted white but we received grey. There must have been miscommunication between the factory and our office. I talked to the plant manager this morning, and he promised to ship the right color this afternoon. It is expected to be delivered to us no later than this weekend. Therefore, we can go ahead and hang paper on the wall next Monday instead of Thursday. I'd like to know if this new schedule is acceptable to you. Please call me back later and I'm sorry for the inconvenience.

86-88 refer to the following voice mail message.

Hello, Cathy. This is John Taylor from Accounting and I'm calling about the reimbursement request you made yesterday. According to the request form you submitted, you spent as much as 1,500 dollars during the business trip to Tokyo last month. Though I went through all copies of receipts you attached to your expense report I wasn't able to find the receipt for the hotel bill. It seems like you didn't include it by mistake. I need it by the end of the day at the latest in order to process your payment. Please give me a call and let me know if you can send it to me by either e-mail or fax. Otherwise, you may have to wait another month until you get paid. If you have any inquiries about this, you are encouraged to come by my office on the tenth floor anytime you want. I'll be working at my office until 8 p.m. today.

89-91 refer to the following announcement.

Before we begin today's meeting, I'd like to tell you about the sales projection for the next quarter. If you want accurate sales figures in the third quarter, you can refer to a copy of the sales report in the booklet in front of you. The report suggests the company's sales are expected to continue to go up. However, more than 20% growth might be a difficult goal to achieve. Due to the recent recession, it is possible that the whole economy will be jeopardized. Now, let me give you today's agenda briefly. Jim Anderson from Advertising will review the layout of our advertising campaign for next year. After Jim's presentation, you will have a short break in the lobby, where some coffee and snacks will be provided. And you will come back to the conference room and talk about possible marketing strategies in small groups. At 1 o'clock, you will be given a free lunch in the cafeteria. After a one-hour lunch break, you will meet with our financial advisor, Joe Cocker, and you will be invited to discuss efficient cost reducing plans with him.

92-94 refer to the following excerpt from a talk.

Hi, everyone. Welcome to today's management workshop. My name is Robert Williams and I'm standing here as a keynote speaker tonight. Why don't I start by telling you a little about myself? I run a small publishing company and I have been in the field for the last two decades. From my own experience, I've realized that cooperation between workers is the key to be more successful in the industry. According to the recent study by Ohio University, many entrepreneurs testify that their success wouldn't be possible without adapting values such as teamwork, partnership, and close relationship. The purpose of today's workshop is to show how to facilitate your employees to work together more efficiently. Now, please look at the slide show to summarize what I'm about to explain.

95-97 refer to the following announcement.

It's my pleasure to announce that our new vacuum cleaning robot will be available on the market next week. This is the latest model of our 510 Professional Series and it is designed to clean larger spaces and environments. It features a camera on the body that takes pictures of some unique features of a room. Based on those pictures, it automatically generates a map, which enables itself to navigate around the room efficiently. As a marketing manager, I strongly recommend you attend the product launching show held in Staples Center this Friday. I hope to see you all then.

98-100 refer to the following announcement.

Hi, everyone. My name is Lisa Brown and I'm the coordinator for this month's software conference. I hope you find this event informative and exciting. Now it's almost noon. So I'd like you to help yourselves to the complimentary lunch that we've prepared for you in the cafeteria. There is a wide selection of healthy food and I'm sure you'll like it. After lunch, let's meet here again at 1:30 p.m., when we'll hear from today's featured speaker, Dr. Michael Moore. He's a well-known game software developer and he used to be an assistant professor at the University of New Mexico. Today, he will talk about the future of the IT industry in conference room 2. Once again, please be sure to get back on time because this lecture will show you how to succeed in the industry. Have a wonderful lunch and I'll see you all soon.

Actual Test 09

PART 1

1. (A) He is reading a book.
(B) He has placed his bag at his feet.
(C) He is removing his eye glasses.
(D) He is sitting with his arms folded.
2. (A) People are walking up some steps.
(B) An entry way is blocked with rocks.
(C) A man is pointing at the backpack.
(D) Flowers are in bloom around the stairs.
3. (A) They are discarding some trash.
(B) They are standing near a garbage can.
(C) They are filling containers.
(D) They are greeting each other.
4. (A) Some people are talking in groups.
(B) The people have gathered for a performance.
(C) Leaves are falling from trees.
(D) All the people are dressed alike.
5. (A) The man is swimming in the water.
(B) The man is leaning on the walking stick.
(C) The man is fishing at the water's edge.
(D) The river has overflowed to the banks.
6. (A) A map is posted on the bulletin board.
(B) The man is putting a map into a bag.
(C) A map is being examined.
(D) The man is wearing a long-sleeved shirt.
7. (A) The man is looking at the computer.
(B) The computer is turned off.
(C) The desk is being cleared.
(D) There is an empty chair at the desk.
8. (A) The clothing has drawn a woman's attention.
(B) The store is about to close up for the day.
(C) Some clothes are displayed on racks.
(D) The rack is being dusted.

9. (A) Some pedestrians are waiting at the crosswalk.
(B) Cars are waiting at a traffic light.
(C) People are walking across the street.
(D) Stripes on the road are being repainted.
10. (A) Paint is being applied to the wall.
(B) The workers are standing on ladders.
(C) The people are working in the factory.
(D) Some people are mowing the lawn.

PART 2

11. To whom should I send the letter?
(A) Send me 4 ladders.
(B) Mr. Kim in the sales department.
(C) She should send it immediately.
12. Do you know when the deadline for the report is?
(A) I submitted it to Mr. Smith.
(B) Why don't you ask Tom?
(C) I don't know what the report is about.
13. How long will it take to install the new software?
(A) Less than an hour.
(B) I'll buy it on the installment plan.
(C) I think it's rather tough.
14. Which car would you like?
(A) No, I don't drive a car.
(B) It's really fast.
(C) Whichever is less expensive.
15. We are about to go out to eat. Would you care to join us?
(A) Let me get a coat.
(B) I went there yesterday.
(C) It wasn't as good as I'd expected.

16. Weren't we supposed to get together this afternoon?
 (A) In fact, I'm opposed to his opinion.
 (B) Let's meet together later.
 (C) Yes, but I had some trouble with clients.
17. Why did Ms. Fox miss the meeting?
 (A) Yes, I miss her much.
 (B) Because she hates pets.
 (C) She said she had a family emergency.
18. Could you drop this dress off at the cleaner's later?
 (A) Yes, I dropped by his office this morning.
 (B) This dress is too big for me.
 (C) No problem. I can do that in a minute.
19. Who submitted the final budget report?
 (A) Today is his last day.
 (B) I think John did.
 (C) It is beyond our budget.
20. How did you apply for this position?
 (A) I participated in a job fair.
 (B) You can get an application form over there.
 (C) She submitted the resume yesterday.
21. Don't forget to bring an umbrella.
 (A) It was very cold last night.
 (B) I didn't hear the phone ring.
 (C) Okay, it's likely to rain soon.
22. Why don't we go over the proposals this afternoon?
 (A) Because they are due this afternoon.
 (B) Sure, I'll be free after 4 p.m. today.
 (C) No, the meeting was canceled.
23. Who's taking notes at the conference?
 (A) Jack is in charge.
 (B) In the meeting room.
 (C) He's taking a day off.
24. How long have you worked for Lora Yang in Vancouver?
 (A) Ever since I started my career here.
 (B) I have lived in Vancouver for about 10 years.
 (C) She's really great to work with.
25. Why is the air conditioner still on?
 (A) Yes, it's so hot outdoors.
 (B) Somebody must have forgotten to turn it off.
 (C) It sounds good to me.
26. I'm interested in some items in your catalogue.
 (A) It was very interesting.
 (B) The total is \$500.
 (C) Which ones are they?
27. When will you announce the survey results?
 (A) In the convention center.
 (B) By completing the survey form.
 (C) A week from today.
28. Do you want to read the magazine when I'm done?
 (A) Thanks, but I already got one.
 (B) In the library.
 (C) Yes, I'm pleased to lead this group.
29. What's the weather forecast for tomorrow?
 (A) Four hours.
 (B) It'll be sunny all day.
 (C) I'm planning to stay at home tomorrow.
30. The mechanic repaired the copy machine this morning.
 (A) That's why I paired them together.
 (B) Oh, I didn't know that.
 (C) It won't be fixed until tomorrow morning.
31. Who will prepare a training video?
 (A) It's going to be very helpful.
 (B) Sure, there's a video shop nearby.
 (C) Sam will handle it.

32. Will you sign up for the computer course?
 (A) No, I'll be busy.
 (B) It's scheduled to begin in November.
 (C) Sign your name here, please.
33. How do you like your new work so far?
 (A) No, it's not that far.
 (B) I usually take the subway to work.
 (C) It's more challenging than I thought.
34. Have you called the travel agent or would you like me to contact him?
 (A) I talked to him on the phone last night.
 (B) Could I have your phone number, please?
 (C) Yes, we finalized the contract with him.
35. What's the best way to get in touch with you?
 (A) By mobile phone.
 (B) Of course, I'll get there by 11:00.
 (C) Turn right at the next intersection.
36. The marketing conference is scheduled for next month, isn't it?
 (A) Due to schedule conflict.
 (B) Yes, the first week.
 (C) How about meeting at 5 p.m.?
37. Could you reschedule my appointment?
 (A) Yes, last month.
 (B) No, they are not behind schedule.
 (C) How about next Tuesday?
38. It's freezing here, isn't it?
 (A) You're right. Let's turn on the air conditioner.
 (B) Let me get you a coat.
 (C) In the frozen goods section.
39. The new terminal will be ready soon, won't it?
 (A) If the construction goes as planned.
 (B) It's conveniently located near the subway station.
 (C) Yes, I'll be ready soon.

40. Do you think you can help with the promotion of the fund-raiser?
 (A) I think I can spare some time.
 (B) Sure, I'll erase everything involving it.
 (C) He'll promote it to the marketing director.

PART 3

41-43 refer to the following conversation.

- w:** Daniel, have you finished the monthly sales report yet? I want to use it for the presentation to the customers this afternoon.
- m:** Sorry, Susie, I had some problems with my computer this morning, so I haven't finished it yet. I think it will take a while. If it's for your presentation, why don't you use last month's report instead? I think it's still worth using.
- w:** I know, but I'd like to use the latest data to impress the customers. Isn't there any way you can get it done by 4 p.m.? I might need some time to review it before the presentation begins at 6 p.m.
- m:** I'll try my best, but I still doubt I can complete it by then.

44-46 refer to the following conversation.

- w:** Hello, Mr. Washington. This is Lucy. I'm calling to let you know I won't be able to make it to today's meeting on time. Due to heavy snow here at Sydney airport, all outbound flights have been grounded.
- m:** That's too bad. But, I don't want to have a meeting without you. Everyone wants to know what happened in the marketing seminar you attended.
- w:** Well, the forecast says the weather won't get better until the end of the day. If I can take the first flight tomorrow morning, I'll be able to return to the office by 1 p.m.
- m:** All right, let me talk to Jim. If he allows us to move the meeting to tomorrow afternoon, everything will be fine. Be sure to keep your mobile phone on so I can keep you updated.

47-49 refer to the following conversation.

- M: Hello, I'd like to get this prescription filled, please.
- W: No problem. May I see it?
- M: Here you go. By the way, how often should I take the tablets?
- W: Let me see. It says you should take them 30 minutes after your meals twice a day. Please avoid taking them on an empty stomach because they might be a bit strong. It will take a few minutes to get it filled. Why don't you take a seat over there? I'll call your name when it's done.

50-52 refer to the following conversation.

- M1: Hi, Brian. How is the preparation going for the grand opening of our new branch office next month?
- M2: Everything is going as planned, Mr. Rodriguez. But I need to ask you something. I'm working on the advertisement, which has to be sent out to the newspaper by tomorrow. So, I'd like your opinion about the placement of these photos for our newspaper ad. I'm not sure where these pictures should go, at the top or at the bottom of the page?
- M1: I'm sorry, I'm not an expert on ads. Why don't you ask Alex in marketing? He was responsible for our advertisement campaign last year and I think he can give you some valuable tips.
- M2: That's a good idea. Actually, I still can't decide whether to run a half page or full page advertisement. I think I'd better call his office right away.

53-55 refer to the following conversation.

- M: Welcome to Romeo Mechanics. How may I help you?
- W: Hi, I'd like to get my car repaired. 54. A bicycle hit my car which was parked in front of my house early this morning. By lucky chance, it wasn't damaged badly. The car door got a little scratched and a bit of paint came off. How long do you think it will take for you to touch it up?
- M: As you said, it doesn't look like a serious

problem. But I think you won't get it back until tomorrow morning because we are working on other vehicles that should be ready by this afternoon.

- W: Oh, really? I can't wait that long. Actually, I need to use it to pick up our buyers at the airport this evening. To be honest, these blemishes don't really bother me as long as the car runs well. I'll be back someday next week. I'll see you then.

56-58 refer to the following conversation.

- W: Excuse me, I'm looking for a new car for my family.
- M: Sure, I'd recommend our latest high-end family van, GX-400. It can comfortably accommodate 8 people. With the rise in oil prices, I'm sure that this model would be the best choice. The eco lamp illuminates while driving to help the driver achieve maximum fuel economy. Plus, if you decide to purchase it now, we'll offer an additional 10 percent discount on it.
- W: It sounds like a great deal. But I'd like something smaller. To be honest, I'm not used to driving a big vehicle like a van.
- M: It shouldn't be a problem. This model was designed for female drivers. It is pretty easy to drive this one. You'll see what I'm talking about when you test drive it.

59-61 refer to the following conversation.

- M: Hi, Liz. I couldn't make it to the meeting because I had to meet with a very important buyer this morning. You were there, right? Didn't the vice-president say something about the Atlanta branch?
- W: Oh yes, He said the branch is doing quite well. He also mentioned they have steadily increased their local sales by targeting young customers since the beginning of the year.
- M: All right. Didn't he say we should focus on the young consumers in other branches as well?
- W: No, but the sales manager brought up a suggestion to expand our business in Georgia. It looks like the vice-president will

call another meeting tomorrow to talk more about it.

62-64 refer to the following conversation.

- w:** I think we are in trouble. We only received 300 catalogues for our new summer clothing line from the printing office. Don't you remember we ordered 500 catalogues last Monday?
- m:** You don't have to worry about it. It's only Tuesday, and we don't need to send them to our customers until Friday. I believe we have plenty of time to get 200 more printed by then. What do you think?
- w:** I'm not sure. To make sure, let me call the printers and find out what happened. The board of directors wants everyone on our customer mailing list to receive catalogues before it's too late.
- m:** You'd really better check with them. I don't think it would be too much to ask for a refund if we can't get them on time. Anyway, we already paid for 500 catalogues.

65-67 refer to the following conversation.

- w:** Mike, could you make copies of these handouts for the meeting, please?
- m:** Actually, we are out of paper, Ms. Woods. Although I ordered office supplies such as a toner and copy paper on Monday, the supplier forgot to include the paper. They said they would deliver it to us tomorrow.
- w:** No way! I'm scheduled to make a presentation at the meeting this afternoon. I really need to get these handouts ready before the meeting begins. What should I do?
- m:** Don't worry. Let me take them to the travel agency on the 3rd floor. I heard they have purchased a high speed laser copier lately. One of my old school friends works there and I can use the copy machine.

68-70 refer to the following conversation.

- m:** Hi, Diana. Have you heard that our company brochure might be redesigned?
- w:** Yeah, I received an e-mail about it this

morning. The boss told me that the board of directors decided to redesign it last Monday. But it seems like they haven't talked much about the details.

- m:** I see. That's why they haven't e-mailed all the employees yet. But I don't understand why they wanted to make a change. I liked the old brochure because it is very detailed and informative.
- w:** I totally agree with you. But apparently, some directors think it should be more visual and less subtle in order to attract consumers' attention.

PART 4

71-73 refer to the following telephone message

Hello, this message is for the second shift workers of GTR Manufacturing. I'm calling to tell you that the second shift today will be canceled due to inclement weather in the area. As much as 30 cm of snow has been falling in the region of Townland since last night and it has caused road blocks on the nearby expressways. Although snow plows are trying to clear snow from the streets, it will take a while to get back to normal. Please be informed that you are asked to report to work at 8 tomorrow, an hour earlier than usual because we can't afford to fall behind schedule. For more information, please call 400-4100. Thank you.

74-76 refer to the following advertisement.

May I have your attention, please? This weekend only, all kinds of stationery at DOA Stationery Mart will go on sale to celebrate its 5th anniversary. All the store's items will be marked down by 50 percent. Don't forget to come by for all of your needs such as new year schedulers, plastic files and folders while our stock lasts. As you know, we are committed to offering what our customer wants. We always strive to provide quality and consistency at the best value. Don't miss this great opportunity!

We are located at the intersection of Robson and Jarvis Street in downtown Vancouver. Please note that we will extend our store hours from 8 a.m. to 10 p.m. this weekend. Remember this 50% off price is only for this weekend.

77-79 refer to the following announcement.

Attention, passengers. The express train bound for Manchester is about to depart from track 5 in a few minutes. This train will make a stop on the way at Birmingham for about 10 minutes. We'll leave Portsmouth at 4 p.m. and expect to arrive at our final destination at 8 p.m. Please have your ticket in hand before you board the train so that our attendants can check it more easily. In most circumstances, we don't permit onboard ticket purchases. For your safety, please have your items stored in overhead compartments before you take a seat. If Manchester is your final destination, please come to track 5 immediately. This is the final call for Train 103 bound for Manchester. Thank you.

80-82 refer to the following announcement.

Good morning, everyone. My name is Matthew and I'll be your guide today. We'll begin the tour of Heritage Museum soon. Since we have a lot of visitors here today, I'd like to give you some brief safety precautions to keep both you and artifacts displayed here safe. First, you need to be aware that the floors may be wet in some places because some parts of the ceiling are leaking. Although repair crews are working on the recent typhoon damages day and night, the complete recovery won't be done until the end of the year. Secondly, when we use the staircase in the west wing, extra caution is needed as it is quite steep and long. Also, as the grounds around the botanic garden are somewhat uneven, please watch your step while you are out there. And finally, please make sure that no flash photography is taken in the exhibit halls to protect paintings and walls from fading away. Now let's gather up and start today's tour.

83-85 refer to the following excerpt from a talk.

Before we wrap up today's meeting, I'd like to remind you something. As you probably know, our cafeteria will be under renovation starting tomorrow and the work won't be finished until the end of next week. During the renovation, the cafeteria won't be open for employee use. For those who want to bring their own lunch, we'll set up a microwave oven and kitchen utensils in our employee break rooms on the third and fifth floor. Also, we'll place some cafeteria tables in there for your convenience. If you prefer eating in nearby fast food restaurants, please stop by our personnel office and pick up 20% coupons. Please note that only full-time employees are eligible for these coupons. Thank you.

86-88 refer to the following announcement.

Welcome to "World Auto Show" in London. I'm so pleased that we have a big turnout this year. But I'm afraid that I have to announce a schedule change for today's event. Our keynote speaker, Anne Todd will be running a little bit late. She just called me and said that her train has been delayed for about an hour because of engine problems. She was scheduled to make a speech at 1 p.m. right after the lunch break but she won't make it here until 2 p.m. Therefore, we asked Daniel Ross, who was originally supposed to make a presentation at 3 p.m., to switch sessions with her and he kindly said, "Yes." Please note that today's schedule has been changed. Mr. Ross will speak about new trends of global business at 1 p.m. and Anne Todd will give her talk at 3 p.m. We apologize for any inconvenience this may cause you.

89-91 refer to the following tour information.

Hello, everyone. Welcome to the Greatyear factory, the number one tire company in Europe. Before we begin our daily factory tour today, I'd like to mention a few things. Our company has a long history of technical

innovation in manufacturing all kinds of tires. Our easy to install and comfortable riding tires will let you go places that you couldn't go before because of rocks, glass and debris. You won't worry about another flat tire again. Today you will have the chance to see how our tires are made. Learn all about our unique methods we use to make them. Before we enter the assembly line, please make sure to wear safety face masks and safety glasses at all times. Okay, let's get started.

92-94 refer to the following advertisement.

Attention, shoppers. Welcome to J&J department store. If you're interested in furnishing your office with ergonomic chairs or a cozy sofa, you should check out our office furniture section on the fifth floor. We've just reduced our prices on a wide selection of furniture items and this special offer will only last until the end of the week. If you want to buy some healthy and fresh produce for your family, please check our organic produce straight from trustworthy local farmers. You will see why organic fruits and vegetables taste fresher and healthier although they are a little bit expensive. If you need any assistance with your shopping, please ask any customer service representative on duty or e-mail us. We will answer all e-mails within 24 hours after we receive them. We are closing at 10 p.m. tonight as usual but from next Monday, we will extend our business hours to serve you better. So we'll open from 8 a.m. to 11 p.m. from next week.

95-97 refer to the following announcement.

Thank you all for coming this early morning. Before we start today's meeting, I'd like to let you know that new shuttle bus services for our employees will be implemented from the beginning of next week. We plan to operate two regular shuttle bus routes for employees. One will make round trips between our headquarters and the nearby subway station every 10 minutes in the morning. The other runs through the downtown area to pick up employees using

public transportation at several designated stops. For more information, I'll post a shuttle bus schedule and route map on a bulletin board in the lobby later. Please ensure that buses run on a tight schedule. Therefore, you are advised to arrive at the stop at least five minutes early. Now, let's go over our agenda today.

98-100 refer to the following excerpt from a meeting.

It's rather sad to tell you that this is our last meeting before we release the first issue of our quarterly fashion magazine, Trend. Thanks to everyone's efforts for promoting our new magazine over the last 8 weeks, we have already had a rush of orders from most major bookstores across Australia. Thousands of copies are ready to be shipped from our warehouse. To celebrate such a successful launch, the management decided to hold a special banquet in the Royal Hotel tomorrow at 6 p.m. for everyone here. Please be there on time as there will be a variety of entertainment including a song contest and a quiz competition. In fact, we need some volunteers to help with planning a song contest. If you are interested, please let me know by the end of the day.

Actual Test 10

PART 1

1. (A) She is putting a book on the chair.
(B) She is seated on the grass.
(C) She is sitting on a chair to read.
(D) She is sitting with her legs crossed.
2. (A) A woman is checking a thermometer.
(B) Some people are at the bus stop.
(C) Some travelers are lining up to take a taxi.
(D) There is a number painted on the side of the bus.
3. (A) Both men are carrying a bookshelf together.
(B) The lights are hanging from the ceiling.
(C) Most of the tables are unoccupied.
(D) People are wearing hats.
4. (A) Fruits are sorted into baskets.
(B) Baked goods are on display.
(C) The woman is ready to pay the cashier.
(D) An employee is serving the customer.
5. (A) A sailboat is floating near the dock.
(B) The man is looking at something in his hand.
(C) The woman is taking a photograph.
(D) The man is posing for a picture.
6. (A) The parking lot is full.
(B) They are standing near an open car door.
(C) They are getting out of the vehicle.
(D) The van is casting a shadow.
7. (A) Plants are growing around the ruins.
(B) All the buildings are the same height.
(C) The buildings have many stories.
(D) A flock of birds is flying over the skyscrapers.

8. (A) They are preparing some food.
(B) A woman is choosing something to eat.
(C) They are having a meal together.
(D) The food is being served.
9. (A) Small tables stand in front of the counter.
(B) Some people are seated at a cafe.
(C) There are many spaces to sit in.
(D) Some people are gathered around the counter.
10. (A) She is strolling along the shore.
(B) Sand is being poured into the ground.
(C) She is staring into the distance.
(D) She is rushing into the sea.

PART 2

11. When did you phone Dr. Kim?
(A) To get a regular check up.
(B) In the morning.
(C) I'll meet him at 2.
12. Let's go horse riding this weekend.
(A) Yes, I need a ride to the airport.
(B) I don't have a bike though.
(C) That's a good idea.
13. How do you like your new house?
(A) It's very quiet.
(B) No, I don't like it.
(C) She's pretty accommodating.
14. Have they left for the convention yet?
(A) It begins in about 10 minutes.
(B) They're still here.
(C) Yes, I have seen him at the convention center.

15. When are you taking off?
(A) By plane.
(B) Around 2 o'clock.
(C) Because it doesn't fit me.
16. Who requested the application form?
(A) Ms. Lee did.
(B) I heard she applied for our company.
(C) From the main office.
17. What did you talk about at the forum?
(A) I don't think I can attend the conference.
(B) OK, I'll see you then.
(C) The global economy.
18. Let's take a coffee break in 10 minutes.
(A) Sure, taking a walk is great exercise.
(B) Unfortunately, it's broken.
(C) Sorry, but I have a meeting soon.
19. Our sales rose in the last quarter, didn't it?
(A) Right, we made a record profit.
(B) Yes, I went to the botanical garden last year.
(C) In the sales meeting.
20. I have to run errands today.
(A) I don't see any errors in your report.
(B) It will be a tough race.
(C) Where are you going?
21. Are you going to use this colored paper to print the pamphlet?
(A) Is it suitable for the printer?
(B) I'll call her this afternoon.
(C) Yes, this copy machine is very useful.
22. Do you want me to order more office supplies?
(A) His office is located at the end of the hall.
(B) No, it's out of order.
(C) I'd appreciate that.
23. Do you know when Ms. Simpson stopped by our office?
(A) She is a very important client.
(B) I'm not sure.
(C) Yes, she knows everything about our business.
24. Do you have some change for the vending machine?
(A) I have some coins in my pocket.
(B) Yes, I'm very thirsty.
(C) I can't bend it myself.
25. Should I leave this letter here or drop it off somewhere else?
(A) Yes, I'll get someone else to do it.
(B) You can put it on my desk.
(C) I'll hold the ladder for you.
26. The desks will be replaced soon, won't they?
(A) New ones will be here tomorrow.
(B) Because they look very comfortable.
(C) No, it's broken.
27. What do you think about our new office chairs?
(A) I bought it last week.
(B) They are very comfortable.
(C) No, I don't like them.
28. Will you take summer break in July or August?
(A) To Hawaii this year.
(B) No, she already took it.
(C) The sooner, the better.
29. Why do you want to apply for this position?
(A) Hand in your resume first.
(B) She didn't reply to my offer.
(C) I have a lot of experience in the field.
30. Should I clean the office now or will you get someone to do it later?
(A) No, it's an official trip.
(B) I had a cleaning lady do it.
(C) Let's order some office supplies later.

31. Joan gave me two free tickets to the movie.
Would you like to come with me on Sunday?

- (A) It was a moving story.
- (B) In front of the theater.
- (C) Sure, that's very kind of you.

32. Do you have any plans for tonight?

- (A) I plan to see him tomorrow.
- (B) My cousin is coming to see me.
- (C) I placed the potted plant on the patio.

33. Who will be leading the factory tour?

- (A) The tour begins in a few minutes.
- (B) I asked Susan to do it.
- (C) It will last until 3 p.m.

34. Where did you put today's newspaper?

- (A) We are out of paper today.
- (B) On the magazine rack.
- (C) It was delivered this morning.

35. Would you like the pizza for here or to go?

- (A) Put some extra cheese on it, please.
- (B) Sorry, I can't go with you right now.
- (C) I'll have it here.

36. What's the estimate for the renovation?

- (A) It'll cost about 100,000 dollar all together.
- (B) It took approximately two weeks to finish the construction.
- (C) To improve the old faculty building.

37. Could you assist me in moving these building materials?

- (A) I'm afraid he's not available at the moment.
- (B) I called a moving company to pack my luggage.
- (C) Where do you want me to place them?

38. Why don't you wait until next year before buying a new house?

- (A) Do you think it will be less expensive then?

(B) I already bought my car last year.

(C) Because the apartment was built last year.

39. Could you please tell me where I can withdraw some money around here?

- (A) It's around 3:30.
- (B) In the bottom drawer.
- (C) The machine over there.

40. I heard you went to the same high school with Jane.

- (A) Yes, but we didn't know each other at that time.
- (B) I think it went well.
- (C) I heard she was hired by the public school.

PART 3

41-43 refer to the following conversation.

M: Hello, Sally. This is Dr. White. I'm calling to ask if you saw David's medical chart. I thought I put it on my desk, but I can't locate it now.

W: Oh, I got it from your desk to update his file. But I forgot to get it back to you after I was finished with it.

M: That's all right. I just wanted to go over it before he visits for a regular check-up tomorrow. When you have time, just put it back on my desk.

W: I can bring it over to your office right away. I was going to stop by your office to talk about your presentation at the forthcoming medical conference on June 13th. I'll see you in a minute.

44-46 refer to the following conversation.

W: Hello, this is Sharon Ford from the National Museum of Contemporary Art. I'm calling since we have some problem with our security system in the main gallery. The problem is our security alarm went off every 10 minutes all day long today but I don't know what's wrong with it.

- M: I'm sorry we have no technician available at this moment. But I think I can send someone after 6 p.m. Is that OK with you?
- W: I'm afraid the museum closes at 5 o'clock today. But we open at 9 tomorrow morning.
- M: In that case, I'll send John Davis, our senior technician first thing tomorrow morning. I'll have him call you before he gets there.

47-49 refer to the following conversation.

- W: Hello, welcome to "Jenny's Morning." How may I help you?
- M: I'm here to pick up the cake that I ordered last night. It is for my wife's birthday. My name is Peter Bright.
- W: One moment, please. Oh, I found your order here. Wow! I think you made a great choice. This is one of our best-selling birthday cakes. If you want to have anything written on it, we can do that right away.
- M: That would be nice. Can you please write "I love you, darling" on it, please? Tonight, we are planning to throw a surprise party for her. My children are preparing a special gift for their mom. I'm so looking forward to it.

50-52 refer to the following conversation.

- W: Tim, there must be an open parking space right next to the seafood restaurant at this time of day. Let's park the car there while we go to lunch.
- M: Well, it's almost 12 o'clock and it's boiling outside. Under the scorching sun, the projector in the trunk could be damaged from the heat while we eat lunch.
- W: That makes sense. Maybe we should park somewhere else. Do you know if there's any underground parking lot around here?
- M: I don't think so. Why don't we park under the trees on the other side of Bay Boulevard? I think the shade from the trees really helps the car with the heat.

53-55 refer to the following conversation.

- M: I've been waiting for the computer technicians all morning. What happened? It's already 11:30. The final report is due

tomorrow but we haven't made any progress since the computer was out of order.

- W: Right. They were supposed to get to our office at 11 but a guy from the repair center just called me and he said they were having trouble finding our building. I gave him directions and they will probably be here in about half an hour.
- M: Hopefully, they'll arrive in time. If we don't get our computer fixed soon, we will be in big trouble. I don't really want to work overtime again.

56-58 refer to the following conversation.

- M: Hi, Jane. The general manager wants to see your monthly report with the sales figures in it.
- W: I'm afraid I'm not finished with it. Besides, I need to go to BOS bank to withdraw some cash from our corporate account right now. I'll get the report ready as soon as I return to my office this afternoon.
- M: BOS bank? It is located on the other side of town, isn't it? Why don't you use the ATM in the lobby instead? I think it would be more convenient for you.
- W: I know. But it is out of order right now. I can't wait for it to be fixed because it's kind of urgent. I'll call you when I finish the report later in the afternoon.

59-61 refer to the following conversation.

- W: Hi, Sam. Do you have an extra application form for the advertising seminar? I just realized that I misplaced it when I tried to sign up.
- M: I'm afraid I don't have any. Oh, wait. I heard Christine in Sales decided not to attend it because she must prepare for the sales campaign for our new products. I think you could ask her for one.
- W: Hmm. Actually, I came by her office this morning to get one but she wasn't there. Her secretary told me she will be at an all-day meeting with other department heads today. I suppose there might be some extra copies in our office cabinet.

M: I don't think so. If you check the seminar webpage, you can probably download the application form there. Otherwise, it would be a lot better if you can sign up directly on the Web site.

62-64 refer to the following conversation.

w: Hello, I ordered 5 laptop computers from your store about a couple of days ago. And they were supposed to be here last week at the latest. But I haven't received them yet.

M: Sorry to hear that. It is our goal to ship every order within 48 hours of when the order is placed. But from time to time, there are some unexpected delays. Could you tell me the name on the order, please?

w: Of course, I placed the order under the name of "Bluewave."

M: Let me see. Oh, I got your record here. The model that you ordered is in demand and it was temporarily out of stock. It will be restocked in a matter of days but for popular items, please allow 8 to 10 business days for delivery. Sorry for any inconvenience.

65-67 refer to the following conversation.

w: Hello, thank you for calling "Paris." How can I help you?

M: Hi, I'm calling to make a reservation for dinner on Tuesday around 6 p.m. I was wondering if you have a table for a party of 6 available? It would be wonderful if you can offer us a private room.

w: Let me check our calendar. Well, we can give you a table in the middle of the main dining hall at 6 but if you want a private room, you have to wait until 7:30 p.m. Which one would you prefer?

M: The private room sounds better to me, but we won't be able to wait until 7:30 because we are supposed to catch a 9 o'clock train right after dinner. So we should finish eating by 8 o'clock at the latest.

68-70 refer to the following conversation.

M: I'm so pleased to hear our second-quarter net profit rose by 15%. I think it was

boosted by the high sales of our new novels.

w: You have a point there. I suppose Mr. Johnson's new mystery novel is mainly responsible for the entire increase. I heard it is so popular in Europe as well.

M: To be honest, I didn't expect his novel would make such an impact on the European readers. However, I don't understand why the sales in Asia are so low up to now.

w: I think it's because his book has been published only in English and French so far. According to the editor in chief, it will be translated in other languages such as Chinese and Japanese in the near future. I'm sure we'll see similar results in Asia soon.

PART 4

71-73 refer to the following announcement.

Attention, all passengers of Flight 107 bound for Boston with a brief stopover in Chicago. We regret to announce that this flight has been delayed by one hour due to winter winds and heavy snow here in L.A. Please make sure this flight has been rescheduled for 10 a.m. Also, the departure gate has been changed to 30A. If you are traveling on this flight, please stay in the boarding area in case we have any further announcements. Because we appreciate your cooperation, we will offer drinks free of charge in the lounge next to Gate 30A. Once again, we sincerely apologize for the inconvenience.

74-76 refer to the following instructions.

Good morning, everyone, and welcome to "Smith Corporation." Before we start, I'd like to congratulate you on starting a new career here with us. My name is Sandy Kitten and I'll be leading today's new employee orientation. First, please go ahead and start completing the forms on the table in front of you. After you submit the forms to me, you are advised to go over materials including the program schedule in the

packets we've made for you. As you know, you'll be assigned to our headquarters in Seattle after completing the 4-week orientation program for our new employees here in Denver. I'm sure this orientation will offer all of you a lot of important information to help you successfully settle in a new environment. In half an hour, Tim Henderson from Human Resources Department will be here to tell you about employee benefits and the payroll system.

77-79 refer to the following voice mail message.

Hello, this message is for Betty Curtis. This is Andy Wood and I'm calling about your reservation. You called yesterday and reserved a conference room for the meeting with stockholders tomorrow from 1 to 3 p.m. I'd like to know if a room with 30 seats will be big enough. If the turnout for the meeting is expected be higher, we can arrange a larger room for you. As you requested, we'll get an overhead projector ready in the room at least an hour before the conference commences. When you're done with the projector, please return it to our storage room which is located next to the computer lab on the third floor. Please make sure that food and drinks are not brought in the conference room. When you are back, please contact me at 889-9922. Thank you.

80-82 refer to the following announcement.

I'm glad to let you know that Southern Michigan University will host its 10th family festival this Thursday from 10 a.m. to 8 p.m. at the main campus in Northern Woods. This annual event is open to all local residents and there is no admission charge. This festival will be fun and educational because it is full of exciting activities such as puzzles and games organized by our students and faculty for participants. Visitors can also take guided tours of our renowned university museum where you can see a variety of paintings of Wild West culture

and Native American history. If you want to help poor children in our community, you may want to participate in a raffle. It costs 2 dollars for a raffle ticket with the grand prize being two flight tickets to Hawaii. The proceeds from this event will go to a local charity! So please join us this Thursday!

83-85 refer to the following talk.

Welcome to the world's number one chocolate brand, Davis's main factory in Boston. My name is Kenny Garcia and I'll show you around our manufacturing plant today. First we'll visit our storage room where cacao beans are stored and we'll see our main processing plant to see how the separate ingredients are mixed together to make our popular chocolate products. At the end of the tour, you'll be invited to browse our souvenir store where you can select from a wide range of our special items like T-shirts and hats. Before we get started, I'd like to remind you that next week will be "Children's Week," which will give an unforgettable memory to your family. Any child aged 10 and under will receive a free gift box that contains our chocolate-covered almond cookies and our famous chocolate bars.

86-88 refer to the following radio broadcast.

Yesterday, we learned that women's average yearly salary for all industries is about 7 percent lower than that of men's. Today, let's move onto the retirement plan for women. In the first segment, we will talk about how to save money and how much we need to put aside for our uncertain future. For our second part of the show, Dr. Susan Stone, who is the assistant professor of Business Administration at Minnesota College is in the studio with us today. She will tell us a little bit about her new book, Top things to know for your safe retirement. And she will give you a comprehensive guide to managing perfect individual pension plans. If you have some time to surf the web later, I encourage you to visit her official Web site, www.susanstone.com. I'm

sure that the informative contents provided on the site will show you how you should earn and spend money. For example, we will get to know exactly how much money you need to save every month for the rest of your life based on your yearly salary. Now, let me hand this microphone over to Dr. Stone.

89-91 refer to the following telephone message.

Hello, Mr. Lee. This is Henry Freeman. I'm calling from "Top Office Supplies." We are very grateful that you have completed our online customer satisfaction survey. Your honest feedback will be considered to improve our business and services in a variety of ways. As a token of our appreciation in answering our survey, we decided to send you a special coupon that entitles you to 30% off your next purchase at our store. Please take this coupon to our store to enjoy a wide range of office supplies. You can now shop online via our Web site as well. You are entitled to the same discount by entering the 4-digit code on the back of the coupon. Don't miss out on this as this is a once-in-a-life time opportunity.

92-94 refer to the following voice mail message.

Good afternoon, Mr. Johnson, this is Victor Lee from "Super Turbo" auto repair shop. I'm calling to let you know that your van is ready to be picked up. Our experienced repairman, Sam found that one of your taillights was not working properly so we replaced the light bulb for you. As you are our regular customer, we won't charge you for that. We're closing for the day in about an hour. Tomorrow, we'll open from 8 a.m. to 7 p.m. as usual. If you have any questions, please kindly call us at 860-0099. Thank you.

95-97 refer to the following speech.

Good morning. I called this meeting to share opinions about our new growth strategy with you. As you know, we have experienced a

drastic decrease in sales of large cars in the last 3 years. Although small foreign cars are in high demand in the United States, full-size cars such as our AX models, have become less popular in the market. I think it's time to change our future direction. I recommend we develop new production lines for compact cars as well as hybrid vehicles. In particular, cost-effective hybrid cars are "strategically" important to us. While the new hybrids are almost as powerful as normal cars, their fuel efficiency is much better than most cars. I'm sure they are becoming more popular with consumers. As the president, I firmly believe that we should start to develop effective hybrids that people want to drive as soon as possible.

98-100 refer to the following introduction.

Ladies and gentleman, welcome to HC Computer's 10th annual awards ceremony. I'm very pleased to present this great award for the employee of the year. I'm glad to announce that this year's award goes to Mr. Taylor, our vice-president. He has worked with us since our company was established 20 years ago. He started his career as a sales person and set the highest sales record in the company's history. Due to remarkable achievements he made, he became the marketing director after just 2 years in the job. Since he was promoted to his current position, he has constantly introduced innovative marketing strategies. They have really helped our company retain the number one market share in the PC industry. In addition, he has strived to study and develop new marketing skills and concepts by himself. We are very proud to recognize his great work with this award. Please welcome him to the stage with a big round of applause.